Deloitte.





Change Network Meeting: March 21, 2023

Change Network Agenda

March 21, 2023



- Cutover
- Capital Planning
- Payroll Update
- Workday Help
- Change Network Resources
- Self-directed Support & Pegasus Tickets
- Training & Demo
- Employee Go Live Checklist
- Next Steps



Cutover

Cutover Connection



Supply Chain/

Supply Chain/

Supply Chain/

Supply Chain/

Tecsys

Tecsys Supply Chain/

Tecsys

2/28/23

3/4/23

3/15/2023

3/21/23

3/22/23

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MEDICAL CENTER

MyWorkday Cutover Connection will help prepare you for the process of cutover.

What is Cutover? During cutover, we will move away from multiple existing systems to two new s These limitations will help us minimize errors that would require "clean-up" after our Go Live da

What does that mean for me? Closely review the information below. To make the cutover p

Keep familiarizing yourself with what's ahead in terms of freeze dates. Focus on what tran

The information below highlights the most immediate impacts (newer items are in oral vumc.org/myworkday/cutover.

| System or Business Process | Date of Impact | Activ |
|-------------------------------|------------------------------------|---|
| Health System | Late January - End of August | Some business activities slow down or Clinical practice openings or acquisiouild) Acquisitions/upgrades requiring IT: |
| Supply Chain/ Tecsys | 1/19/23 | MEOC regular scheduled meeting will n |
| Supply Chain/ Tecsys | 1/20/23 | Hold on creation of new locations or char |
| Supply Chain/ Tecsys | 1/27/23 | Hold on establishment of new suppliers |
| Supply Chain/ Tecsys | 2/3/23 | Hold on supply/ implant item creation |
| Supply Chain/ Tecsys | 2/3/23 | New Item Number freeze for Pathways Materia |
| Supply Chain/ Tecsys | 2/10/23 | Last day to add/delete any existing/new items to a location |
| Supply Chain/ Tecsys | 2/28/23 | Last day to enter requisitions in eProcurement |

Ordering critical or perishable medical supplies, including compressed gas

Last day to submit check request and invoices for processing in PeopleSoft

Last day for departmental approvals of eProcurement requisitions

Last day for T&E card charges to post to Concur

Last day to submit Concur expense reports

New Activities & Key Dates

New activities highlighted in orange

Key dates: 3/21 Last day for T&E card charges to post to Concur

3/22 Last day to submit Concur expense reports

3/27 Last day to approve Concur reports

4/1/232

4/1/232

4/1/232

4/1/232

3/27 Onboarding Portal is no longer available

Expense all Future-Date Travel in mitations on using our retir Concur by 3/22

to process now.

related information, please re

testing to begin in mid-May)

lay hiring a non-critical n

reas, new ship to/deliver locations for POs

orders to AL Gas with their account number on is provided, AL Gas will apply order to the current blanket PO that is on file willing to follow this process through the month of March

PO Invoices received after this date will be held for processing in Workday Check Request will be returned to the department for processing in Workday via the Supplier Invoice Request Any unsubmitted T&E card charges will have expense report automatically created and charged to default cost center (reports will be auto-approved and processed). Charges will post to Workday post-go live

New expense reports may be entered into Workday beginning 4/3/23

For more information (including the latest list of cutover-related dates), visit vu

March Close

- Follow existing procedures, journal entries, etc. when finalizing March transactions
- We will complete our March financial close in our legacy systems
- March data will be brought into Workday after close (mid-April)





Capital Planning

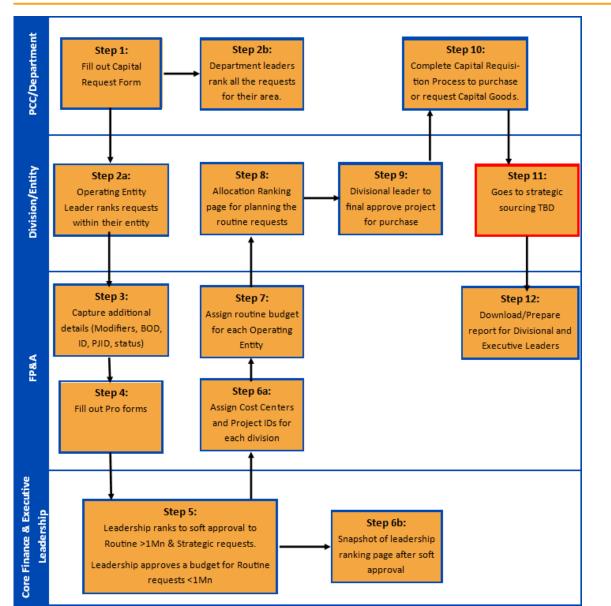
Workday Capital Planning - Overview

- All Capital Requests will begin with a user submitting a Capital Request form.
- Users can review their own Capital Requests and the status of those requests.
- Capital Requests are reviewed, edited, and approved using the system.
- Budgeting and Checkbook tools are available.
- The user will complete Capital Requisitions once all approvals are complete.





