Deloitte.





Change Network Meeting: February 22, 2023

Change Network Agenda

February 22, 2023

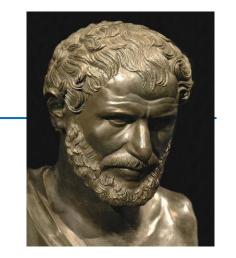


- Cutover
- MyWorkday Readiness Resources
- Security Roles
- Items of Interest: Supply Chain
- Tecsys: Call to Action
- Training Update
- Next Steps



Thoughts on Change

'There is nothing permanent except change.'
- Heraclitus



'Change is a normal part of our lives, but it's uncomfortable for the vast majority of people because it makes them feel like they've lost control.... In every way you can, let them know that you can relate to that.'

- Mary Jo Asmus



Cutover

Cutover Connection



Supply Chain/

Supply Chain/

Supply Chain/

Supply Chain/

Tecsys

Tecsys Supply Chain/

Tecsys

2/28/23

3/4/23

3/15/2023

3/21/23

3/22/23

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MEDICAL CENTER

MyWorkday Cutover Connection will help prepare you for the process of cutover.

What is Cutover? During cutover, we will move away from multiple existing systems to two new systems, Tecsys and Workday, for most of our key business tasks. Cutover requires moving data – so there will be some limitations on using our retiring systems and performing some activities.

These limitations will help us minimize errors that would require "clean-up" after our Go Live date or having to do difficult manual processes to help us catch up on the contraction of the contraction o

What does that mean for me? Closely review the information below. To make the cutover process smoother, we are reducing or limiting som ordering new supplies in March if they are not essential for patient care. As a health system, we will pause opening new departments/clinics

Keep familiarizing yourself with what's ahead in terms of freeze dates. Focus on what transactions you can do now. For each freeze d

The information below highlights the most immediate impacts (newer items are in orange). Note: all items below apply to summ.org/myworkday/cutover.

le, you might want to delay hiring a non-critical new employee until after April 2023 or avoid tivities are unavailable.

to provide requests for the future that we are able to process now.

For a comprehensive overview of cutover-related information, please refer to

Business Process	Impact	Activity				
Health System	Late January – End of August	Some business activities slow down or stop during this period: Clinical practice openings or acquisitions (changes that require E build) Acquisitions/upgrades requiring IT support				
Supply Chain/ Tecsys	1/19/23	MEOC regular scheduled meeting will move to electronic vote				
Supply Chain/ Tecsys	1/20/23	Hold on creation of new locations or changes to existing location				
Supply Chain/ Tecsys	1/27/23	Hold on establishment of new suppliers				
Supply Chain/ Tecsys	2/3/23	Hold on supply/ implant item creation				
Supply Chain/ Tecsys	2/3/23	New Item Number freeze for Pathways Materials Management				
Supply Chain/ Tecsys	2/10/23	Last day to add/delete any existing/new items to any PMM or POU O location				
Supply Chain/ Tecsys	2/28/23	Last day to enter requisitions in eProcurement				

Ordering critical or perishable medical supplies, including compressed gas

Last day to submit check request and invoices for processing in PeopleSoft

Last day for departmental approvals of eProcurement requisitions

Last day for T&E card charges to post to Concur

Last day to submit Concur expense reports

New Activities & Key Dates

New activities highlighted in orange

Key dates: 3/17 Last day to make any changes in ePac related to individuals in recruitment process

81 (testing to begin in mid-May)

reas, new ship to/deliver locations for POs

3/23

nformation

ocess if these POs require an

s with their account number as will apply order to the current blanket PO that is on fi cess through the month of March

PO Invoices received after this date will be held for processing in Workday

Check Request will be returned to the department for processing in Workday via the Supplier Invoice Request

Any unsubmitted T&E card charges will have expense report automatically created and charged to default cost center (reports will be auto-approved and processed). Charges will post to Workday post-go live

