



VUMC
BUSINESS
EDUCATION

Workday Workshop:

Performance Management

Annual Evaluations For All Employees

Duration: 30 minutes

Access Workday through the VUMC Network or VPN

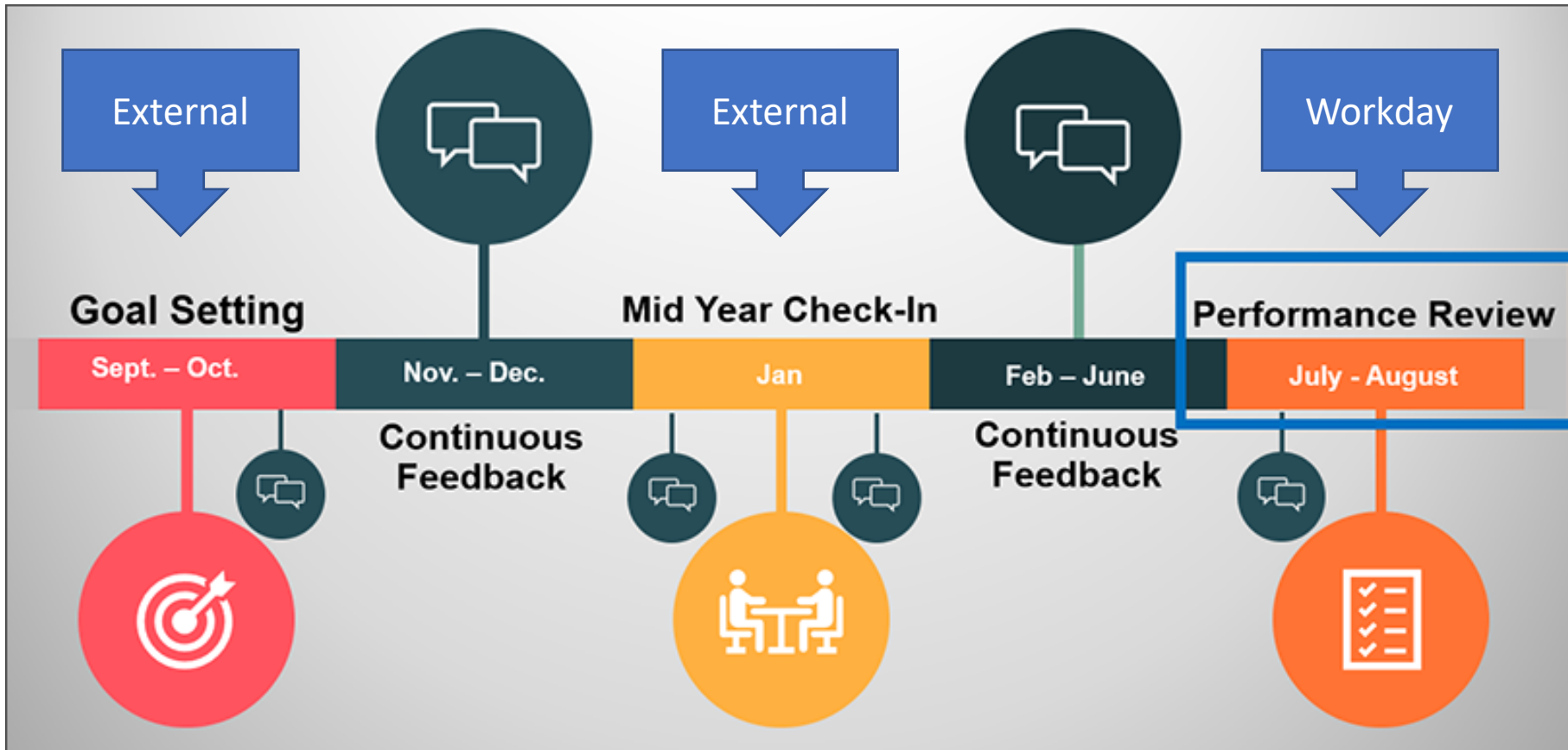
To access all the features and functionality of Workday, you must be on a VUMC network – either by being onsite or by using VPN (BIG-IP Edge Client)



Workshop Agenda

- Review the Evaluation Timeline
- Access and complete your 'Self-Evaluation'
- Review Manager Accountabilities
- Complete your Employee Acknowledgement
- Review the process of your Performance Evaluation

Sample Evaluation Process Timeline



Note: This timeline is subject to change annually.