Capital Planning - Process

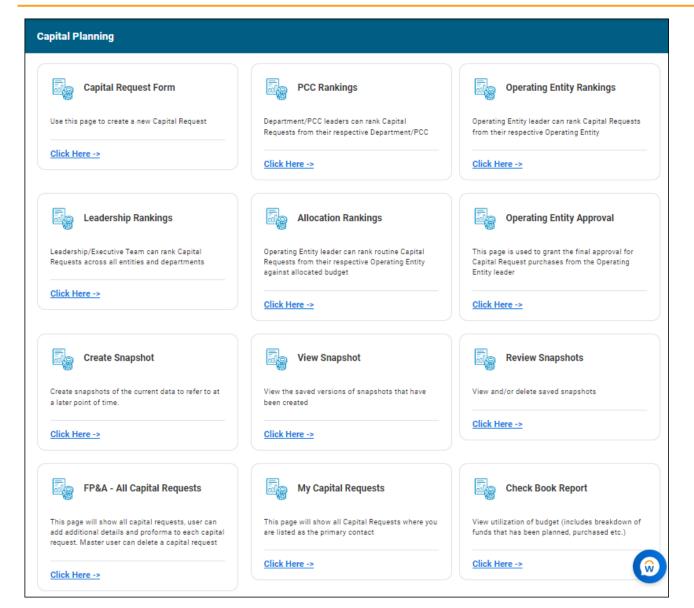


This flow chart illustrates the process for Capital Planning at VUMC.

Please note the sections in blue on the left side of the table to understand your specific role in this process



Capital Planning - Landing Page



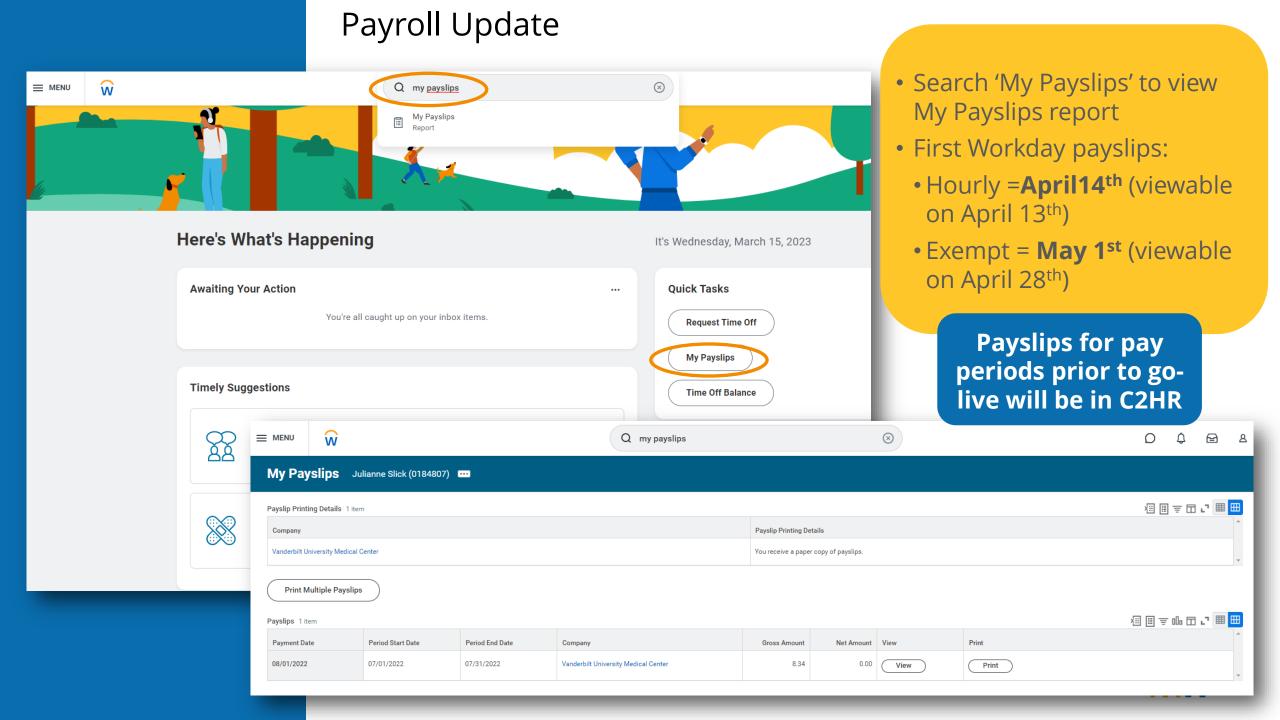
This image is the landing page for every Capital Request tool.