New expense reports may be entered into Workday beginning 4/3/23

4/1/232

4/1/232

4/1/232

4/1/232

MyWorkday Readiness Resources

MyWorkday Readiness Resources

Where to find the information you need

- 1. Everyone can see the **MyWorkday website** for:
 - Cutover/freeze dates & details
 - Training information & guides
 - Archived videos, slide decks, leader-led actions and Q&A for all Change Network & Super User Meetings
 - Change impacts
 - Printable flyers
 - Other tools & resources (e.g., Cost Center Translator)
- 2. Areas moving to Tecsys, see the <u>Tecsys website</u> for:
 - Implementation information
 - Training information & guides
 - At-the-Elbow Support information
- 3. Workday Super Users, access and search the Workday Super User Support channel in Teams.
- 4. If your question has not been answered by searching the resources above, **email** the project team at myworkday@vumc.org.
- 5. Continue attending these **Change Network meetings** and sign up for **Readiness Sessions** in the Learning Exchange for more information by role.



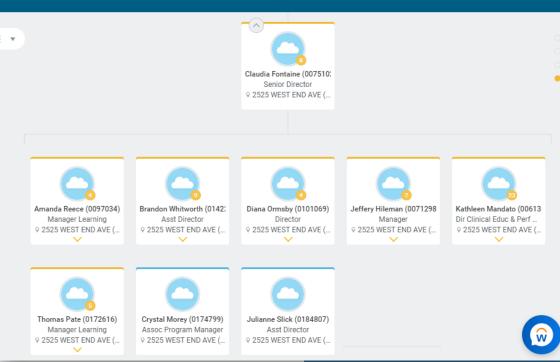
Workday Security Roles



- Based on Supervisory Organization
- Anyone with direct reports has the Manager role in Workday

Other Security Role Assignments

- Currently a collaborative work-in-progress with proteam and departmental leadership
- Training will be assigned as applicable
- All training is available for self-enrollment this week
- Post go-live, a manager-approved Pegasus ticket will be required to request changes to assigned roles





Cost Center Manager

The primary Administrator responsible for the financial performance of a department or division. Responsible for budgeting, variance analysis, revenue, purchasing, and personnel.

SCM Approvals

Purchase Requisitions

Change Order

Expense Reports

Miscellaneous Payments

Supplier Invoice

Stipend Contract Events

HCM Approvals

Position Restriction Costing Allocations

Payroll Accounting Adjustments

Accounting Approvals

Accounting Adjustments

Manual JE's

Grants Manager

The primary Administrator responsible for the Grant Administration of a department or division. Responsible for budgeting, variance analysis, purchasing, and sponsor reporting.

SCM Approvals

Purchase Requisitions

Purchase Order

Change Order

Expense Reports

Misc Payments

Supplier Invoice

HCM Approvals

Effort Certification

Payroll Accounting Adjustments

Accounting Approvals

Accounting Adjustments

Manual JE's

Accounting Submissions

Grant Budgets

Gift Manager

The primary Administrator responsible for the Gift Administration of a department or division. Responsible for budgeting, variance analysis, purchasing, and sponsor reporting.

SCM Approvals Accounting Approvals Purchase Requisitions **Expense Reports Accounting Adjustments** Misc Payments

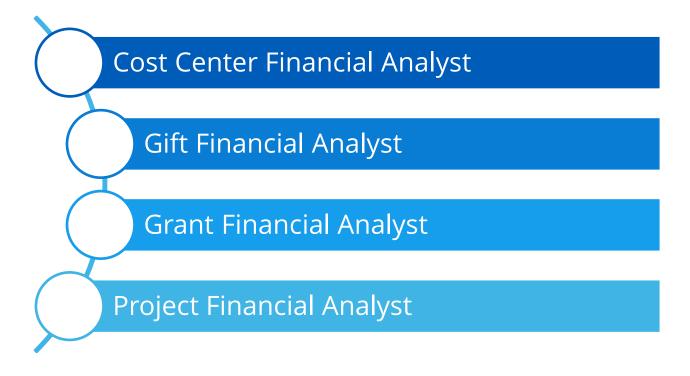
Department Accountant Level 1

The departmental role that allows for initiation of Accounting Adjustments (operational journals not related to payroll).



