Research Workday Town Hall September 14, 2023



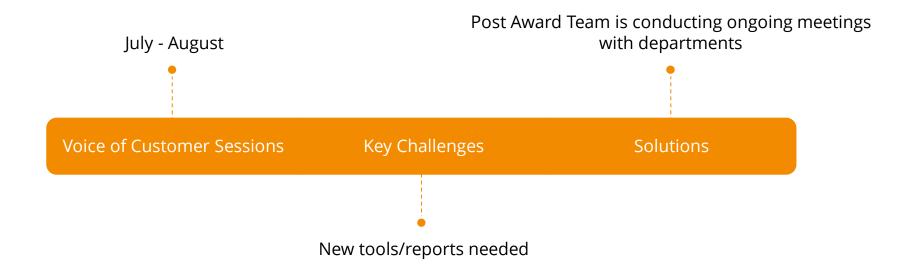
Research Workday Town Hall Agenda

September 14, 2023



- Welcome
- Financial Reporting Close-Out Updates
- Subaward Changes to Support Obligations
- Report Update
- Supply Chain Update
- Conversion Update
- Q&A







- Key challenges:
 - Departments unsure how to identify financial closeouts due in Workday
 - Departments unsure which reports to run to review transactions
 - Departments questioned the actual amount to report to the sponsor due to inaccurate conversion data for some award life-to-date balances
 - Process to complete financial closeout was not clear from instructions within the Award Closeout Task assigned
 - Organizational default cost center for expired grants in Workday required many Payroll Accounting Adjustments (PAAs)
 - Approach to award end dates submitted from Coeus to Workday needed evaluating
 - Award Closeout Task not completed by <u>award task due date</u> may put us at risk of financial reporting being late to sponsors



Remediation

- Finance conducted 38 individual or group sessions guiding Departments through the closeout process in Workday using actual awards due to sponsor
- Finance changed post award team operating model to assign a Sponsored Program Manager to each Organizational Cost Center Grant Manager
- Partnership between Departments and Finance is invaluable to a successful closeout with the sponsor
- Finance continues to attend recurring Department/Division meetings to answer questions related to understanding the award closeout process and due dates, as well as gain perspective on reporting needs, training needs, security roles, journal processing, etc.
- Finance continues to modify or add reports in Workday based upon feedback from customers
- Conversion data life-to-date balance production corrections are planned for completion soon
- Approach to award end dates from Coeus to Workday was revised (presented at Research Town Hall on 8/24/23)
- Departments must complete Award Closeout Task by <u>award task due date</u> to reduce/eliminate risk of financial reports being late to sponsors



Overall Process for Financial Reporting Closeouts

In advance of the financial closeout process, *Department Grant Managers* should review and confirm **Award Lines Expiring Within 90 Days**. Once confirmed, Grants

Managers are Assigned an <u>Award Closeout Task</u> in Workday by Finance.



Department *Grant Managers* review transactions, ensure all activity is compliant with sponsor terms & agreements, submit journals if needed, obtain PI approval of financial report, and mark Award Task Complete and submit in Workday before *award task due date*.



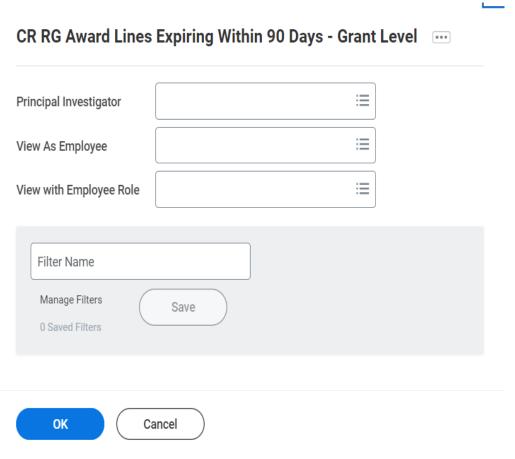
Finance Sponsored Programs Manager reviews closeout to ensure activity is within budget period, confirms F&A calculated appropriately, performs a high-level review of allowable accounts, and submits timely financial report to sponsor.



