

## Get to Know Tecsys

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Tecsys is here for you to manage medical supply inventory and costs with better supply-level tracking, as well as, clinical supply documentation throughout the health system. Teams are meeting daily to ensure issues are being resolved as quickly as possible. Your feedback is highly appreciated and continues to drive enhancements to the system.

Since the Tecsys implementation, the application has improved our visibility of supply movement and order efficiency. Read further to learn about the most recent updates, changes, and other information you need to know about Tecsys.



## Latest Updates and Information

### Scheduled Downtime

#### Recent: Saturday, October 14<sup>th</sup>, 2023

- CDUI case validation defect fix
- CDUI changes made – add location name update
- Epic Hyperdrive configuration update

#### Next: Saturday, October 21<sup>st</sup>, 2023

- Monthly maintenance

#### Previous: Saturday, September 23<sup>rd</sup>, 2023

- Allow over-receiving enhancement
- Cross hospital usage depletion enhancement
- Supply order calculation enhancement

### Updates

- [Review the top issues identified as part of the daily Tecsys status meeting](#)
- [Tecsys Escalation Path](#)
- [Tecsys 'Wins': Review the latest enhancements that will improve your experience when using Tecsys](#)

## Tecsys Support & Trainings

### Online Training

#### Learning Exchange Courses:

- [CDUI Demo - Cath, IR, GI, Endo](#)
- [CDUI Demo - OR/OB](#)

### Quick Reference Guide

- Check reference guide for new and updated tip sheets.

Source	Location Description	Description	Used	Wasted
LOC1131	VU4H SERVICE CTR	DONUT LARGE	1	0
LOC11091	VU4H MOR ORTHO TRMA SP 2	DRESSING DERMACEA FLUFF ...	1	0
LOC1146CON	VU4H4 CONSIGN TISS IMPLT OFFICE ISMNT	GRAFT TISSUE 4CMX4.5CM ME...	1	0
LOC11049	TVCS3 OR FLOOR CHARGE RM 3420	DRSNG GZ DERMACEA SUP SP...	1	0

Source	Location Description
VU4H3 MOR ORTHO CAST 4	
VU4H3 MOR NEURO SPEC 2	
VU4H3 MOR NEURO SPEC 3	
VU4H3 MOR ORTHO TRMA SP 2	
VU4H3 MOR ORTHO TRMA SP 3	
VU4H3 OR BURN SPEC CART 1	
VU4H5T PROC CATH RM 5601	VU4H SERVICE CTR
VU4H3 MOR STOCK	VCCOC1 BRILEY OFFSITE
VU4H3 MOR MOB TRMA 1 CART	
VU4H3 MOR MOB TRMA 2 CART	

### Tip

If an item is added to the case and the location does not accurately reflect where the item was pulled from, you can change the source to the correct location and prevent product shortages.

## Updates

### Review the top issues identified as part of the daily Tecsys status meeting

The feedback that has been expressed about Tecsys has been heard, and measures are being taken to make needed improvements. A daily status meeting occurs to identify issues that need to be addressed within Tecsys and to ensure action is taken to correct those issues. Here are a few of the top issues that are being worked on by the team.

#### Vendor Implant Tray item documentation

- 201 Consigned vendor trays' implants have been built as items for Acumed, Depuy Synths Trauma, KLS Martin, Medtronic Spine, and Nuvasive Spine.
- The next step is configuring them as implant trays to use with tray helper in CDUI.
- The trays are not yet available to use for tray helper, but CDUI users will see a decrease in the amount of implants documented as "on the fly."

#### Kiosk Solution

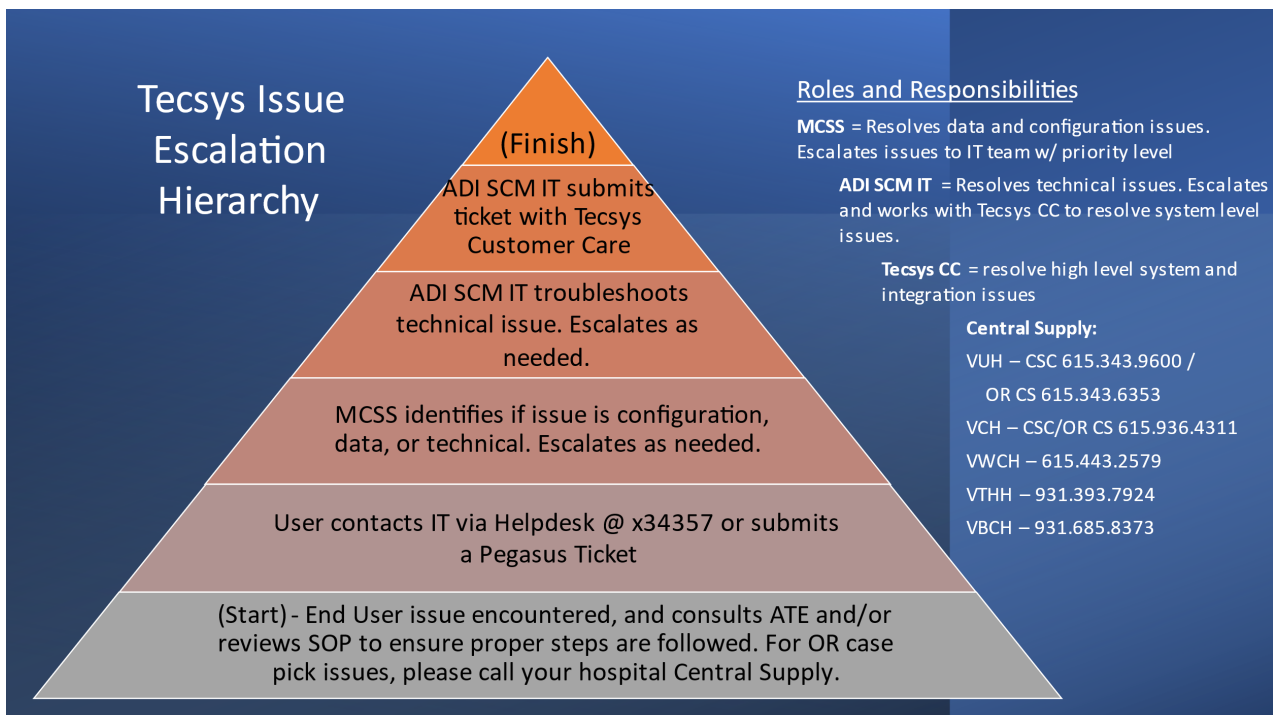
- Currently working on a solution to reduce time and steps to log in to document patient chargeable items.

#### Enhancements that have been applied

- Allow over-receiving enhancement
- Cross hospital usage depletion enhancement
- Supply order calculation enhancement

### Tecsys Issue Escalation Path

As a reference, when needing to resolve an error or issue with Tecsys, the following Escalation Path Diagram illustrates the hierarchy of issue escalation steps starting with the review of SOPs and progressively escalating as needed towards Tecsys Customer Care.



## Updates

### Tecsys 'Wins':

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Review the latest enhancements that will improve your experience when using Tecsys.

- Tecsys fixes and enhancements from 10/14 downtime.
  - CDUI case validation defect fix
  - CDUI changes made – add location name update
  - Epic Hyperdrive configuration update
- Enterprise-wide Tecsys assessment
  - Action plans have been developed and tracked with appropriate parties across VUMC enterprise.
  - A big thank you to those who participated in this assessment for continuous improvement.

**Tecsys representatives have completed all on-site visits. Look for updates in the November newsletter for action plans.**