Analyst Roles

The departmental roles that allow for viewing of financial data and reports for a specific worktag type and worktag values. These roles do not allow for viewing of detailed payroll information, only summarized.



Decision: Signature Authority

- Inventory replenishment related requisitions (such as perpetual with min/max, periodic) or medical supply requisitions/templates where items are purchased utilizing the item master (i.e., purchases for clinics, etc.) will not require approval
- All other requisition types (regardless of dollar amount), will go through the defined approval process
- Workday system controls ensure Segregation of Duties; initiators cannot approve their own transactions
- Approval levels based on best practice as compared to other academic medical centers of our size



Signature Authority - Requisition/Direct PO Approvals

Workday requisitions (including punchout, special requests, purchased services, consignment) should follow the sequential approval framework based on the cost center of the requester and total dollar value.

	Adult/Children's Hospital (Group 1)				Regional Hospital (Group 2)			
Level	Current Approval Levels		Approval Levels		Current Approval Levels		Approval Levels	
	Above (\$)	Limit (\$)*	Above (\$)	Limit (\$)	Above (\$)	Limit (\$)	Above (\$)	Limit (\$)
Administrative (non-management)	\$0	\$1k	N/A		\$0	\$1k	N/A	
Managers	\$1k	\$10k	\$0	\$10k	\$1k	\$10k	\$0	\$10k
Directors	\$10k	\$25k	\$10k	\$50k	\$10k	\$25k	\$10k	\$25k
Administrator	\$25k	\$50k	\$50k	\$150k	\$25k	\$50k	\$25k	\$50k
Leader	\$50k	\$100k	\$150k	\$500k	\$50k	\$100k	N/A	
Hospital President	\$100k	\$500k	\$500k	\$1M	\$100k	\$250k	\$50k	\$250k
System CFO, COO, Deputy CEO	> \$500k		\$1M	No upper limit	>\$250k		\$250k	No upper limit

Signature Authority - Requisition/Direct PO Approvals - continued

Workday requisitions (including punchout, special requests, purchased services, consignment) should follow the sequential approval framework based on the cost center of the requester and total dollar value.

	*Other Operating Divisions (Group 3)				Davidson County, Regional Clinics, VHS affiliates (Group 2)			
Level	Current Approval Levels		Approval Levels		Current Approval Levels		Approval Levels	
	Above (\$)	Limit (\$)*	Above (\$)	Limit (\$)	Above (\$)	Limit (\$)	Above (\$)	Limit (\$)
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Leader	\$50k	\$100k	\$150k	\$500k	\$50k	\$100k	N/A	
Hospital President					\$100k	\$250k	\$50k	\$250k
System CFO, COO, Deputy CEO	> \$500k		> \$500k	No upper limit	>\$250k		\$250k	No upper limit



^{*}Other operating divisions include all other divisions such as Medical Center Administration, etc.

Signature Authority – Operating Entities Group 1

Operating Entity				
Worktag ID	Workday Description	*	Signature Authority Type	Group 🔽
OEMCJCHV	Monroe Carell Jr Children's Hospital at Vanderbilt		Adult/Children's Hospital	Group 1
OEVRSM_Adult	Retail, Specialty & MCP Pharmacy - Adult		Adult/Children's Hospital	Group 1
OEVRSM_Child	Retail, Specialty & MCP Pharmacy - Children's		Adult/Children's Hospital	Group 1
OEVHPG	Vanderbilt Health Pharmacy Group		Adult/Children's Hospital	Group 1
OEVHRXS	Vanderbilt Health Rx Solutions		Adult/Children's Hospital	Group 1
OEVUH	Vanderbilt University Adult Hospital		Adult/Children's Hospital	Group 1

