

C.O.R.E.S. -- Core Ordering and Reporting Enterprise System

Technical Specifications for Using CORES

CORES™ is a web-based application written in ColdFusion and residing on an Oracle database. CORES™ is supported on Oracle 10g and 11g

CORES™ strives to ensure compatibility with the following browsers on Windows and Macintosh platforms

- Internet Explorer 7+ and above
- Firefox 3.6+ and above
- Chrome 13+ and above
- Safari 5 and above

Pop-up Blocker Information

Pop-up Blockers by default blocks all pop-ups. In order for CORES Order Entry receipts to be printed, pop-ups must be allowed for CORES. To configure your pop-up blocker in Internet Explorer follow the instructions below.

1. In Internet Explorer, select "Tools > Pop-up Blocker > Pop-up Blocker Settings..." from the menu.
2. In the window that appears, enter "cfuis.mc.vanderbilt.edu" into the "Address of Web site to allow:" field.
3. Click the "Add" button to add the CORES web site to the list of sites that are allowed to create pop-ups.
4. Click the "Close" button to close the settings screen.

Most of the other available pop-up blocking applications have similar steps that allow pop-ups for a given site. All Core Managers MUST ensure that CORES is enabled to allow pop-up windows.

Troubleshooting Printing Problems

If you are unable to print invoices try the following:

1. Go to <http://www.meadroid.com/scriptx/support/userlink.asp>
2. Select the Automatic Continue button
3. After a few seconds, you will likely receive an Information Bar indicating to Click here to install.
4. Right Click on the Information Bar and select Install ActiveX Control from the popup menu.
5. Click the Install on the next dialog
6. Close the browser window (and all others) when the message appears to do so.
7. Retry Non-VUMC Invoices.

For more information, send an email to CoresEmail@vanderbilt.edu.