External Individual Goals Form

Individual Goals Form

Instructions

- Use the FY2023 Pillar Goal Handout as your roadmap. (scroll below or [click for link](#))
- Leaders and managers can assign two goals to their team members **or** partner with team members to develop the individual goals. For an example of how the filled-out goal form should look, please see page 4.
- **Double-check** to ensure that the person's goals are measurable, achievable, relevant and time bound.
- Complete one Goal Setting paper template for each team member **by Sept. 30.**
- Several fields within this template require a selection from a drop-down menu. Click on the field to access the drop-down menu.
- If you are required to print this form, do not print until you have entered the required information for all fields.
- Save the goals template so that team members can data enter when Performance Reviews open in WorkDay next Spring.

Sample Goal

Goal	Develop and implement a system-wide survey focusing on XYZ.		
Description/Measure	Goal success will be measured by: 1. Timely development of survey (needs to be completed by x date). 2. Timely implementation of the survey (needs to be implemented by y date). 3. Quality of survey (i.e., no spelling or grammar errors). 4. Increase of survey takers from # to #.		
Category	Performance Goal		
Status	In Progress		
(If the status of goal is completed, please put the date goal was completed here)	Click or tap to enter a date.		
Supports/Pillar Goals	People Employee Engagement	Service Choose an item.	Quality Choose an item.
	Growth & Finance Choose an item.	Innovation Choose an item.	Create your own Goal Choose an item.
Weight	25%		
Due Date	3/31/2023		

Milestones

Milestone	Due Date	Status
Literature Review of X topic	11/11/2022	Completed
Development of Y items	1/6/2023	In Progress
Testing of survey platform	2/10/2023	In Progress
Communication of survey	12/23/2022	Not Started
Implementation of survey	5/5/2023	Not Started



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Add Individual Goals To Profile

John Smith

Actions

Email Team

- Summary
- Job
- Compensation
- Benefits
- Absence
- Pay
- Contact
- Personal
- Performance**
- Career
- Feedback

1 Add

1 Item

Create Goal

Goal **2**: Normal **B I U** Increase Patient Experience metric for my department by 5% this fiscal year.

Description **3**: Normal **B I U** Sometimes our patients have responded on surveys that it feels like time with their provider is limited in our department. I can contribute directly to this experience metric by being intentional with my patients and making sure their voice is heard.

Category **4**: X Performance Goal

Status: In Progress

Supports **5**: X 2c) Service Pillar - Patient Experience (Public)

Weight **6**: 100

Due Date: 06/30/2023

Associated Reviews: (empty)

Milestones **7**

Milestone	Due Date	Status
+ *Milestone		
- Obtain reach goal of 85% for this metric by the end of the third quart	02/28/2023	X Completed

8 Submit Save for Later Cancel

External Mid-Year Performance Conversation

Mid-Year Performance Conversation (Off-system template)

The mid-year conversation is an opportunity to reflect with your team member on current performance. This is separate from the ongoing feedback and adjustments that are a part of the work environment. The organization is recommending that all mid-year conversations be completed by March 31.

What is the purpose of the Mid-Year Discussion?

- Discuss progress on goals: Have milestones been met?
- Surface and address obstacles that prevent progress on goals. Clarify actions to overcome obstacles.
- Give constructive feedback on areas where performance may be lacking.
- Determine if goals need to be adjusted for shifts in organizational or departmental direction.
- Discuss ways to better utilize the employee’s skills and check in on career interests.