Items of Interest: Supply Chain

PCard and T&E Cards

- All card transactions will be reconciled within Workday (rather than US Bank or Concur)
- Cardholder's Workday Manager will approve transactions
- Training will be required for cardholders and their Managers
- PCards will be an allowable purchase method for Grants because Grant transactions will also require Grant Manager approval



Purchase Orders

- Receipts must be documented in Workday for all goods and services by a VUMC Receiver (central or non-central)
- PO's over \$25k will require a PEER contract number
- No returns under \$50 unless the purchase was grant-funded or if the return is part of a recall
- Workday will provide real-time match-exception reporting
- New Supplier requests will require Manager approval
- Shipping locations

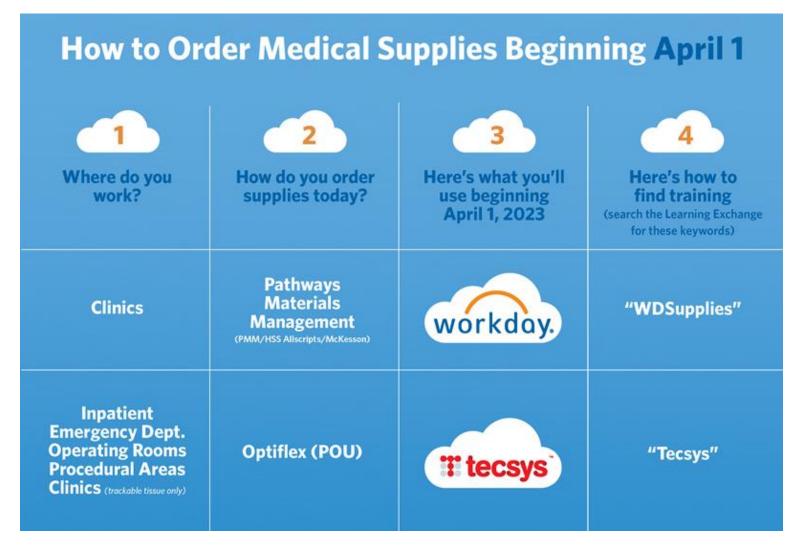


Expense Reports

- After April 1 expense reports will be submitted within Workday
 - Concur will not be retired, but will remain VUMC's business travel booking application
 - Concur travel will not interface with Workday
 - Travel booked within Concur will be added manually to Workday to expense reports (unless travel is booked using a T&E card)
- Managers may take one of the following actions when approving expense reports in Workday:
 - Approve
 - Approve and send for further approval
 - Return to the employee
 - Deny (closes the report)



Download this flyer **HERE** or **HERE**





Workday System Demo





Tecsys



Inpatient Areas:

- Tecsys will be used when scanning chargeable items
- Chargeable items will have green scanner labels

Procedural Areas and ORs

 Will use Clinical Documentation User Interface (CDUI) via the Tecsys tab within eStar

Tecsys will also be used by Central Supply:

- Case Cart
- Materials Management teams



Tecsys: At-the-Elbow Support - Call to Action



What we need from you:

- Reminder: It's a Saturday go-live (April 1)!
- Engage Vanderbilt Tecsys Super Users/At the Elbow Support:
 - Plan ahead
 - Identify how your team will work with ATE/Super Users
 - Ensure Super Users are prepared for go-live
 - Encourage Super Users to complete training



Tecsys Super Users/At-the-Elbow Support

- Additional VUMC staff are needed for ATE/Super User support for the Tecsys go-live
- View sign-ups at https://www.vumc.org/pou/training
- To add additional ATE/Super Users email <u>BusinessEducation@vumc.org</u>

