

Using LLMs to Analyze Medical Malpractice Cases at VUMC

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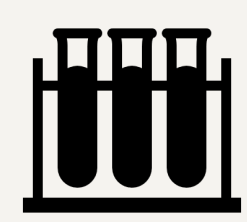
PURPOSE

To use ChatGPT to analyze the effectiveness of clinical decision support in preventing malpractice cases against VUMC

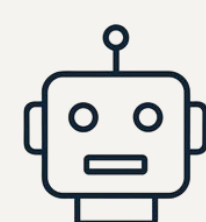
METHODS



Analyzed over 1200 case files



Sorted based on the complaint in the case

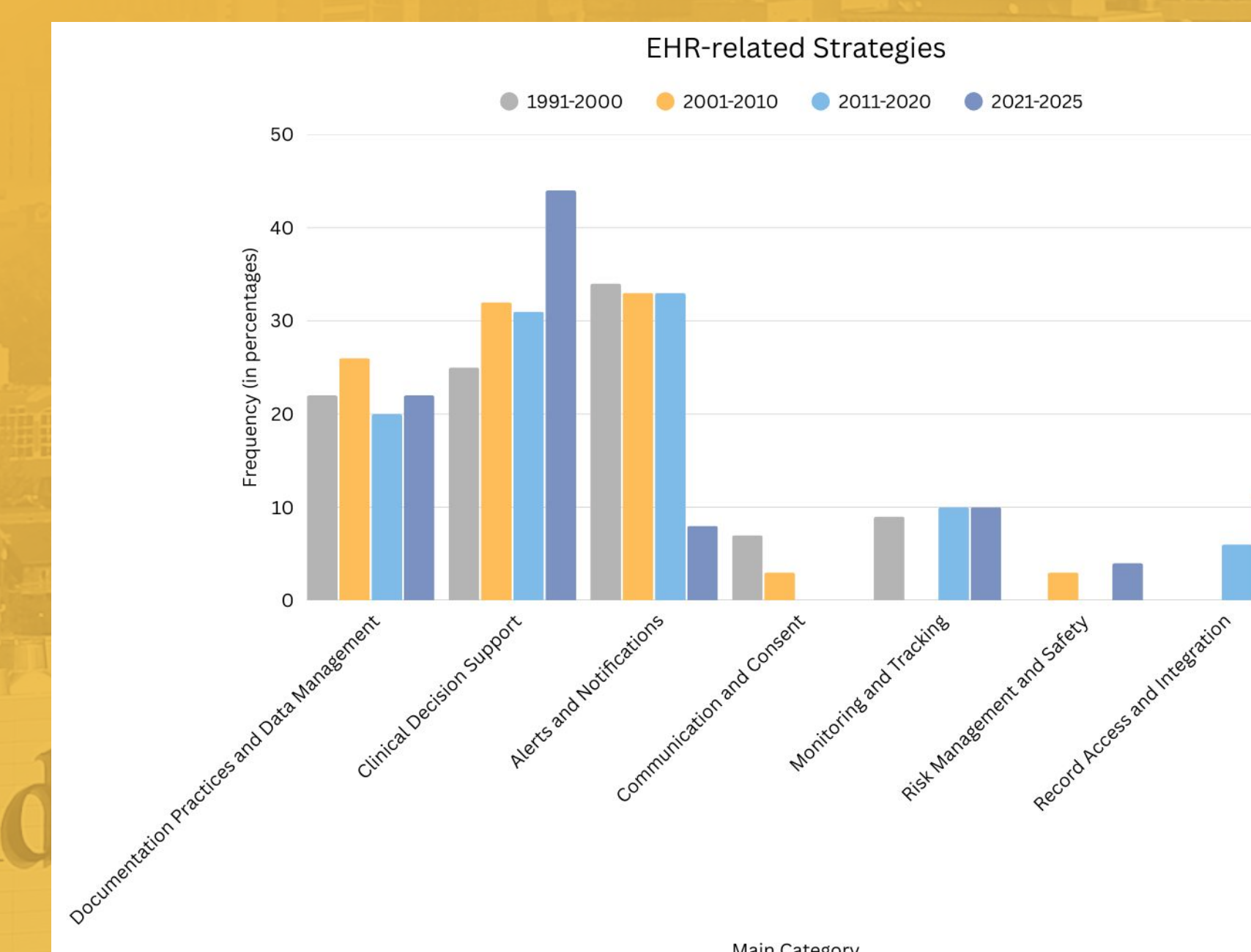