Based on specific roles, user will only see necessary tools for their role.

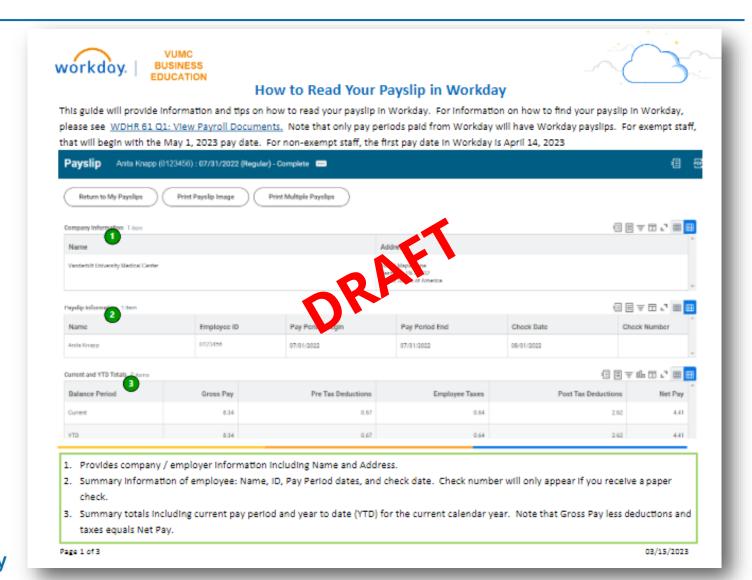




Payroll Update



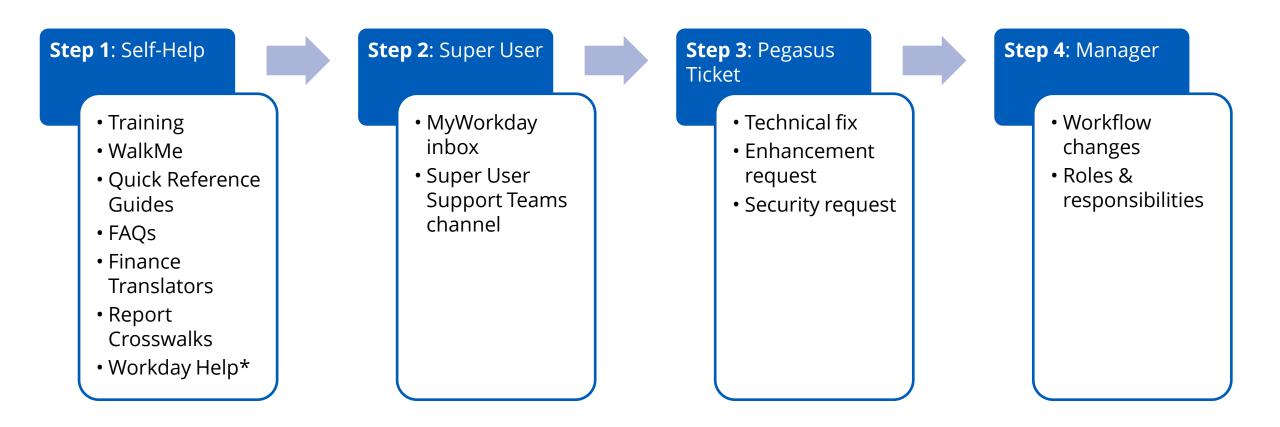
Payslip Quick Reference Guide





Self-directed Support Processes

Workday Self-Directed Support Model for End Users



^{*}If your question/issue would previously have been answered by the Employee Service Center, you can submit a case via Workday Help.