<u>Detailed</u> Award Tasks for Finance and Departments – attached to Award Task in Workday

Task	Finance Task	Department Task
	On the 1st business day of the month, run CR RG Award Lines Expiring Within 90	On the 1st business day of the month, run CR RG Award Lines Expiring Within 90 Days
	Days - Company Level. As a best practice also run this report on the 15th business	Grant Level. As a best practice also run this report on the 15th business day of the
	day of the month. Review results and identify if a closeout task is needed or if the	month. Review results and identify if a closeout task is needed or if the End Date
	End Date needs to be extended in WD.	needs to be extended in WD. Communicate to the Finance Post Award Sponsored
		Programs Manager if a closeout is needed or the OSP Award Administrator if a
		closeout is not needed.
Identify Closeouts		
	Create the Closeout Task for the awards that have a financial report due to the	Task <u>End</u> Date is when the closeout review is due back to Finance
	sponsor. If a Closeout Task is not needed create the Spend Management Task.	
Create Award Task		
Update the Award Task Status		Type "Complete Award Task" in search bar, enTer due date (out 90 days)
	Complete Closeout Packet template for the assigned award. When running the	A helfpul report is CR Fin - Research Transaction Summary
	report be sure to add FD004 as the Worktag. Attach to the Closeout Task. Filter	
Create the Closeout Packet	out Sources related to Conversion.	
		Review all transactions for reasonableness, allowability, allocability and consistency
		and confirm the charges are appropriate charges for the grant and the budget period.
Review Award Task		
		Review the Award Task Assigned including Closeout Packet. If any transactions exist
		outside of the budget period, review if they are appropriate for the budget period
		and if so submit a Journal to adjust the transaction to be within the budget period (JET).
Ensure all Subcontract invoices have been paid		Verify that all subcontract invoices have been received and paid.
·		Populate the Stipends - Training Grants tab as needed. Can build from the Department
Populate the Stipends - Training Grants tab as needed		Transaction Summary report.
		, ,
Submit Accounting Adjustments or Journals as needed		Submit Accounting Adjustments or Journals as needed.
Ensure Payroll Costing Allocations are Updated and Current		Ensure Payroll Costing Allocations are Updated and Current.
Attach the signed PI form to the Award Task BEFORE the		
Task End Date		Attach the signed PI form to the Award Task BEFORE the Task End Date.
	If an indirect cost adjustment is needed per the IRIS Worksheet for transactions	Review the Indirect Cost to ensure the correct amount has been charged. If an
	through 3/31/2023 a Journal will be needed in Workday.	adjustment is needed to Indirect Cost contact the Finance Post Award SPM.
Indirect Cost Review		
Mark Award Task as completed BEFORE the Task End Date		Mark Award Task as complete and Submit BEFORE the Task End Date.
	Prior to Submitting to Sponsor, review if any transactions remain outside of the	
Finance Reviews Award Closeout Task	budget period.	

Department Grants Managers should review and confirm Award Lines Expiring Within 90 Days