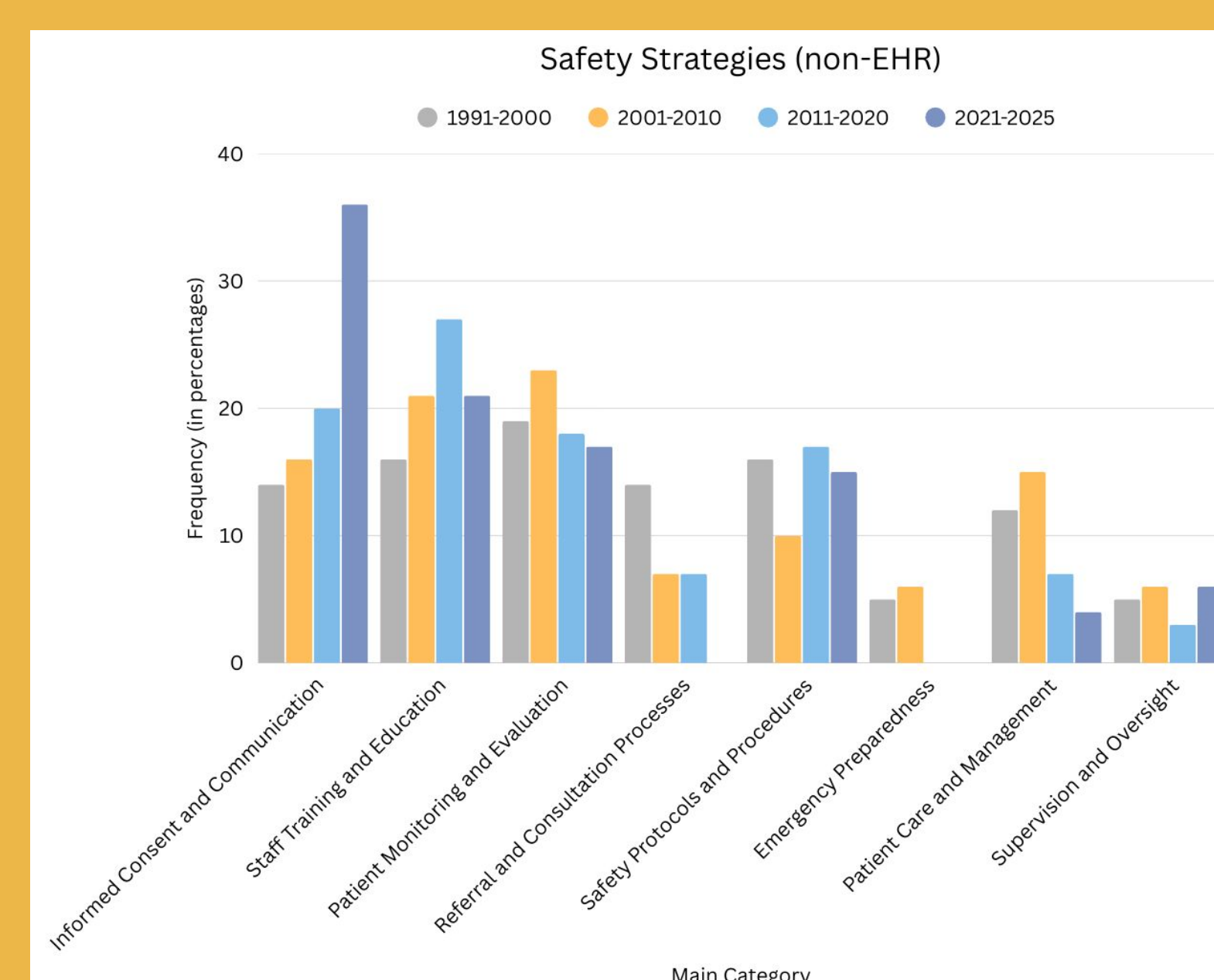
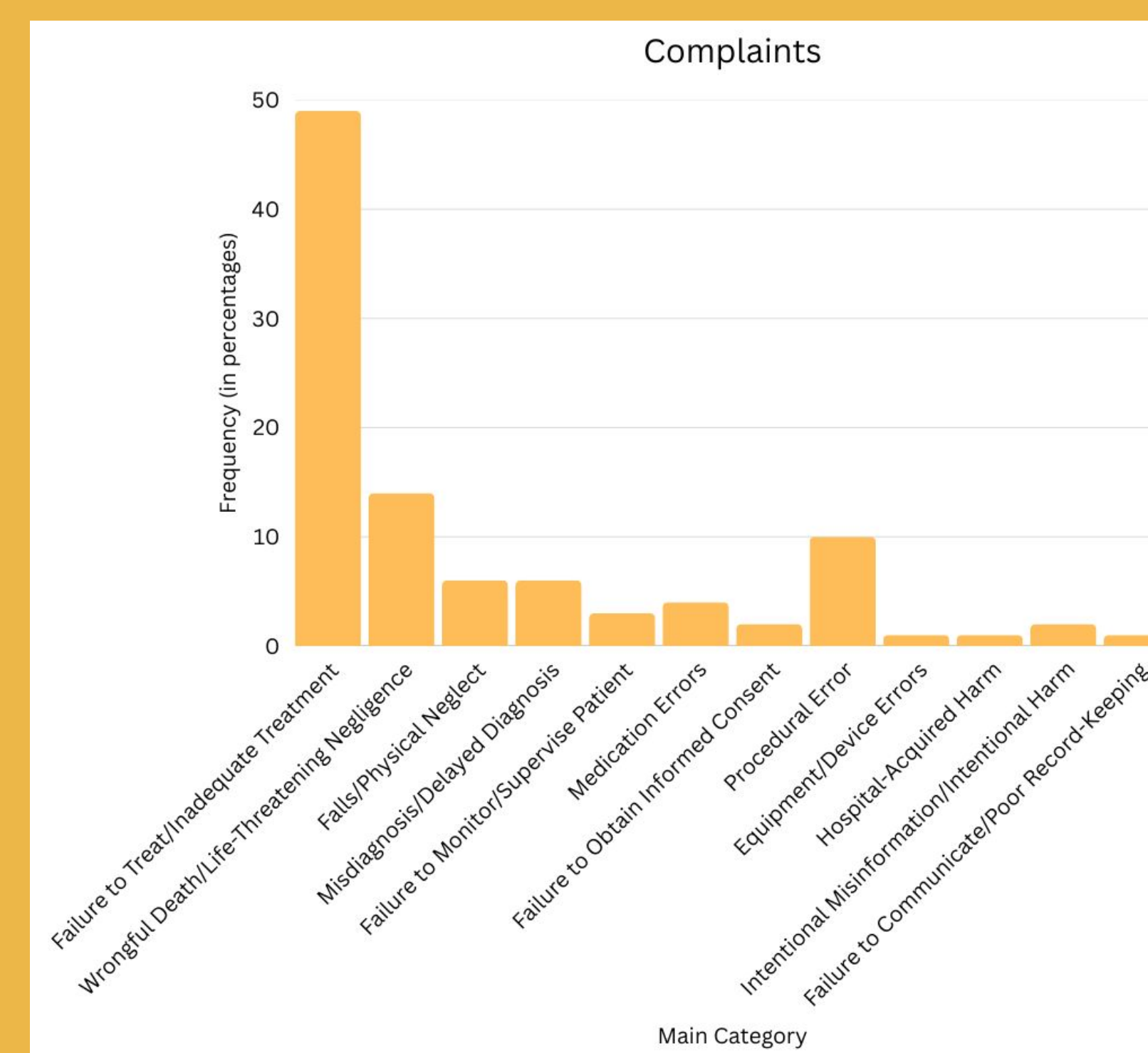


Asked ChatGPT to generate effective strategies

RESULTS

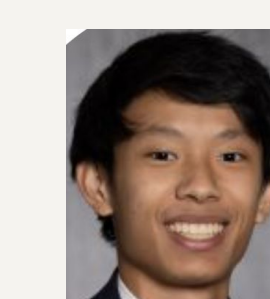
- Over 90% of cases could have been prevented with EHR-strategies

Implementation of Clinical Decision Support Systems may reduce medical malpractice cases by up to 50%



AI Errors and Solutions

- Problem: Provided solutions that were too specific to the case*
- Solution: Asked to limit word count and sort into a broad category*
- Problem: Does not sort complaints into categories well (too narrow)*
- Solution: Run code and create own categories from the output*
- Problem: Not good at identifying non-EHR vs. EHR strategies*
- Solution: Provide definition of EHR as well as examples of strategies in each category*



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