Instructions:

- The mid-year off-system template includes suggested discussion points to facilitate the conversation with each of your employees.
- Capture key points during the discussion and summarize in the appropriate gray boxes on the following page.
- When mid-year discussion is completed, give the employee the opportunity to add additional comments in the employee section. Then, print to hand to employee and/or send to employee work email as a PDF. Keep a record for yourself based on your normal department practice.

Continue to page two for mid-year discussion template

Mid-Year Suggested Discussion Topics

Manager Name: _____ Employee Name: _____
Date of Conversation _____



Manager Section

How are things progressing with your individual goals? What do you need to deliver on upcoming milestones?

Leader Comments:

We are mid-way through the fiscal year, I'd like to share feedback on areas where I think you are excelling as well as discuss other aspects that will help you have even more impact.

Leader Comments:

FY2023 Evaluation Timeline



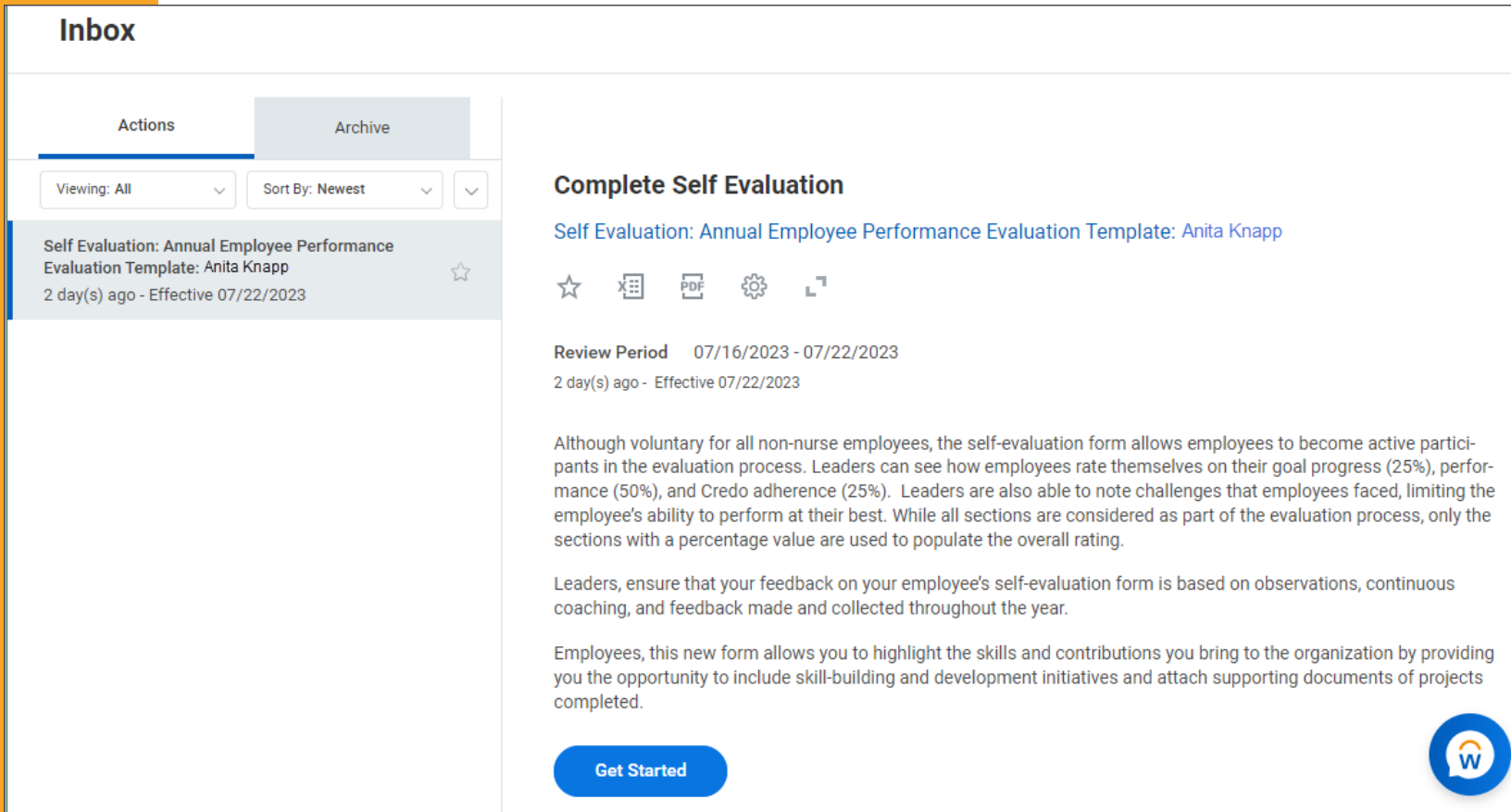
Note: This timeline is subject to change annually.