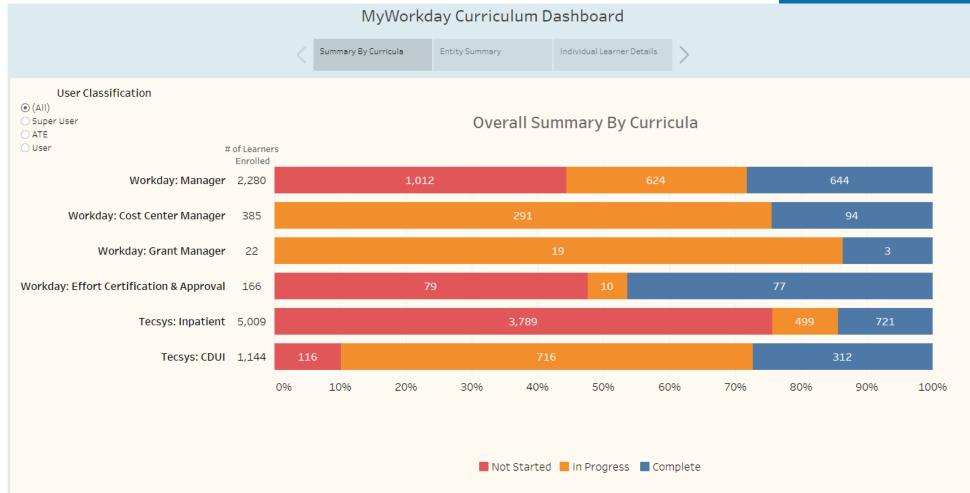


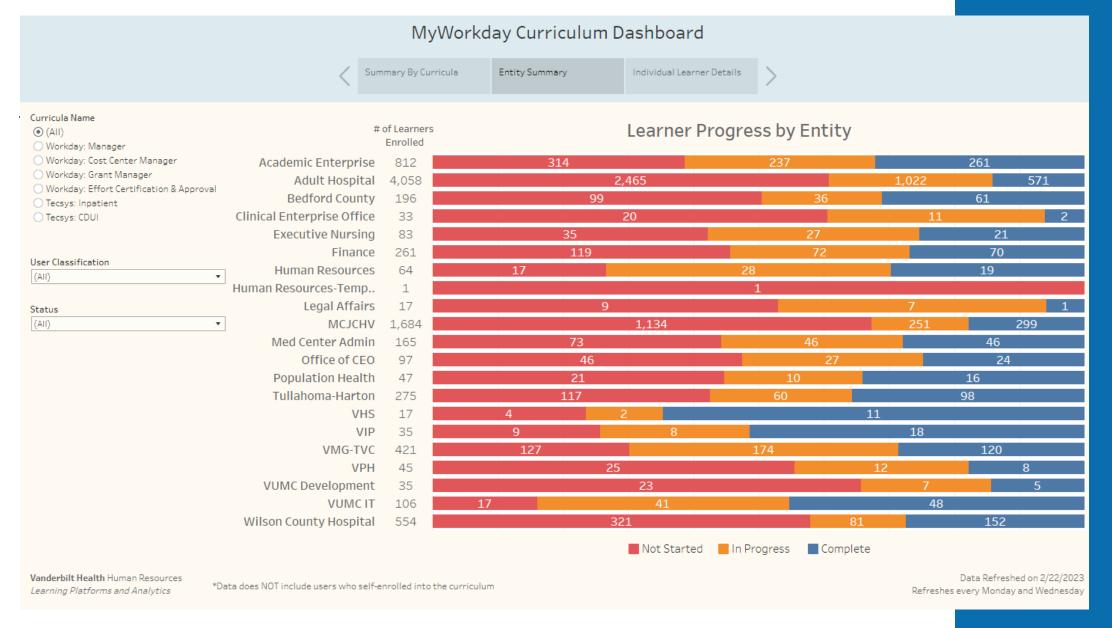


Training Update

Training Update

<u>Dashboard</u> - Available to Managers







MyWorkday Curriculum Dashboard Summary By Curricula Individual Learner Details Entity Summary Curricula Name ■ Not Started ■ In Progress ■ Complete (AII) Workday: Manager 4,996 1,851 Workday: Cost Center Manager Workday: Grant Manager Workday: Effort Certification & Approval Learner Progress Across All Curriculum: 9,006 Enrollments Tecsys: Inpatient ○ Tecsys: CDUI Name (VUMC ID) User Classification Job Code Descr Dept Descr Organization Entity Status Nurse Resident Abatto, Megan (abattom) User STAM Cohort 50 MCJCHV Nursing MCJCHV Complete Inpatient Status Main OR Tech Perioperative Perioperative (AII) • Abay, Roman H (abayrh) Adult Hospital In Progress User Support Tech Support 10 Service Reg Nurse 2 CC VUH Professional Abbey, Kaitlin M (abbeykm) User Nursing ROCU Adult Hospital In Progress User Classification Inpatient Services (AII) Vice President Supply SC Leadership VUH SC (Supply Abbott, Christopher Leon (abbottcl) Finance Not Started User Chain (Supply Chain) Chain) Wilson County Wilson County Entity Abbott, Kimberly (abbottk) User Nurse Assistant Med/Surg Not Started Nursing Hospital (AII) • Mgr Patient Care ATE MCJCHV Abbu, Stephanie N (abbus) Neonatal Services MCJCHV Nursing Complete Services Inpt Organization VUH Professional Director's (AII) Abbuhl, Mary F (abbuhlmf) Super User Director Adult Hospital Complete Administration Services Hematology Abdelmalak, Samah Sobhy (abdelmss) User Care Partner VUH Nursing Adult Hospital Not Started Hd Dept Manager Name Oncology Unit 50 (AII) Wilson County Wilson County Abdelmaseh, Jozeph N (abdelmjn) User Nurse Asst PRN 1 West Not Started Nursing Hospital Response Care Transplant/ Name (VUMC ID) Abdi, Naziin Ahmed (abdina) Not Started User VUH Nursing Adult Hospital Partner PCT PRN General Surgery EVP & Chief VUMC Executive VUMC Executive Office of CEO Abdulahad, Zeena (abdulaz) User Not Started Development Ofcr Office Office Vanderbilt Health Human Resources Data Refreshed on 2/22/2023 *Data does NOT include users who self-enrolled into the curriculum Learning Platforms and Analytics Refreshes every Monday and Wednesday