Tecsys Escalation Hierarchy



CC contacts Tecsys, WD, and/or EPIC Teams for resolution

Project Team member joins Command Center TEAMS bridge call if impacting patient care

ATE contacts on-site project team member to troubleshoot or enter Pegasus ticket for CC/IT support

Roles and Responsibilities

ATE = At the Elbow support to troubleshoot and expedite issues to Project/IT team with priority level Project Team Members = On-site technical, process, and hardware support

CC/IT Team = Dispatch the issues w/ Pegasus through hierarchy of support and assign priority

PMO = Monitor issues, document,
escalate, and report resolution timeline
Tecsys, WD, EPIC Team = Resolve
high level system and integration issues

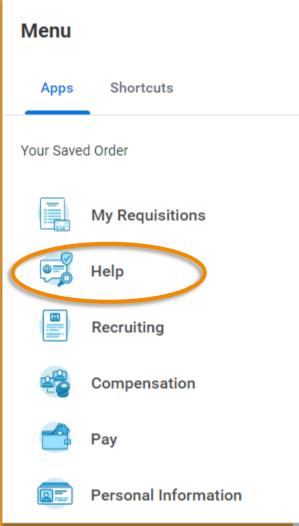
End User contacts At the Elbow (ATE) for support

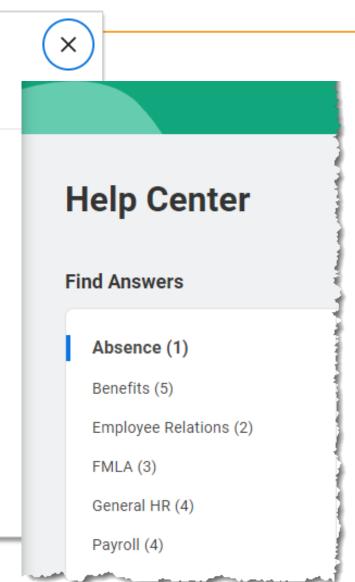
(Start) - End User issue encountered -> Review SOP and ensure process steps are followed

Version: Go Live

Workday Help

Workday Help for HR Questions & Issues





Workday Help to replace

<a href="https://doi.

Workday Help includes a Case Management Tool with:

- Case tracking
- Response time tracking
- Case Escalation
- Resources/Knowledge Articles



MyWorkday Online Resources

Online MyWorkday Resources

MyWorkday Implementation

Welcome

Cutover

Training Hub

Change Network

Communications

Change Network

Archives of change network presentations, materials, and Q&As can be found below. For more detabout specific topics covered in each meeting, please see <u>this table</u>.

Super User Resources >

Monthly Change Network Meeting Recordings >

Monthly Change Network Department Presentations >

Leader-led Actions & Tipsheets >

Q&A from Monthly Change Network Meetings >

MyWorkday Change Network Meeting Agenda Details

| Change Network Meeting | Date | Topics Covered | |
|---|---------|---|--|
| February Change Network Meeting Slides Video | 2/23/22 | Workday Project/Program Overview Change Network Structure/Purpose Website & Resource Overview | |
| March Change Network Meeting Slides Video | 3/31/22 | Tecsys Overview Supply chain activities in Workday vs. Tecsys Purchase order closeout/transitions | |
| April Change Network Meeting Slides Video | 4/28/22 | Financial System consolidation Foundational Data Model (FDM): New cost center structure & worktags | |
| May Change Network Meeting Slides Video | 5/23/22 | Supervisory org structure Role-based security Delegation approach & expectations | |
| June Change Network Meeting Slides Video | 6/22/22 | HR topics | |
| July Change Network Meeting Slides Video | 7/27/22 | Cutover timeline Hard vs. soft freeze Absence, talent, and performance management in Workday (incl. Vandyworks processes) Manager security role Super User overview | |
| August Research & Grants Meeting | 8/17/22 | Finance system consolidation | |



Pegasus Ticket Support Process

NEW Pegasus Self-Service Ticket Entry for all End Users





Ticket Submission Guidelines

Which type of ticket should I submit?

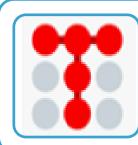




Something is Broken: Workday

- •Error Messages
- Data Fixes
- Login Issues
- Report Timeout
- Function Issues





Something is Broken: Tecsys

- Error Messages
- •Data Fixes
- •Login Issues
- Report Timeout
- Function issues

3



I Need Work Done (Tecsys or Workday)

- •New Cost Center or Program Request
- •New Report Request
- •Enhancement Request
- •Delegation Exception Request
- •Security Change Request



