

## Get to Know Tecsyes

Tecsyes is here for you to manage medical supply inventory and costs with better supply-level tracking, as well as, clinical supply documentation throughout the health system. Teams are meeting daily to ensure issues are being resolved as quickly as possible. Your feedback is highly appreciated and continues to drive enhancements to the system.

Since the Tecsyes implementation, the application has improved our visibility of supply movement and order efficiency. Read further to learn about the most recent updates, changes, and other information you need to know about Tecsyes.



## Latest Updates and Information

### Upcoming Scheduled Downtime on Saturday, August 26<sup>th</sup>, 2023

- Supply order calculation enhancement
- Receipt performance enhancement
- CDUI items not crossing into Epic fix
- CDUI source location fix
- CDUI unable to document implants fix
- Cancelled cases duplicating items fix
- Missing financial transactions fix
- Supply order batch reprocess fix

### Updates

- [Review the top issues identified as part of the daily Tecsyes status meeting](#)
- [Tecsyes representatives will be on-site. Find out the schedule of where and when.](#)
- [Tecsyes 'Wins': Review the latest enhancements that will improve your experience when using Tecsyes](#)
- [Tecsyes stability is improving](#)
- [Ensure new users have access to Tecsyes](#)

## Tecsyes Support & Trainings

### Online Training

Learning Exchange Courses:

- [CDUI Demo - Cath, IR, GI, Endo](#)
- [CDUI Demo - OR/OB](#)

### New and Updated Training Guides

- [Adding Multiple Implants At One Time — CDUI for OR](#)
- [Tecsyes CDUI Timeout Troubleshooting](#)
- [Tecsyes CDUI - Changes to Tissue Documentation will occur on 08/05/2023](#)



### Tip

How do I know which bar code to scan?

[Look for bar codes beginning with "01"](#)

## Updates

### Review the top issues identified as part of the daily Tecsyes status meeting

The feedback that has been expressed about Tecsyes has been heard, and measures are being taken to make needed improvements. A daily status meeting occurs to identify issues that need to be addressed within Tecsyes and to ensure action is taken to correct those issues. Here are a few of the top issues that are being worked on by the team.

1. Overall system stabilization

Item	Status
NAT space	a proposed solution from VEC to be reviewed
Network VPN	the root cause is under investigation
WD order processing	downtime procedures have been developed

2. CDUI issues: Case validation and items crossing over
3. Vendor Implant Tray item documentation
4. Upcoming Scheduled Downtime on Saturday, August 26th, 2023

### Tecsyes representatives will be on-site. Find out the schedule of where and when.

Tecsyes representatives will be coming on-site. While on-site, they'll be looking to:

- determine how well VUMC is utilizing Tecsyes
- identify 'pain points' and 'wins'
- gather feedback from clinicians
- gather feedback for supply chain personnel
- observe the end user experience
- develop key performance indicators and action plans related to assessment findings

Times	Location
Week of August 14 <sup>th</sup> , 2023	<p><b>Vanderbilt Health Belle Meade</b> 6002 TN-100, Nashville, TN 37205</p> <p><b>Adult Hospital</b> 2201 West End Ave, Nashville, TN 37235</p> <p><b>Monroe Carell Jr. Children's Hospital</b> 2200 Children's Way, Nashville, TN 37232</p>
Week of September 18 <sup>th</sup> , 2023	<p><b>Adult Hospital</b> 2201 West End Ave, Nashville, TN 37235</p> <p><b>Vanderbilt Bedford Hospital</b> 2835 US-231, Shelbyville, TN 37160</p> <p><b>Vanderbilt Tullahoma-Harton Hospital</b> 1801 N Jackson St., Tullahoma, TN 37388</p>

## Updates

### Tecsyes 'Wins':

Review the latest enhancements that will improve your experience when using Tecsyes.

- **Case Documentation User Interface (CDUI) Scrolling**  
A change has been made to allow the cursor to stay on an item to make it easier to document. The CDUI can be found in the Tecsyes tab in Epic .
- [Bar Codes](#)  
Bar codes have been added into the system.
- [Implant Trays](#)  
A change was made to Tecsyes on 7/22/23 to enable adding multiple quantities of tray implants at one time.
- [Tissue Documentation](#)  
A number of changes were made to Tecsyes on 8/05/2023 to improve regulatory compliance with tissue documentation.

### Tecsyes stability is improving

Tecsyes continues to improve and has become more and more stable. Below you'll find a few of the improved actions contributing to smoother results when using Tecsyes.

- There is a concerted effort to continue to address high priority 'pain points' for end users.
- Requisitions and receipts have been consistently created for the past 3 weeks.
- No unexpected Tecsyes downtime has occurred for the past 5 weeks
- 50 fixes and 5 enhancements have been applied since go-live.

### Ensure new users have access to Tecsyes

*A quick reminder to managers.*

To avoid any delays with your team's ability to utilize Tecsyes, please submit a [Pegasus request](#) to set up access for new employee users.