OTC COVID-19 Test Kits

Convenient online ordering

With the CVS Pharmacy digital point-of-sale (POS) solution, members can search for available OTC tests across 7,100 CVS Pharmacy locations, enter their pharmacy benefit information and place an order for pick up. The online ordering process is simple. Members can:

- Use the secure Aetna member website where they will be directed to the CVS Pharmacy website, or access directly from cvs.com or the CVS app.
- Click on “At-home COVID-19 OTC tests.”
- Enter their zip code to find the closest CVS Pharmacy locations with test inventory.
- Select “OTC tests” and enter the appropriate information from their insurance card.
- Place an order for store pick-up.

Once a member receives an email confirmation, they can pick up their OTC tests at the front of the store – bagged and ready to go.

A shipping option will be available at a later date.

CVS Pharmacy in store

Members can visit their local CVS Pharmacy in-person and obtain in stock OTC tests at no cost at the pharmacy counter. If a member asks to use their pharmacy benefit for coverage of OTC tests at the retail check-out counter, store staff will redirect the member to the pharmacy counter and let them know about the online ordering option for future needs.

Other pharmacies in the Aetna National Pharmacy network may also offer POS solution.

Member reimbursement is still available

Members can continue to be reimbursed for the cost of tests purchased through other channels. For tests purchased between January 15, 2022, and February 16, 2022, members will be fully reimbursed for the cost of an OTC test. For tests purchased on February 17, 2022, or later, Safe Harbor will apply so members will be reimbursed for the cost of the test or $12 per test, whichever amount is lower.

Eight OTC tests are covered per member every 30 days. OTC tests used for return to work or school, or recreational purposes are not covered unless required by state law. Lab-based PCR home collection kits are not covered.

2/15/2022