Training

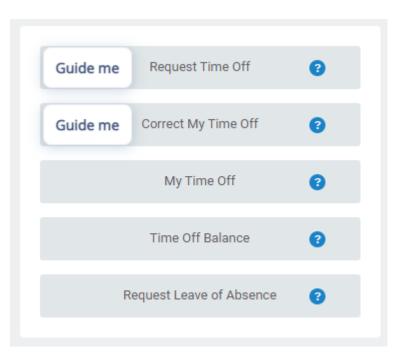
Training Update

- Training has been assigned by security role
 - Weekly updates as edits to security roles are made
 - Role Guides are available on the MyWorkday website or LMS
 - New Hires are being enrolled weekly
- All MyWorkday training is open for self-enrollment
- Find additional training in the LMS using the keywords:
 - Tecsys
 - MyWD
 - Workday Curriculum



Training Update

- WalkMe 'Guide Me' assistance is available for key workflows
 - Updating Personal Information
 - Purchasing
 - Receiving
 - Expense Reports
 - Delegation
 - Payroll Costing Allocations
 - PTO

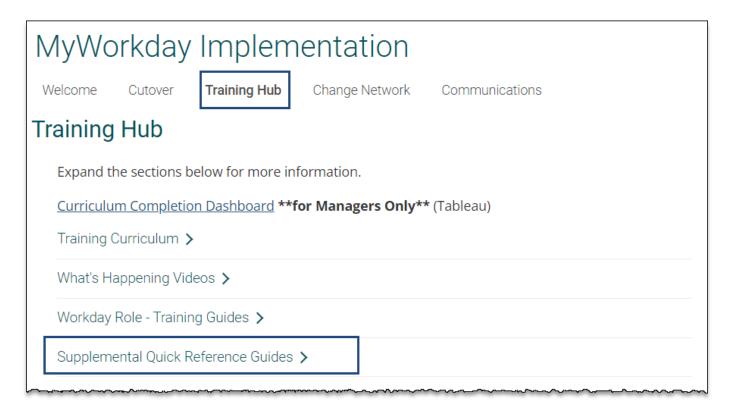


WalkMe Add-in Manual Installation Guide for Macs



Training Update

- Leaders should check the MyWorkday dashboard to ensure their teams have completed required training
 - Workbook: MyWorkday Curriculum Dashboard
- Quick Reference Guides can be found on the <u>MyWorkday Training Hub</u>







Replacing 40 systems used for 40 years

Human Resources

Taleo
PeopleSoft
ePac
C2HR
Performance Central
Learning Exchange *
Kronos*

Benefits Express Onboarding Portal Waldo Bl Launch Pad

Supply Chain/ Procurement

eProcurement
Concur*
Check Requests*
Onmicell & PMM (Tecsys)
USBank
Pcard
BI Launch pad

Budgeting/ Planning

eBudget BudgetPro Budget Forecasting Tool BI launch pad

Research & Grants

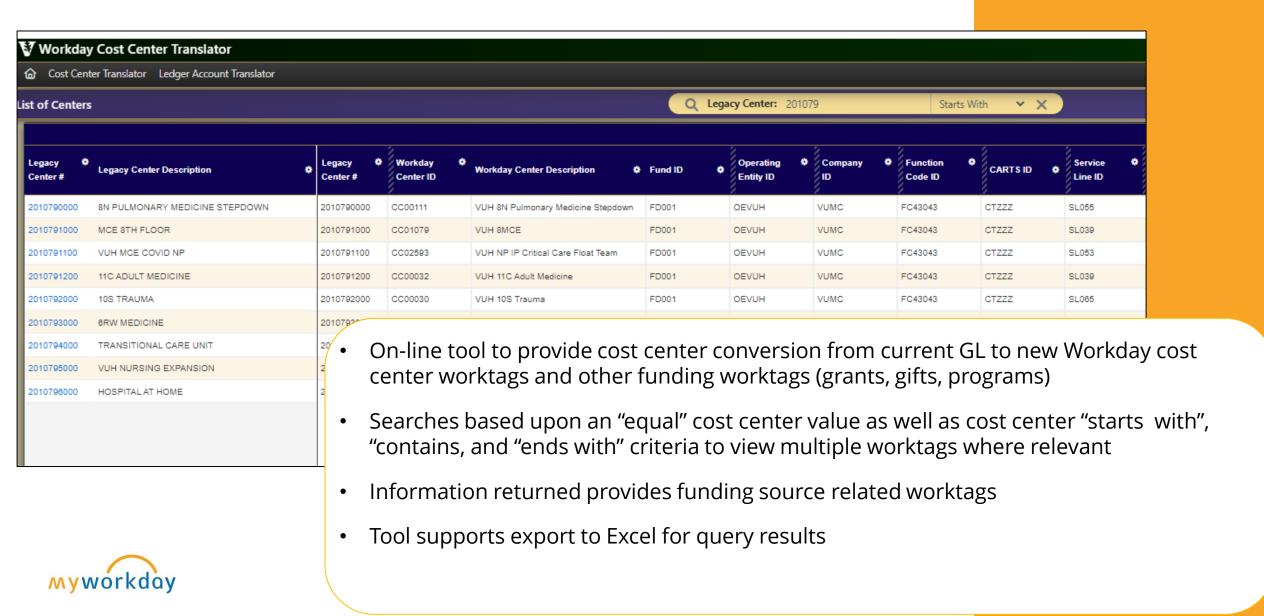
Dept Mgt System (DMS)
Center Management
BI launch pad
Effort Certification
Cost Transfer (Admin
Justification)
COEUS*
IRIS
iLab*