107 items 107 items															
Award	Award Lifecycle Status	Award Type	Sponsor	Award Notes	Sponsor Type	Sponsor Due Date	Grant	Cost Center	Primary	Award Line Lifecycle Status	Start Date	End Date	Days Until Grant Endo	Grant Manager	Principal Investigator
AWD000125: A Pathogenic Role for Natriuretic Peptide Receptor 08/10/2021 (version 1)	Active	Grant	National Heart, Lung, and Blood Institute		Federal		GR009988 4043350661 KHL153956-01A1-A PATHOGENIC ROLE FOR NATRIURETIC PEPTIDE	CD02849 Medicine - Cardiology Div - CD Acad Granta Gifts	Yes	Active	06/10/2021	08/02/2023	42	(0183874) (0095548) (0006064) (0026927)	Vineet Agrawal (0136573)
AWD000125: A Pathogenic Role for Natriuretic Peptide Receptor 08/10/2021 (version 1)	Active	Grant	National Heart, Lung, and Blood Institute		Federal		GR014882 Agrawal,Vineet; A Pathogenic Role for Natriuretic Peptide Receptor-C in Pulm COST SHARE (2021- 08-10)	CC02849 Medicine - Cardiology Div - CD Acad Grants Gifts	No	Active	08/10/2021	08/02/2023	-42	(0183874) (0095648) (0006064) (0026927) (0182811) (0182811)	Vineet Agrawal (0136573)
AW0000141: Microbiome, Metabolites, and Alcohol in HIV to Red 07/01/2021 (version 0)	Active	Grant	National Institute on Alcohol Abuse and Alcoholism		Federal		GR013598 4043351271 PAA029542- 02-PRIME (PROJECT 1) - MICROBIOME, METABOLITES	CCD2849 Medicine - Cardiology Drv - CD Acad Grants Gifts	No	Active	09/01/2022	08/31/2023	-13	(0183874) (0095648) (0006064) (0026927)	Matthew Freiberg (0121201)

Partnership between Departments and Finance is invaluable to a successful closeout with the sponsor. Working together at the beginning of a month to ensure all agree on the closeouts due could be a best practice.

After reviewing the results of this report, if a closeout is <u>not</u> needed, the Department Grants Manager should notify OSP of updates requested.

If a financial report is due to the sponsor, the Sponsored Programs Manager will assign an Award Task with a due date.



(0182811) O More (2)

Which reports should I run to review transactions for financial award closeouts?

Recommend:

- CR Fin Research Transaction Summary
- CR Fin Budget vs Actual for Grant or Award

Both will be shown later in the presentation

Also recommend:

 Review the <u>Research Reports Guide</u> recently released to help with all projects related to grants and contracts



- How do I confirm there are no expenses outside of the budget period so all appropriate expenses will be billed to the sponsor, before I mark the Award Task as complete?
- Click in the column "Cost Reimbursable Spend Outside Award Line Dates" selecting an amount
- Select "View by: "Initiating Spend Transaction of Facilities and Administrative or Award Revenue Operational Journal" and you will see the journal that generated the transaction
- You MUST clear these transactions for an invoice to be generated for the report to the sponsor
- REVIEW this activity ANYTIME during your award

ward Lir	ie Summary	6 items						XII III T
Line	Line Number	Grant	Revenue Category	Line Type	Line Status	Line Amount	Billing Schedule	Cost Reimbursable Spend Outside Award Line Dates
		AI095227-10 INSPIRE SUPPLEMENT: VIRAL AND HOST DETERMINANTS (inactive)					R	
Q	3	GR007773 4043850491 UAI095227-11S1 DCC : VIRAL AND HOST	RC156 Federal Grant Revenue	Cost Reimbursable	Active	1,814,971.58	BILLSCH_AWD000642_IMPL_0 R	67.83
Q	4	GR007774 4043850501 UAI095 227-11S1:INSPIRE: VIRAL AND HOST DETERMINANTS	RC156 Federal Grant Revenue	Cost Reimbursable	Active	312,967.28	BILLSCH_AWD000642_IMPL_0 R	0.00
Q	5	GR007775 4043850631 UAI095227-11S2:HEROS 2 SUPP	RC156 Federal Grant Revenue	Cost Reimbursable	Active	164,815.00	BILLSCH_AWD000642_IMPL_0 R	3,622.35
Q	6	GR012920 4043850491 UAI095227-11S1 DCC : VIRAL AND HOST Rowan University VUMC92044	RC156 Federal Grant Revenue	Cost Reimbursable	Active	26,469.00	BILLSCH_AWD000642_IMPL_6 R	0.00



Important: PAA budget dates default to the budget date of the period. Be aware that the accounting date appears in the period the PAA posts.

