



When you need care, do you know where to go?



Choosing the right provider may save you time and money.



Student Health Center (SHC)

e.g. preventive care, minor illness, follow-up care, immunizations etc.

Your SHC is conveniently located right on campus. We recommend making the SHC your first stop for any treatment. Visits to the SHC and many of its services are free of charge, with no copay.

Hours: Monday through Friday - 8:00 a.m. - 4:30 p.m. **Phone:** 615-322-2427. Call to schedule an appointment or contact 24/7 emergency consultation services.



Preferred Provider

e.g. In-network specialists, primary care physician outside of SHC, and some walk-in clinics.

Choosing a Preferred Provider (also known as "In Network") can help you maximize your savings and reduce out-of-pocket costs. To find a provider, you can use the UHCSR mobile app, visit uhcsr.com, or call Customer Service at the number on your ID card.



Urgent Care

e.g. respiratory illnesses, stomach illnesses, infections, major injuries etc.

Urgent/Convenient Care Clinics offer walk-in options for more serious illnesses, injuries, or conditions. They typically have extended hours and are open seven days a week. You'll usually be seen faster than at the ER, with wait times up to 90 minutes shorter.



Emergency Care

e.g. chest pain, double vision, shortness of breath, severe injuries or burns etc

For life-threatening emergencies, go to the nearest emergency facility immediately or dial 911. Your Certificate of Coverage, available at uhcsr.com, defines what qualifies as a medical emergency for plan benefits.

Walk-In Clinics near campus (may be considered a Preferred Provider or Urgent Care):

Vanderbilt Health Walk-in Clinic Belcourt

Location: 2111 Belcourt Avenue, Suite 103, Side A, Nashville, TN
Hours: Monday through Friday: 7:30 a.m. - 7:30 p.m.
Saturday and Sunday: 8:00 a.m. - 5:00 p.m.

CVS Minute Clinic

Location: 426 21st Avenue South, Nashville, TN
Website: CVS Minute Clinic website
Hours: Open 7 days a week. You can reserve your spot in line or schedule an appointment online

The student health insurance plan is underwritten by UnitedHealthcare Insurance Company and is based on Policy #2024-99-2. For a full description of coverage, including benefits, exclusion, any reductions or limitations, and the terms under which the coverage may be continued in force, log on to www.uhcsr.com/vanderbilt to review the Certificate of Coverage.

UnitedHealthcare Student Resources does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.

ATENCIÓN: Usted tiene a su disposición servicios de asistencia en otros idiomas, sin cargo. Llame al 1-866-260-2723.

注意：免费提供语言协助服务。请致电 1-866-260-2723。

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