Complete Self-Evaluation



Access Self-Evaluation

- ➔ The employee self-evaluation is sent to all employee's Workday inbox.
- ➔ When you are ready to begin your self-evaluation, select the [Get Started](#) button from the Workday inbox task.



The screenshot displays a Workday inbox interface. At the top, the word 'Inbox' is visible. Below it, there are two tabs: 'Actions' (selected) and 'Archive'. Under the 'Actions' tab, there are two dropdown menus: 'Viewing: All' and 'Sort By: Newest'. A task card is shown with the title 'Self Evaluation: Annual Employee Performance Evaluation Template: Anita Knapp' and a star icon. Below the title, it says '2 day(s) ago - Effective 07/22/2023'. To the right of the task card, the main content area is titled 'Complete Self Evaluation'. Below this title, there is a link: 'Self Evaluation: Annual Employee Performance Evaluation Template: Anita Knapp'. There are several icons: a star, a calendar, a PDF icon, a gear, and a refresh icon. Below the icons, the 'Review Period' is listed as '07/16/2023 - 07/22/2023' with '2 day(s) ago - Effective 07/22/2023' below it. The main text of the task card reads: 'Although voluntary for all non-nurse employees, the self-evaluation form allows employees to become active participants in the evaluation process. Leaders can see how employees rate themselves on their goal progress (25%), performance (50%), and Credo adherence (25%). Leaders are also able to note challenges that employees faced, limiting the employee's ability to perform at their best. While all sections are considered as part of the evaluation process, only the sections with a percentage value are used to populate the overall rating. Leaders, ensure that your feedback on your employee's self-evaluation form is based on observations, continuous coaching, and feedback made and collected throughout the year. Employees, this new form allows you to highlight the skills and contributions you bring to the organization by providing you the opportunity to include skill-building and development initiatives and attach supporting documents of projects completed.' At the bottom of the task card, there is a blue 'Get Started' button. In the bottom right corner of the screenshot, there is a circular Workday logo.

Goals

Two ways to Add goals to the Self-Evaluation:

1. Select the **Add** button > input information from the previously completed external 'Individual Goals Form'.
2. Select the **Add** button > select the **Add Existing** drop-down > select goals that have already been input in your Workday profile by yourself or your manager from the previously completed external 'Individual Goals Form'.

[WDHR-801-Q1 Manage Assigned Goals and Add New Goals](#)

Goal Categories:



Performance Goals – always select Performance Goals for the Annual Performance Evaluation. Only Performance Goals count towards your overall goal rating.