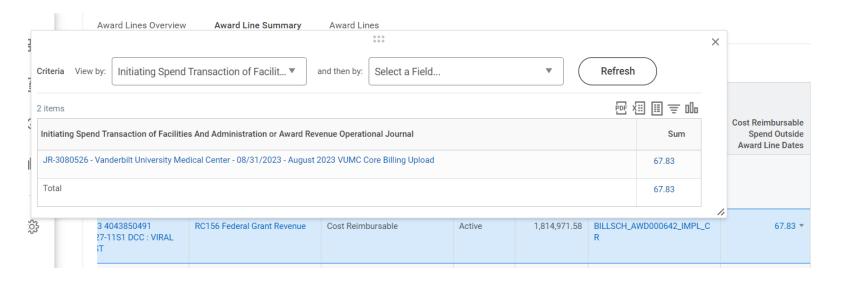
Understanding this will be helpful when **communicating** with your Sponsored Programs Manager.

Example: A PAA for June pay period is entered in August when you become aware of the change needed.

The **budget date** in the PAA is June (this will default to June in the PAA).

The **accounting date** for this PAA will be August (and can't be changed) because it posted in August. Workday is capturing this correctly.

- How do I confirm there are no expenses outside of the budget period so all appropriate expenses will be billed to the sponsor, before I mark the Award Task as complete?
- Click in the column "Cost Reimbursable Spend Outside Award Line Dates" selecting an amount
- Select "View by: "Initiating Spend Transaction of Facilities and Administrative or Award Revenue Operational Journal" and you will see the journal that generated the transaction
- REVIEW this activity ANYTIME during your award
- You MUST clear these transactions for an invoice to be generated for the report to the sponsor





 How do I know the actual amount to report to the sponsor until conversion data for award life-to-date balances are corrected?

In this example, we manually extracted IRIS data thru 3/31 and added WD actuals in Excel



If anyone needs assistance in understanding how to identify an accurate remaining balance for their award, they should contact their assigned Sponsored Programs Manager.

This agrees to the WD report below because there were no conversion balance issues





Department Grants Managers should complete assigned Financial Award Closeout Tasks

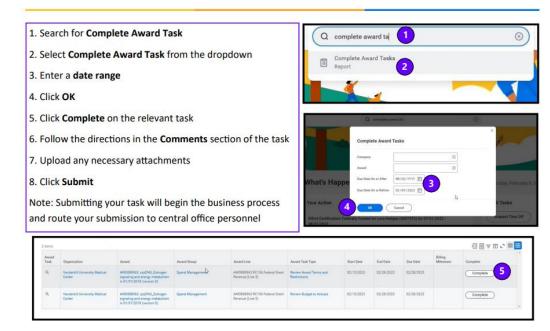


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Completing Award Tasks

When a due date for an award task approaches, users must complete the steps detailed in the task and then submit the task.



Completing Award Tasks
Quick Guide



Complete all journals, adjustments, submit final invoices to be paid, etc. before Award Task Due Date – best practice is that transactions occur before the Grant End Date (during the budget period)

Don't forget to update any PCAs for next budget period – aim to do this before the payroll deadline

Financial Reporting Close-Out Updates

Departments must complete Award Closeout Task by **award task due date** to reduce/eliminate risk of financial reports being late to sponsors

Grant End Date 6/30



Award Task Due Date 8/30



Sponsor Due Date 9/30

Effective
 date of all
 transactions
 (end of
 budget
 period /
 performance
 period)

 LAST DAY for Department Review and mark Award Task Completed in Workday LAST DAY to ensure all funds have been previously drawn down and Financial Report EXPENSES = DRAWS

Payment Management System states: "Federal grants management policy specifies that within 90 days of the performance period end date, the grant recipient must submit its final financial report and have drawn all funds spent for the grant unless the awarding agency extends the grant award."



How does an Award Closeout Task not completed by <u>award task due date</u> put us at risk of financial reporting being late to sponsors?

