



## MeadCo Print License - Update Issue VPLS Web Portal

There is an issue with the print controller software version that is on your computer(s) – our portal cannot update the MeadCo license information until you upgrade to a more current version of that MeadCo print software.

The link below will make the needed update – someone with Admin rights to the computer(s) in question will need to follow this link to update the MeadCo software version on the computer – then our portal will run correctly.

Depending on your lab's set-up, it may require an I.T. person to make this update on your computer(s)

<http://scriptx.meadroid.com/download/user-upgrade-to-current-version.aspx>

Please call if you have any problems completing the software update or need assistance to access our lab portal. 1-800-551-5227 ext 4