MyWorkday Outreach

Next Month

- MyWorkday swag will be available for DRLs to pick up in March
- The MyWorkday team will soon visit the plaza and regional locations.
 Watch your email for dates and times near you (more to come).





Next Steps

VANDERBILT

MEDICAL





February 22nd Change Nets

- Cutover Activities: Cutover deta need to communicate activities New activities are highlighted in
- MyWorkday Readiness Resourc highlighted including the MyWor Tecsys websites as well as the W Support channel in Teams, the N inbox and the process to sign up Network readiness sessions.
- Workday Security Roles: Securit signature levels were reviewed.
- Supply Chain: Key updates on Pt Cards, POs, and expense reports
- Training Update: Both expense in the Training dashboard were der
- Tecsys Update: Key Tecsys functi reviewed. Tecsys ATE/Super Use to complete training, plan aheac for go-live.
- MyWorkday Outreach: MyWork be available for DRLs to pick up i

Meeting Materials Can Be Found of MyWorkday Change Network Web

- February 22nd Meeting Recordir
- Change Network Department Pr
- Previous Leader-led Actions

Send questions to: myworkday@vu

Leader-led Actions February 22nd

- Share the February 22nd Change Network Department Presentation with your team and continue the conversation about the project change impacts and how they will affect the work of your team.
- Look ahead on the cutover plan.
 Communicate how these activities impact your team. Make any known org changes or purchases asap to avoid freeze periods
 Cutover Plan!
- Continue to reach out to your Super Users to ensure alignment and support for your team(s).
- Complete your training and encourage your team(s) to do the same.
- ☐ Complete outstanding Leader-led Actions:
- PO cleanup Continues: Clean up purchase orders (POs) by closing older, inactive POs now to prepare for the transition to Workday. PO Reference Guide.
- Keep current on EDCs.
- Resolve aged non-Epic AR by working with the appropriate finance support team for your area.



Thank you!