- Sponsor due dates for financial reports vary depending on terms and conditions within each award agreement
- The volume of awards does not allow enough time to process every award due on the date, so we vary the due dates throughout the month due to provide adequate time for review, accounting journals and adjustments to post, an invoice to be generated, cash to be drawn, and submission of the expense report that must equal the draws to the sponsor
- Federal Payment Management System now requires we draw down all funds within 90 days during the last segment of the award (regardless if their due date for the actual report is 120 days)
 - We MUST draw the funds before the 90-day requirement AND submit a financial report where expenses = the funds drawn to prevent the funds being flagged as expired in the PMS system and/or the financial report being rejected
 - If funds are flagged as expired, the process to request the funds involves agency approval and is cumbersome and not guaranteed
 - If funds are expired or reports are delinquent the PI is notified, and we want to avoid that



How does an Award Closeout Task not completed by <u>award task due date</u> put us at risk of financial reporting being late to sponsors?

Example below of Payment Management System notification of expired funds





- BEST PRACTICES <u>before</u> the financial report is due to the sponsor
 - Know the status of all your awards
 - Run report CR RG Award Lines Expiring Within 90 Days Grant level
 - Ensure payroll costing allocations (PCAs) are current <u>before</u> payroll runs
 - Process payroll accounting adjustment (PAAs) when absolutely necessary
 - Ensure expenses are **within the budget period** and are processed timely
 - billing for expenses <u>outside of the budget period</u> is not a simple task in Workday and could impact our ability to draw down funds or invoice the sponsor
 - transactions outside the budget period <u>NEED AN ACTION in Workday</u> <u>before</u> the invoice or final report can be created and submitted to the sponsor
 - complete these transactions <u>before submitting award closeout as completed</u>
 - Monitor awards and minimize transactions processed at the end of an award – this includes adding or removing charges
 - Contact your Sponsored Programs Manager if you have any questions
 Link: Pre and Post Award Central Office Department Contact List



Subaward Changes to Support Obligations

Subaward Changes to Support Obligations

NOW LIVE!

RECAP OF KEY ROOT CAUSE ISSUE:

 Configuration error on supplier contract set up prevented obligations from being created for subaward contracts.

CORRECTION STATUS:

- Resources from Supply Chain, Finance & Deloitte coordinated a plan for testing for changed configuration, transitioning existing contracts to new contract type to facilitate creation of obligations for remaining contract balances.
- Subaward contract obligations are now created in our production environment.

IMPACT TO END USERS:

- For subaward contracts that were already created without obligations:
 - New contracts have been created and linked back to awards with a new contract type that facilitated creation of the remaining obligation.
 - Contracts were created based upon remaining amount at the time of creation (Contract amt less any invoices paid to date)
 - New contracts being created are set up with the new contract type, obligations are created for the full amount of the contract, relieved as invoices are paid against it and become actual expense.



Reports

Reporting Updates

1. CR Fin- Budget vs. Actual for Grant or Award (REPLACEMENT REPORT)

- a) Replacement of CR RG Budget vs. Actual- Grant Level
- b) IMPROVEMENTS include use of different prompt set, formatting changes & overall improved performance

2. Research Transaction Summary (ADDITIONAL MODIFICATION)

- a) Modified to exclude GL conversion data
- b) LTD Expense for GR is summarized in March 2023



CR Fin – Budget vs Actual for Grant or Award

Who: Grants Managers and Grants Financial Analyst

What: This report provides the award to date budget, actuals, commitments, obligations and remaining balance.

