

HOL-PTO: ADDING a SHIFT to BOOK OFF for a HOLIDAY

Log in to WFM, go to Schedule Admin, Scheduling>Advanced Schedule View (ASV)

These directions are with the assumption that the employee is not scheduled to work but needs to be booked off for a holiday, using PTO with the book-off code of HOL-PTO

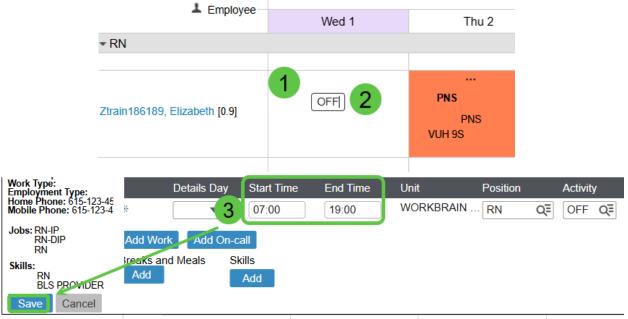
From the ASV load the schedule for the date of the in-service for the employee to be added or for the team

<u>VERY IMPORTANT</u> - If the holiday or in-service is to be added to a future schedule, be sure and load the schedule for the <u>current week</u>, not the future schedule. This is because the shift must be published to have the book off function. You must NEVER publish a future schedule if your team self-schedules until all self-scheduling windows have closed for that schedule period.

Adding HOL-PTO time for one employee to a current schedule:

- 1. Select an empty cell for the date on the schedule calendar for the employee that is to be booked off to HOL-PTO and a rectangular box displays
- 2. Type OFF (is case sensitive, must be all caps) and then press the tab key on the computer keyboard
- 3. The details panel displays for the selected employee modify the start and end times to reflect the time to be booked-off and then select the blue Save button the OFF-shift displays shaded blue on the schedule calendar
- 4. Select the OFF shift you created and then select Book-Off from the function tabs
- 5. The book-off wizard displays select HOL-PTO from the list of book-off codes
- *Select RNN (Relief Not Needed) code in the 'Send To Relief Queue' column
- 7. Add comments (optional) and then select Submit

Screenshots with steps

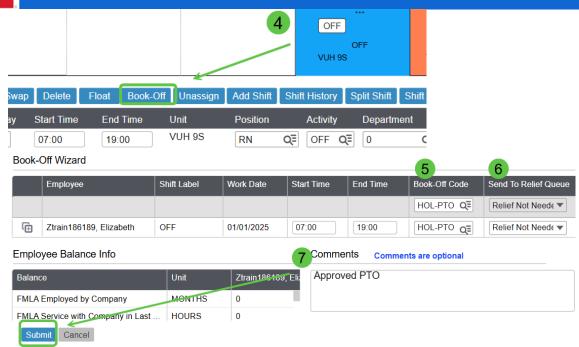




^{*}If you do not enter RNN in the send to relief queue column, then an Off shift will display in the unassigned shifts.



Workforce Management (WFM)



Wed 1
...
HOL-PTO
HOL-PTO
VUH 9S