

the  of VUMC

MEDICAL
Assistants

Medical Assistants Recognition Week October 16-20, 2023

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A SPECIAL
THANK YOU!
from our **CNO'S**

Medical Assistants Recognition Week October 16-20, 2023



Wishing all of our MA's a Happy Medical Assistants Recognition Week! It is an honor to celebrate and recognize you for your dedication to our patients and your commitment to the teams you work alongside. We continue to improve the practice experience of our Vanderbilt MA's as we have focused this year on improving the intake process, revamping MA orientation, and offering our Expo to train/refresh skills. We've also continued to focus on basic medication administration as a component of this role in our clinics. This year, you told us this has improved your job satisfaction and intent to stay at VUMC. Your ongoing enthusiasm, dedication, and engagement with the VMG MA Council continues to support a professional home for Vanderbilt MA's to have a voice in their practice. And, our partnership with the Center for Allied Health and Nashville State to train new MA's is meeting the increased need for MA's in our clinics. Your kindness and support of these trainees is providing the welcoming experience we all would seek in a new environment. I hope you take some time this week to reflect on the impact you make each day to not only patients and their families, but to your colleagues as well. I am so thankful for you!

Michele Hasselblad, DNP, RN, NE-BC
Vice President & Chief Nursing Officer, Adult Ambulatory Nursing



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It is a joy to celebrate Medical Assistants Recognition Week alongside our dedicated Monroe Carell Jr. Children's Hospital at Vanderbilt Medical Assistants. The role each of you plays in the care of our patients and families is so critical to our success and to the trust children and families have for healthcare providers. You are the face of our care to so many children and I could not be prouder of your accomplishments this year. Our outpatient children's hospital presence continues to grow touching more lives across the region. Getting to meet many of you and celebrate your professional accomplishments from certifications to graduating from our Medical Assistant Academy has been a joy. It is my great honor to be on your team and to watch the incredible outcomes your care delivers. We are so grateful to each of you for your important contributions and hope you will take some time this week to care for yourselves and one another. With deep gratitude.

Gretchen K.D. McCullough, MSN, RN, NEA-BC
Chief Nursing Officer, Monroe Carell Jr. Children's Hospital at Vanderbilt

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Past Recipients
MEDICAL
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of the Year

2022

left, right

Shelby Pate

VMG Brentwood Primary Care

Kimberly Hanna

Vanderbilt Children's Specialty Clinics



2021

(Inaugural Year)

left, right

JoAnn Kounlavong, RMA

VMG Franklin

Paula Ciero, CCMA

Children's Hospital Outpatient Clinic



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2023

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of the year

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CHOC Nominees

Kristie Burnett, CHOC Northern Clinics

Sarah Caldwell, CHOC Hematology and Oncology

Manal Gorgy, CHOC Beechwood

Kimberly Hanna, CHOC Jackson

Jessica Nassiri, CHOC Rutherford County

Crylen "Rhonda" Robinson, CHOC DOT 10 GI

Stephanie Shaffer, CHOC Northern Clinics

Ebony Thomas, CHOC DOT 4

Joanna Weems, CHOC Float Pool



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CHOC Medical Assistant of the Year Ebony Thomas, DOT 4



According to her nomination:
“Ebony is a great joy to work with. She comes to work every day with a smile on her beautiful face... She is courteous to all that she meets and strives to do her very best in all that she does. She is the first person willing to offer assistance if someone needs help. She works independently and so smoothly that the nurses really notice when she is not around. She never has to be asked to do anything which keeps the flow of the clinic running smoothly.”

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VMG Nominees

Jane Aguto, PM&R
Keyonie Barksdale-Ballard, OHO CWH
Lakie Bates, MA, OBGyn
Winter Bates, Orthopedics
Jessica Turner Benshoff, Otolaryngology
Sherrell Bond, VHI-Murfreesboro
Maryam Botro, Pulmonary OHO
April Campbell, VHI-Murfreesboro
Amanda Carter, MCE Eskind Diabetes Clinic
Shauna Conley, Pleasant View Primary Care
Darrica Racquel Fleming, Neurology
Marina Gayed, Dermatology
Chakoia Hardin, Inflammatory Bowel Disease
Roshara Humphrey, VHVI OP Murfreesboro
Valen Humphreys, VUMC-WIC
Caitlin Isabell, Spine Clinic
Sarah Jackson, CWH PV
Shanelle Johnson, BPC Primary care
Gloria Jones, Anticoagulation Clinic
Monia Lewis, Surgical Weight Loss
Jessica Lowery, Surgical Specialty-Colorectal
Vanessa McPherson, IBD Clinic
Carolyn Marshall, OHO Women's Health
Ally Mayorquin, Cancer Clinic-VICC
LaDonya Moore, Hillsboro Medical Group VAV
Nicole Noe, IBD Clinic
Stacy Parks, OHO CWH
Christiana Powell, Liver Kidney Tx Center
Toni Raby, Vanderbilt Heart Shelbyville
Rhonda Robinson, Peds GI DOT 10
Luz Rodriguez, Pulmonary
Atef Saad, Internal Medicine OHO Pod B
Kimberly Sanders, OHO CWH
Natalie Schusterman, Franklin Women's Center
Montoya Smith, Lebanon Weight Loss
Diamond Summers, CWH
Stacy Bair Taylor, OBGYN
Shannon Thompson, Prim. Care/Rheum GH
Tasha Tyler, WIC Mt. Juliet
Blanca Vanegas, Orthopaedics
Gloria Watkins, Lab Service Rep Clinic 2 OHO
Arie Wibowo, Med Peds at NOHO
Nakia Williams, Neurosurgery