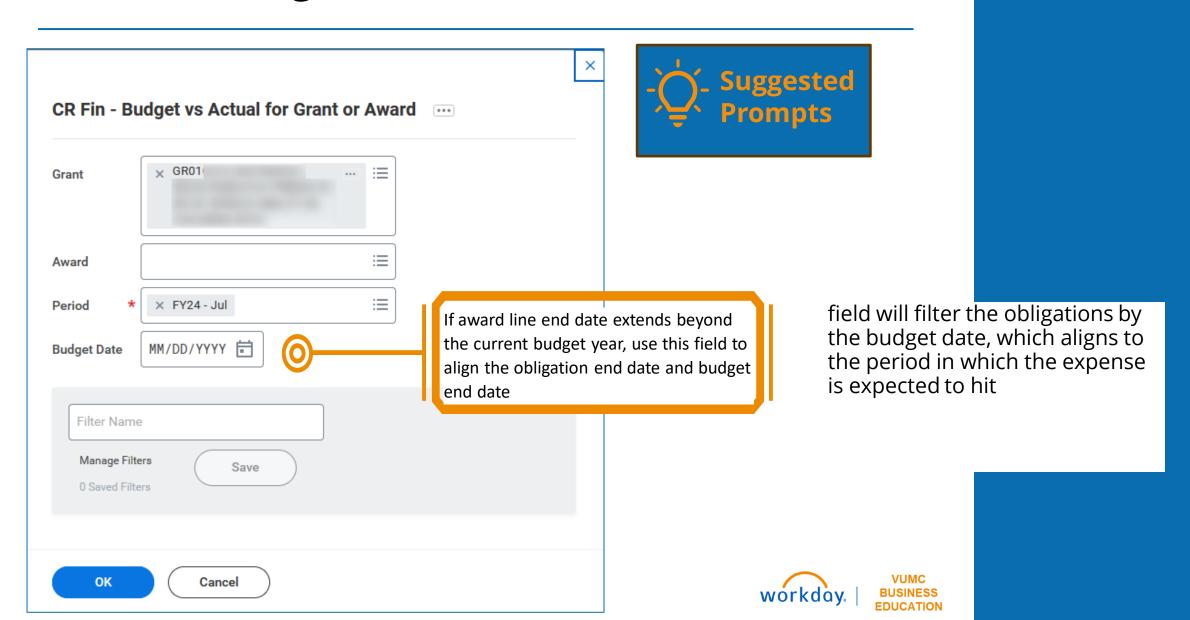
Why: To manage spend on sponsored projects (does not include VU GRANTS)

When: Monthly or as needed to manage sponsored projects (does not include VU GRANTS)

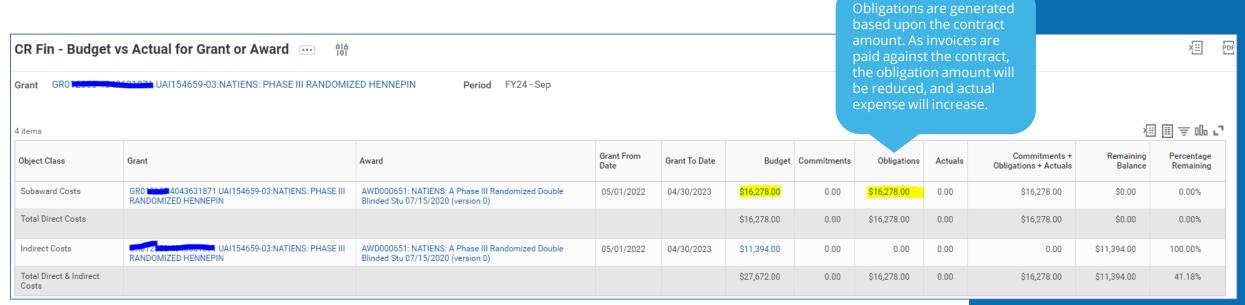
Notes: This report is like the DMS Status Summary Report