Finance

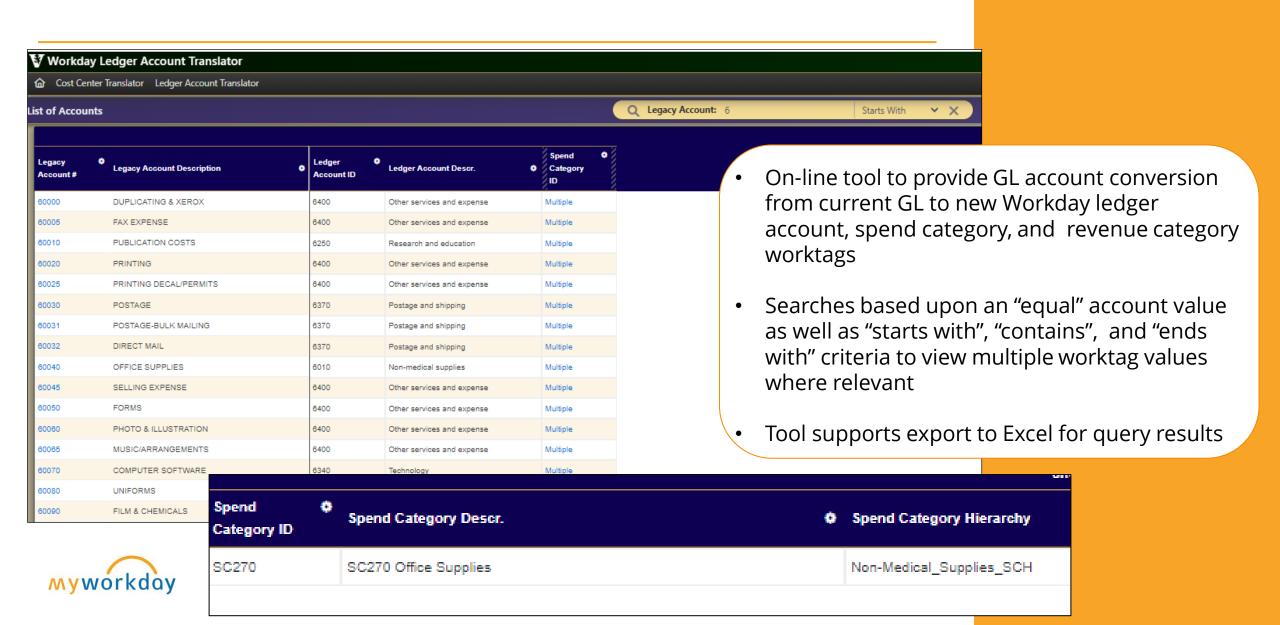
General Ledger/ eDog Hyperion Narrative Chart of Accounts (NCOA) eStar/ Epic (cost center)* Privilege Mgt Journal Entries BI launch pad

* Denotes system/ process impact. A current list of systems impacted can be found at vumc.org/myworkday

Workday Cost Center Translator



Workday Ledger Account Translator



Reporting Crosswalks



VUMC BUSINESS EDUCATION



Workday Reporting Crosswalk

The following list of reports are available in Workday. Based on your role in Workday, you may have access to limited details within the report (for example, detailed payroll information may not be available to you).

