

VANDERBILT MEDICAL CENTER

To Change Your ePassword:

- Navigate to <https://www.vumc.org/it/accessvu-existing-users>
- Click 'Change ePassword'

If your password has expired, please do the following to re-authenticate your Vanderbilt login details:

Please note – the following should be done on a PC/Laptop onsite until further notice (not a mobile device) and using either Chrome or Firefox browsers where available.

- Navigate to <https://www.vumc.org/it/accessvu-existing-users> and click on 'Re-authenticate'
- Enter your VUnetID and click continue
- Follow the prompts through the process to set up new answers to security questions and a new password

Once complete, restart your computer and login in with your new password. You may have to allow 15-30 minutes before attempting to login.