CR Fin – Budget vs Actual for Grant or Award



CR Fin – Budget vs Actual for Grant or Award



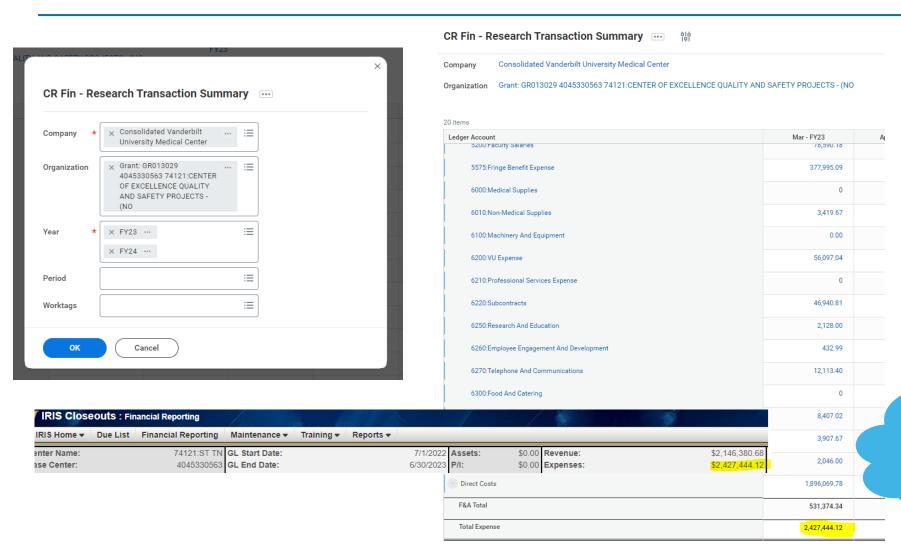


TIP: Keeping budgets up to date will ensure you are getting the most benefit from this report (and any other report that includes budget, such as Status Summary by Pl.





CR Fin- Research Transaction Summary



LTD expense for sponsored awards is loaded into March 23 ledger period





Weekly Supply Chain Update

Receiving Requirement Changes in Workday

Example:

Requires receipt:
PO with 10 lines each
@\$9,000. Total PO value
\$90,000

Does not require receipt: PO with 10 lines each @\$900. Total PO value \$9,000 As we continue to evolve our Workday processes, with a focus on efficiency, simplicity, and controls, we have been listening intently to our customers. To that end, a review of our receiving process/requirements has been completed. As a result:

- We are **eliminating** the requirement for a receipt of non-capital goods or services where the purchase order value is <\$10,000.
- The threshold **excludes** capital, Tecsys, and GraphiteRX. A confirmation receipt for these processes, regardless of PO value, remains required.
- Attaching packing slips is not required for <\$10,000.
- In cases where packages are delivered to Central Receiving, the package will be received in Workday and requesters will continue to be notified that the goods are available for pick up.
- In cases where the package has been identified to contain temp sensitive materials, Central Receiving will receive, in Workday, and deliver the package the same day



Match Exceptions

Please continue to check for match exceptions in your Workday Inbox. Below are some potential reasons a match exception might occur along with solutions.

Match Exception Reason	Resolution				
Receipt has not been created	Contact receiver to create receipt or create receipt manually if able. Be sure goods/services have been delivered/fulfilled.				
Receipt amount is less than PO and invoice amount	Create receipt adjustment. Note that invoices cannot be partially paid, but POs can.				
Invoice Line Unit Cost exceeds PO Line Unit Cost	Contact Buyer or reach out to vumcapexceptions@vumc.org .				
Supplier Invoice has other charges	Contact Buyer or reach out to vumcapexceptions@vumc.org .				



Weekly Conversion Update

Data Conversion Update

- Recap key root cause issues identified for LTD balances
 - Legal split journals
 - Duplication of 6 accounts in an object class conversion table (e.g., advertising, gain/loss sale equip, professional liability insurance, temp help non VTS, contract labor, med center expense credit)
 - Incorrect cost center start dates
- Correction Status for LTD balances
 - Successfully completed testing of correction process on sample set of grants to include examples from each correction scenario
 - Post Award Team reviewed and tested correction population LTD adjustment amounts
 - Full population testing is in process in our Test environment to resolve any issues prior to running in Production
 - Goal is to complete production corrections by next reporting cycle