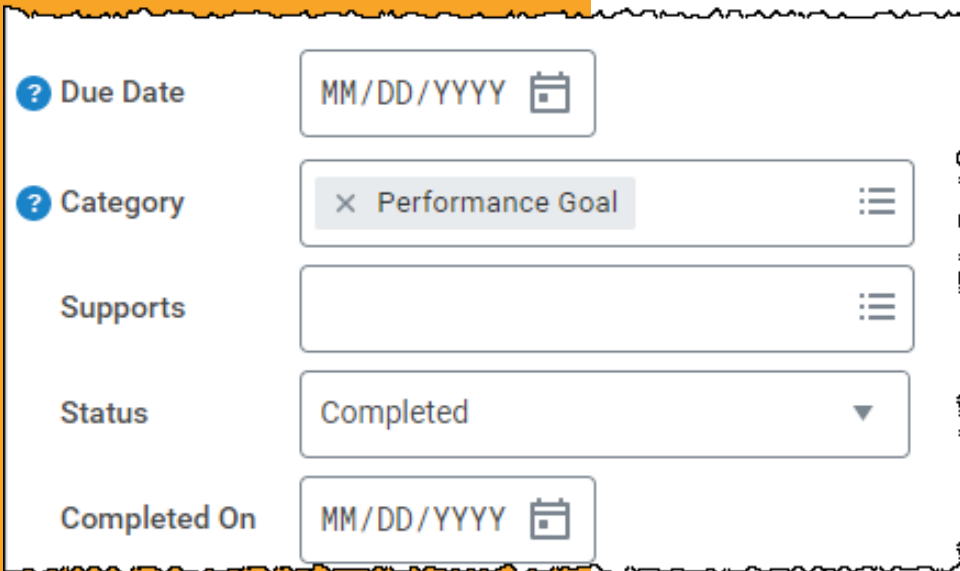


Development Goals – do not select Development Goals for the Annual Performance Evaluation. These goals should not have any weight to them and are not used as part of your overall rating.

Goal Dates

When setting the completion dates for goal, keep the following in mind:

- If you want goals to be automatically pulled into the annual evaluation, you need to set the goal due date as July 26, 2023. **This is ONLY for the FY23 Evaluation cycle because of the evaluation window.**
- If you are manually adding in your goals while filling out the annual evaluation, you can put the due date that you and your manager agreed to on the off-system goal template.



The screenshot shows a form with the following fields:

- Due Date:** A date input field with a calendar icon and the placeholder text "MM/DD/YYYY".
- Category:** A dropdown menu with "Performance Goal" selected and a close button (X).
- Supports:** An empty dropdown menu.
- Status:** A dropdown menu with "Completed" selected.
- Completed On:** A date input field with a calendar icon and the placeholder text "MM/DD/YYYY".

** Slide added after Workshop

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Optional Sections in the Evaluation

Accomplishments are actions in which the employee went above and beyond to help their team and/ or department accomplish a performance goal.

Development Items are skills, knowledge and/or abilities that an employee needs to be successful in their current position or in future positions they aspire to.

- **Professional Development:** the process of preparing for future job positions the employee may aspire to.
- **Skill Enhancement:** the process of building and improving skills specific to current job requirements.

Supporting Documents provide information specific to recent achievements, successful completion of performance goals, development goals, and/or development items.

Manager Accountabilities

Manager Accountabilities

Request additional manager's feedback (if applicable)

Complete manager evaluation

Schedule & complete a performance discussion with employee

Acknowledge employee's Acknowledgment

Complete Employee Acknowledgement

Annual Evaluation Employee Acknowledgement

Inbox

Actions Archive

Viewing: All Sort By: Newest

Manager Evaluation: Annual Employee Performance Evaluation Template: Anita Knapp
1 minute(s) ago - Effective 07/29/2023

Provide Employee Review Comments

Manager Evaluation: Annual Employee Performance Evaluation Template

Evaluated By [Walter Melon \(manager\)](#)

Review Period 07/23/2023 - 07/29/2023

1 Get Started

Provide Employee Review Comments

Manager Evaluation: Annual Employee Performance Evaluation Template: Anita

Actions

07/23/2023 - 07/29/2023
Evaluated By: Walter Mellon

Summary

2 Acknowledgement



DEMO

End of Orientation Acknowledgement

EEO Employee Acknowledgement

Inbox

Actions Archive

Viewing: All Sort By: Newest

Manager Evaluation: End of Orientation Evaluation - Ad Hoc: Anita Knapp
1 day(s) ago - Effective 07/22/2023

