The Clinical Trials Radiology Support Core, under the direction of the VUMC Office of Research, is announcing a change from an hourly rate structure to a tiered billing model for Radiology review/setup of new clinical trials.

**Why are we switching to a new tiered billing model for Radiology review/setup of new trials?**
The tiered rate structure was created in response to the research community's desire to have more structured core service rates for budgeting purposes. Researchers have stated that flat rates would greatly help with their budget development.

**When will the new tiered billing model take affect?**
The tiered billing model for new trial Radiology review/setup will begin 8/1/2017.

**How will billing be executed with the new tiered billing model for new trial Radiology review/setup?**
There are three main portions to core review/setup processes for new trials. Our core will bill for services when each portion is completed. (See attached rate chart.)

1. Quote preparation, initial review by core, full modality review, imaging qualification completion, equipment setup, etc. *(Core processes are then put on hold pending billing plan submission, if not already available)*
2. Imaging exams and coding are reconciliation with CTBC team and creation of draft Radiology research orders. *(Core processes are then put on hold pending release of the D&H number, if not already available)*
3. Order finalization, and resolution of any outstanding issues prior to accrual.

**How will the rate change affect the trials that our core is currently working on?**
An email will be sent by our core to all researchers with “open” core projects. This email will outline what portion of each project has been completed and what portion remains to be billed using the new tiered project billing model.

**How will the new tiered billing model for new trial setup/review be defined?**
1. Tier designation will be identified as one of the following:
   - **SIMPLE-MODERATE-COMPLEX**
2. Tier designation will be based on trial documents and information that is submitted to core for new trial Radiology review/setup by the researcher during trial initiation period.
3. Tier designation is subject to change if new information/documents are provided by clinic or sponsor. Researcher will be notified if new tier rate is warranted.

**What core services will continue to be charged at “a la carte” hourly rate (not tier rate model)?**
Hourly rate charges will continue for the following services:

- Qualification requests submitted to core after new trial review/setup has been completed (may include training, surveys, phantom scans, SIV, etc.)
- Phantom scans (phantom scans that are not related to the initial trial qualification, but are sponsor-mandated as part of ongoing study qualification)
- Disc/Image Data requests
- Query resolution requests
- Starting 8/1/2017, the new hourly rate is $104/hour