

Lean Minute: Change Management
List of Mei's Coaching Questions

- 1. What have you learned from making this change?**
- 2. Who else will benefit from you making this change?**
- 3. What's stopping you from making this change?**
- 4. Are you focused on what's wrong or what's right?**
- 5. Have you experienced something like this before?**
- 6. If you changed your beliefs about this change, what would be possible?**
- 7. How would your work be transformed if you made this change?**
- 8. If you don't make this change, what will it cost you (the team, the patient) in the long run?**
- 9. What are you willing to do to improve the situation?**
- 10. Who can help you with this?**