Provide Employee Review Comments
Manager Evaluation: End of Orientation Evaluation

☆ 📅 PDF ⚙️ 🗑️

Evaluated By **Walter Melon (manager)**

Review Period **07/16/2023 - 07/22/2023**
1 day(s) ago - Effective 07/22/2023

1 [Get Started](#)

Provide Employee Review Comments

Manager Evaluation: End of Orientation Evaluation - Ad Hoc: Anita Knapp (1234567)

Actions

07/23/2023 - 07/29/2023
Evaluated By: **Walter Mellon**

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○ Summary

2 ○ Acknowledgement

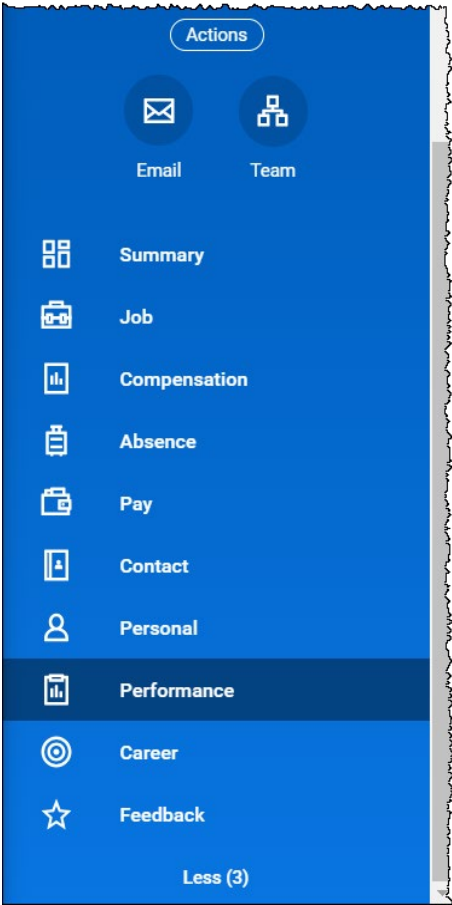
Review the Process



DEMO

Find Completed Performance Reviews

Employees can access their completed Performance Evaluations and their End of Orientation Evaluation under Performance in the employee's profile.



Individual Goals Archived Goals Development Items **Performance Reviews** Reviews

In Progress 2 items

Review	Contains Hidden Sections	Review Period		Status	Awaiting	View	Create
		Start Date	End Date				
Annual Employee Performance Evaluation Template:	Yes	07/16/2023	07/22/2023	Provide Manager Review Comments		View	Create
End of Orientation Evaluation - Ad Hoc:	Yes - All	07/16/2023	07/22/2023	Complete Manager Evaluation for Performance Review		View	Create



Conclusion

Key Takeaways

Access

- Access your Self-Evaluation from your Workday Inbox from July 25th-August 15th.
- You must be on the VUMC network or logged in to VPN to see the WalkMe SmartTips.

Notifications

- All Annual Evaluation notifications will be in Workday. Employees will not receive any notifications in Outlook.

Goals

- Check with your manager about their expectations for inputting goals in the self-evaluation.
- All goals should be Performance Goals on the Annual Evaluation.

Review and Submit

- Changes cannot be made after submission. Review all sections before hitting the submit button.
- Manager and employee must acknowledge the evaluation.

Resources

[WDHR-801-W2 Annual Performance Evaluation for Employees](#)

[QRG Annual Performance Evaluations for Employees](#)

[QRG Manage Assigned Goals and Add New Goals](#)

For questions related to the Performance Management process, please contact your HR Business Partner.

If you are having technical issues with the Performance Management process in Workday, please contact Workday Help



Questions?