



# TEST INFORMATION UPDATE WEB PORTAL UPGRADE

February 28 - March 1, 2023

***VPLS will be upgrading our Web Portal overnight on February 28, 2023. System will be unavailable from 8:00 PM until 8:00 AM on March 1, 2023.***

## **Features of our portal upgrade:**

- 1. Internet Explorer no longer a requirement – works with multiple browsers!***
- 2. Improved PDF format for Anatomic Pathology reports.***
- 3. Lab ready labels for clients that place orders in our portal.***

## **Upgrade Requirements – Results Only Clients – Prior to 2/28/23**

- 1. User with Admin Level access to your computer workstation must log-in to computer.***
- 2. Use the preferred browser for your lab (Google Chrome, Microsoft Edge, etc...)***
- 3. Use the link below to install our upgrade SPS Print Application:***
  - a. <https://testing-labvu2022.elaborders.com/implementation/SPS/SPSApplication.msi>***
  - b. This app allows our portal to direct reports to the correct printer.***

## **Upgrade Requirements – Results Only Clients – After 2/28/23**

- 1. Follow this process if you did not complete steps above prior to go-live of our upgrade.***
- 2. User with Admin Level access to your computer workstation must log-in to computer.***
- 3. Use the preferred browser for your lab (Google Chrome, Microsoft Edge, etc...)***
- 4. Go to [www.labVU.com](http://www.labVU.com) and click link to log-in to portal***
- 5. Portal will prompt to install SPS Print Application***
  - a. This app allows our portal to direct reports to the correct printer.***
- 6. After SPS Application install, upgrade portal should be available for use!***
- 7. Remove any Internet Explorer shortcuts to our portal - update with new preferred browser shortcuts..***
- 8. For questions or access issues: 1-800-551-5227, ext 4***

## **Upgrade Requirements – Orders & Results Clients**

***A VPLS Representative will schedule a time to be on-site in your lab to perform the needed upgrade installations. Please call 1-800-551-5227, ext 4 if you have not been contacted to schedule the upgrade.***

***Please call 1-800-551-5227, ext 4, for any questions or issues with our portal upgrade – or send email to [tom.peters@vumc.org](mailto:tom.peters@vumc.org)***