

Get to Know Tecsyes

[Tecsyes Web Page](#)

[Training Hub](#)

[Report an Issue](#)

Tecsyes is here for you to manage medical supply inventory and costs with better supply-level tracking, as well as, clinical supply documentation throughout the health system. Teams are meeting daily to ensure issues are being resolved as quickly as possible. Your feedback is highly appreciated and continues to drive enhancements to the system.

Since the Tecsyes implementation, the application has improved our visibility of supply movement and order efficiency. Read further to learn about the most recent updates, changes, and other information you need to know about Tecsyes.

Latest Updates and Information

Scheduled Downtime

Previous: Saturday, December 2nd, 2023

- Hyperlink removed in CDUI for Tissue Prep
- Device Identifier and Device Identifier Type added to CDUI interface

Previous: Saturday, December 9th, 2023

- Receipts not creating deliveries
- Case pick items duplicating fix
- Ghost supply order fix

Updates

- [Review the top issues identified as part of the daily Tecsyes status meeting](#)
- [Simplified nursing access to Tecsyes kiosk](#)
- [Tecsyes 'Wins': Review the latest enhancements that will improve your experience when using Tecsyes](#)

Tecsyes Support & Trainings

Online Training

Learning Exchange Courses

- [CDUI Demo - Cath, IR, GI, Endo](#)
- [CDUI Demo - OR/OB](#)

New and Updated Training Guides

- [Check reference guide for new and updated tip sheets.](#)



Tip

If you are using Implant Trays on your case, be sure to scan the tray in CDUI **before** documenting your tray's implants to enable tray helper functionality and proper depletion of inventory.

Updates

Review the top issues identified as part of the daily Tecsyes status meeting

The feedback that has been expressed about Tecsyes has been heard, and measures are being taken to make needed improvements. A daily status meeting occurs to identify issues that need to be addressed within Tecsyes and to ensure action is taken to correct those issues. Here are a few of the top issues that are being worked on by the team.

Vendor Implant Tray item documentation

- Work is continuing to tackle the next steps of configuring implant trays to use with tray helper in CDUI.
- For trays that are not yet available to use for tray helper, CDUI users will be able to document the items using item lookup versus documenting "on the fly."

Enhancements that have been applied

- Supply Chain:
 - Maintainable delivery number field removed from Delivery and Delivery Receiving resources
 - The message of "host accepts orders" now appears in the Supply Order view
 - Corrections to erroneously populated inventory balances from consigned inventory values
 - Case pick items duplicating fix
 - Ghost supply order fix
 - Receipts not creating deliveries
- IT/Auditing:
 - Hyperlink removed in CDUI for Tissue Prep documentation
 - Device Identifier and Device Identifier Type added to CDUI interface

The RiseNow team supporting Tecsyes optimizations has been extended to the first of the year

- Enhancements are continue to be developed in the efficiency of perioperative areas, specifically within the adult hospital facility, which encompasses urology, neurosurgery, vascular, and pulmonary units.
- Simplifying room depletion paths. Working side by side with nursing to implement. Optimizations will encompass several key aspects including cycle counting, product delivery and placement, improvement of depletion paths, observation of clinical processes related to item scanning and implant tray handling, and a review of existing standard operating procedures. The team will be on site at Vanderbilt Tullahoma-Harton Hospital, Vanderbilt Bedford Hospital, and Vanderbilt Murfreesboro Surgery Center the week of 12/11. In addition, the team will also visit Wilson County Hospital and Vanderbilt Health Belle Meade by the end of the year.
- Training plans will be identified to build out best practices and close training gaps.

Simplified Nursing Access to Tecsyes Kiosk

Based upon significant in-patient nursing feedback, improvements are being put in place to reduce the steps to log into the Tecsyes kiosk for nursing. The new process removes the steps of selecting the location and cost center.

A solution is currently in the works to reduce time and steps when logging in to document patient chargeable items. Nursing staff was expected to be able to take advantage of the simplified logon process by the end of November. However, delays have pushed expected changes to be by the end of January

A tip sheet will be made available to provide training for the Kiosk solution. Keep an eye out on the [Training Hub](#) on the [Tecsyes website](#) for the training tip sheet once the solution is in place.

Updates

Tecsyes 'Wins':

Review the latest enhancements that will improve your experience when using Tecsyes.

- 11/16 Metadata updates (no downtime)
 - Delivery and Delivery Receiving resources – remove maintainable delivery # field
 - Add new view for Cases Display Boards – for transporters delivering only ready status
 - Add “host accepts orders” to Supply order view
 - SQL zero consigned inventory values erroneously populating inventory balance
- 12/02 Tecsyes fixes and enhancements applied
 - Hyperlink in CDUI for Tissue Prep removed from Epic interface enhancement
 - Adding Device identifier and device identifier type fields to populate in Epic via interface enhancement
- 12/09 Tecsyes fixes and enhancements applied
 - Tecsyes not creating deliveries intermittently from Workday receipts fix
 - Duplicating items on cancelled cases causing case picking issues fix
 - Ghost supply orders fix
- 12/12 Metadata update (no downtime)
 - Fix to allow multiple unique lot criteria for tissue deliveries

Enterprise-wide Tecsyes assessment

- Action plans have been developed and tracked with appropriate parties across VUMC enterprise.
- To date 54 actions plans have been written. 15 complete, 6 on hold, and 24 are in progress!