

Get to Know Tecsys

[Tecsys Web Page](#)

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Tecsys is here for you to manage medical supply inventory and costs with better supply-level tracking, as well as, clinical supply documentation throughout the health system. Teams are meeting daily to ensure issues are being resolved as quickly as possible. Your feedback is highly appreciated and continues to drive enhancements to the system.

Since the Tecsys implementation, the application has improved our visibility of supply movement and order efficiency. Read further to learn about the most recent updates, changes, and other information you need to know about Tecsys.

Latest Updates and Information

Scheduled Downtime — Saturday, February 24th, 2024

Please be aware that the following system will experience an outage due to downtime for service updates and maintenance. This system will be unavailable during the time frames specified below.

Tecsys will be down for 2 hours on February 24, 2024, starting from 3:00 AM (CT) until 5:00 AM (CT).

Please use Tecsys downtime procedures for business continuity.

Updates

- [Review the top issues identified as part of the daily Tecsys status meeting](#)
- [Simplified nursing access to Tecsys in-patient kiosks is here!](#)
- [A training plan is being created for managers and super users.](#)



Tecsys Support & Trainings

Online Training

- [Learning Exchange Courses](#)
- [Nursing Kiosk Demo](#)

New and Updated Training Guides

- [NURSING KIOSK: PATIENT SUPPLY USAGES AND RETURNS - ORG](#)
- [Check reference guide for new and updated tip sheets.](#)



Tip

If you are using Implant Trays on your case, be sure to scan the tray in CDUI **before** documenting your tray's implants to enable tray helper functionality and proper depletion of inventory.

Updates

Review the top issues identified as part of the daily Tecsyes status meeting

The feedback that has been expressed about Tecsyes has been heard, and measures are being taken to make needed improvements. A daily status meeting occurs to identify issues that need to be addressed within Tecsyes and to ensure action is taken to correct those issues. Here are a few of the top issues that are being worked on by the team.

Vendor Implant Tray item documentation

- Further progress is being made, and work is continuing with the configuring of implant trays to use with tray helper in CDUI.
- For trays that are not yet available to use for tray helper, CDUI users will be able to document the items using item lookup.

Updates about the RiseNow team's support for Tecsyes optimizations

- Depletion path walk throughs have been completed at all sites including the Regionals and ASCs with great engagement by the clinical teams.
- Training content development is underway to fill knowledge gaps that were uncovered during the on-site assessments.
- A plan for training is being created for managers and super users. Please be sure to provide Karen Morlan your list of super users if you have not already.
- RiseNow and the Finance team are reviewing how transactions are mapped to the financials from various actions in Tecsyes. The teams are looking to understand and address any subsequent financial impacts.

Simplified Nursing Access to Tecsyes In-patient Kiosk

Simplified Nursing Access to Tecsyes In-patient Kiosks are here. One scan of the log in barcode will automatically take you to your patient list.

All kiosks went live on January 26th, 2024. Work was performed earlier this month to get the system up and running. There were some initial issues with scanners.

To address the issues, IT and Nursing Informatics were on-site rounding to all kiosk units to re-train scanners. While on-site, they spoke with staff, verified logins, troubleshoot hardware issues, and ensured all kiosks were operational.

As of now, **30** kiosks have been upgraded and are live with the new single scan login process.

- | | |
|------------------------------------|---|
| [1] in Medical Center North (MCN) | [3] in Vanderbilt Childrens Hospital (VCH) |
| [2] in The Vanderbilt Clinic (TVC) | [4] in Vanderbilt Wilson County Hospital (VWCH) |
| [3] in Medical Center East (MCE) | [17] in Vanderbilt University Adult Hospital (VUAH) |

Additionally, other actions have also been taken to address the issues.

- 4th floor Round Wing was missing a kiosk machine. A request to replace the kiosk has been submitted.
- Several machines were found with missing/wrong barcodes and have been resolved.
- Reporting is being developed to assist with tracking kiosk usage compliance.
- A revised tipsheet will be distributed with instructions to resolve barcode scanning issues.

Now that the kiosks are in place, take some time to familiarize yourself with the new process. Training on the kiosks remains in place, and you can find it on the [Training Hub](#) on the [Tecsyes website](#). Specifically, on the Training Hub, you'll find both a Demo video and a quick reference guide (QRG).

- [Nursing Kiosk Demo Video](#)
- [NURSING KIOSK: PATIENT SUPPLY USAGES AND RETURNS - QRG](#)

If you are having problems logging into your Kiosk machine, please submit a [Pegasus ticket](#).

Updates

A Training Plan is being created for managers and super users

Get ready! More training is coming.

A plan for training is being created for managers and super users.

Please be sure to provide Karen Morlan your list of super users if you have not already.

This training will focus on peri-operative and procedural area. Stay tuned for more news to come on this topic.