| Workday Report Name | Areas for Use | Report Description | Similar Legacy Report |
|---|---|--|--|
| Department Transaction Detail | All department users | Departmental report for reviewing transaction level GL detail | MD091 or Transaction Detail reports in BI LaunchPad |
| Department Transaction Summary | All department users | Departmental report for transaction review - data summarized for easy drilling, slicing and dicing | Transaction Summary report in BI LaunchPad |
| RPT144 CR Vanderbilt Effort | Grant Managers | Report to return all HCM allocation information by grant, person, supervisory org, or grant end date range | DMS Effort by Person, Vanderbilt Effort, Personnel on Ending Project Centers |
| RPT294 CR Tasks for My awards | Grant Managers | List of upcoming tasks and due dates for Awards | |
| Status Summary for Cost Center | All department users | Provides Budget, Actual Expenses, Commitments, Obligations, and Remaining Balance information for a cost center | DMS Status Summary by Account |
| Department Provider Level Income Statement | Academic Enterprise Clinical Departments | Department Report for tracking financial performance of AE Providers | |
| Budget vs. Actual by Revenue Category | | | MD340 - Hospital Responsibility Monthly Report |
| Find Purchase Orders/Find Supplier Invoices | | | Encumbrance Report (VUP0200) |
| RPT006 CR Department Reserves SOM - Drillable | Academic Enterprise users | Provides Academic department fund balances as of a point in time. Returns the Net Assets from Prior Year, Total Revenues, Total Expenses, and transfers to return the Total Reserves for a cost center or division | |
| RPT007 CR Clinical Department Statement of Operations - Trend | Academic Enterprise users | Provides statement of operations trend by month for Academic Enterprise departments | Hyperion Report - 01 Clin Dept Stmt Ops - Trend w Entity |

Workday Report Crosswalk.pdf (vumc.org)



Reporting Crosswalks





Workday HR Reporting Crosswalk

The following list of HR reports are available in Workday. Based on your role in Workday, you may not have access to the data available within these reports.

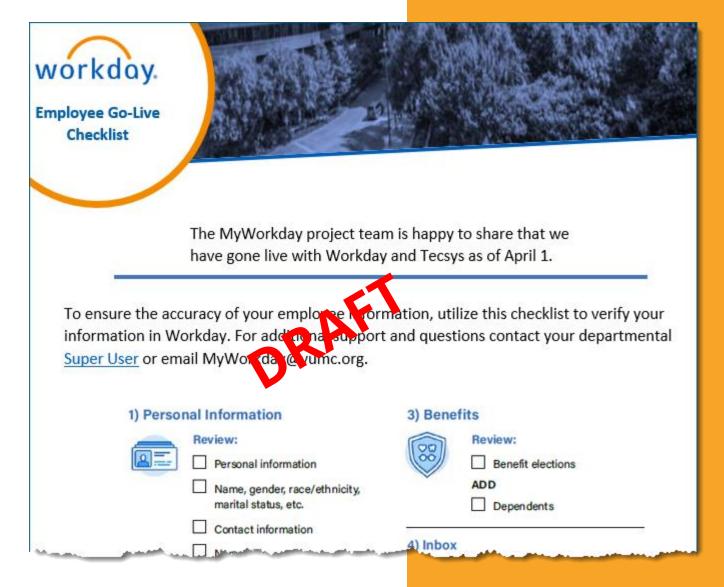
| Current/Legacy Report Name | Report Description | Where in Workday? | |
|--|--|----------------------------------|--|
| Employee Job Detail | Report displays details by employee including Name Hire Date, Continuous Service Date Job code information Organization information (company, location, cost centers, worktags, etc.) Manager information Compensation information | Current Worker Detail Report | |
| Leave Accrual Report | The Manager Hub dashboard is available from the Menu>Apps for Managers. In the View section, you can view "My Team's Upcoming Time Off" | Manager Hub—Overview Tab | |
| Employee Compensation Report | Click the Compensation tab of the Manager Hub to view your Team. Report displays Employee, Job profile, Management Level, FTE, Frequency, Total Base Pay, and Pay Range (Min, Mid, Max). | Manager Hub—Compensation Tab | |
| Department Turnover (Retention) | This dashboard will display Current Fiscal Year data, Terminations, and Annual Trend. | Retention Dashboard for Managers | |
| Employee Transactions with Compensation History | Report displays: • Employee ID • Legal Name • Effective Date • Business Process Type & Reason • Current position • Proposed Position • Job Code (current & proposed) • Organizational Information (current & proposed) • Base Pay amounts and changes | Worker Change History Report | |

Workday_HR_Report_Crosswalk.pdf



As we wrap up....

Employee Go-Live Checklist





Stay connected...

- Review Cutover Connection communications
- Watch for MyWorkday Go-Live at a Glance beginning April 1
- Read MyVUMC MyWorkday articles
- Any late updates will be sent from MyWorkday
- Ensure that required training assigned to your team is completed by April 1
- Make sure your teams know your Workday Super Users and Tecsys At-the-Elbow support and how to reach them





Some busin Late lanuary Clinical r - End of 1/19/23 MEOC regu Supply Chain 1/20/23 Hold on cr Tecsys **Supply Chain** 1/27/23 Hold on est Supply Chain 2/3/23 Hold on sur Tecsys Supply Chain 2/3/23 New Item Tecsys Last day to **Supply Chain** 2/10/23 Tecsys location Supply Chain 2/28/23 Last day to Supply Chain 2/28/23 Ordering c Tecsys **Supply Chain** 3/4/23 Last day fo Supply Chain 3/15/2023 Last day to Tecsvs Supply Chain 3/22/23

Norkdov Go Live at a Glance

April 1, 2023 Issue 1

This daily update provides a snapshot of the implenentation of Workday and Tecsys. Please read carefully, as we share news and information that may be critical to the performance of your jobs.

TOP ISSUES

: The issues below are not listed in any particular order. Some issues on earlier lists may have not yet bee ved, but no longer appear given prioritization.

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MAJOR WINS & ISSUE RESOLUTIONS

- ResoAd quodicidis etur, sed ut enimusam ra niendan discil modit, tendis nullum fuga.
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MyWORKDAY SUPERSTAR

The following employees have gone the extra mile to support the IT transition and their co-workers:

- Data Analyst Chad Hoffman worked through the night to assist in transitioning the legacy network to the new VBCH network
- Physical Therapy Operations Coordinator Kassi Miller did an outstanding job leading her team to a successful go live
- All of the VBCH directors and leaders for their responsivness and dedication to resolving issues as they
 have arisen

Thank you to all these Super eStars and the many others who are showing great CREDO!

OTHER NEWS

- All team members: please review the following Workflow Bulletins (will be loaded into Hubbl soon):
- Pre-Operative COVID Testing
- Blood Transfusions
- Loading Armband Printers
- On-site Command Center will close this afternoon. Issues will continued to be tracked, triaged and remediated through the ticketing process. At-the-elbow support team members will remain on site. Thanks again to everyone for a successful Go Live!

Website: vumc.org/myworkday



Workday Super Users



- Super User meetings are scheduled for tomorrow
- If your Super Users cannot attend tomorrow, make sure they watch the session recording
- Make sure your teams know your Workday Super Users (and Tecsys At-the-Elbow support)
- Access ending to practice environment EOD 3/26

FYI on Security...

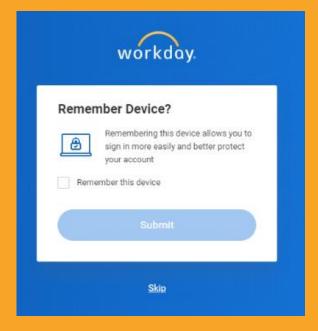
Access Workday on a VUMC network or through VPN to ensure:

- users will experience all the functionality of the Workday application
- users will have access to the WalkMe digital adoption tool
- the safety of our data/information

Allow Workday to remember your device:

- Better protects your Workday account
- You will receive follow-up emails
- Workday will remember your device(s) for 180 days







Key Dates

- **Last day** for DRLs to pick up MyWorkday swag: March 23rd (Light Hall 3/23 rm 306 A&B (7:30-9:30)
- Go Live April 1st!





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March 21st Change Netwo

- Cutover Activities: Cutover de need to communicate activitie
 New activities are highlighted i
- Capital Planning Overview: Ar shared, and a deck will be avai
- Workday Help: Workday Help <u>Human.Resources.VUMC@VUI</u> includes a case management to
- Workday Self-directed Suppor Tickets: The MyWorkday self-d process and a Pegasus guide w
- Employee Go Live Checklist: K highlighted to complete the fir accessing Workday.
- MyWorkday Outreach: March day for DRLs to pick up MyWor Hall room 306 A&B (12:30-2:30

Meeting Materials Can Be Found MyWorkday Change Network Wo

- March 21st Meeting Recording
- Change Network Department I
- Previous Leader-led Actions

Send questions to: myworkday@

Leader-led Actions March 21st

- ☐ Share the March 21st Change Network

 Department Presentation with your team
 and continue the conversation about the
 project change impacts and how they will
 affect the work of your team.
- Review the Change Network Resources including:
- Change Network | MyWorkday Implementation (vumc.org)
- Change Network Mtgs and Topics.pdf (vumc.org)
- Workday Super User Lookup
- Workday Report Crosswalk.pdf (vumc.org)
- Continue to reach out to your Super Users to ensure alignment and support for your team(s).
- Complete your training and encourage your team(s) to do the same.
- Notify your team(s) that you will share the Employee Go Live Checklist during the week of April 3rd.



Thank you!