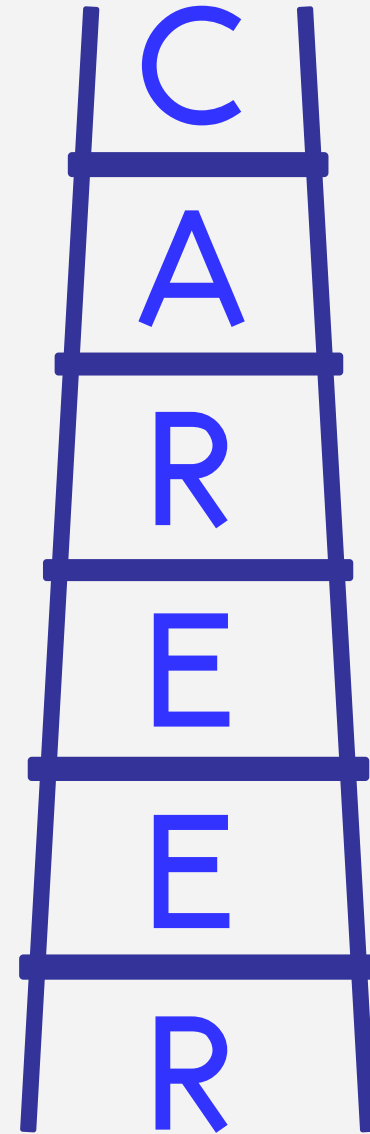
VMG Medical Assistant of the Year Jessica Benshoff, Otolaryngology



According to her nomination:
“Jessica works very closely with her RN team members to make sure their patients are getting the very best care possible. Jessica also has a great working relationship with her providers, residents and fellows to be able to give the patients the best care possible. ... Jessica is always willing to help anyone on the Team. Jessica is someone that when I first started, I would go to if I needed assistance, and she was also happy to help me.”

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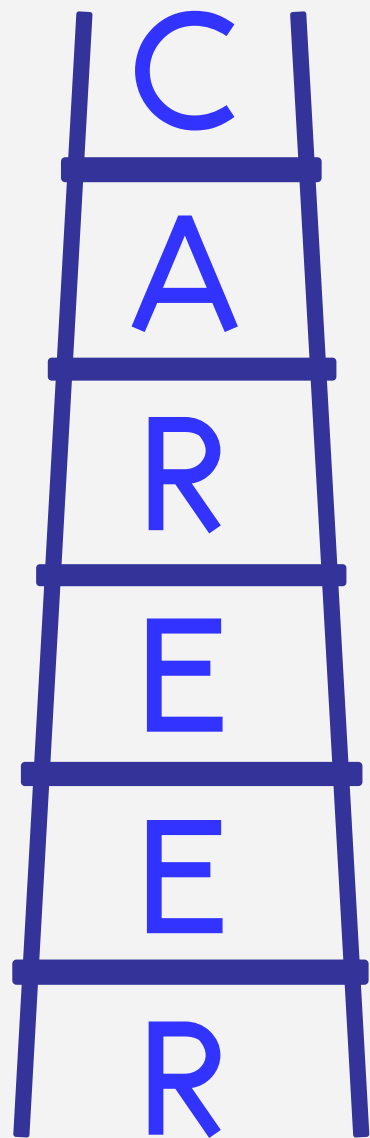
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- To participate in the clinical ladder program, the MA must meet all the following eligibility requirements:
- Must be employed at Vanderbilt for one year in a part-time or full-time position as a Certified MA and have an annual performance evaluation on file. PRN and temporary employees are not eligible.
- Must maintain a minimum of 1 year of employment in a Medical Assistant role between MA II advancement and application for MA III advancement.
- Must have performed at the Meets Expectations level on their most recent performance evaluation in all areas of standards. No section of the eval may have a Partially or Inconsistently Meets Expectations or below.
- Must have completed all mandatory competencies and in-services required by VUMC and department on or before the initial deadline.
- Must NOT have any documented written or final written progressive discipline on file within the rolling year of application.

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2023 CHOC MEDICAL *Assistants* Advancements

Advanced as of September 1, 2023



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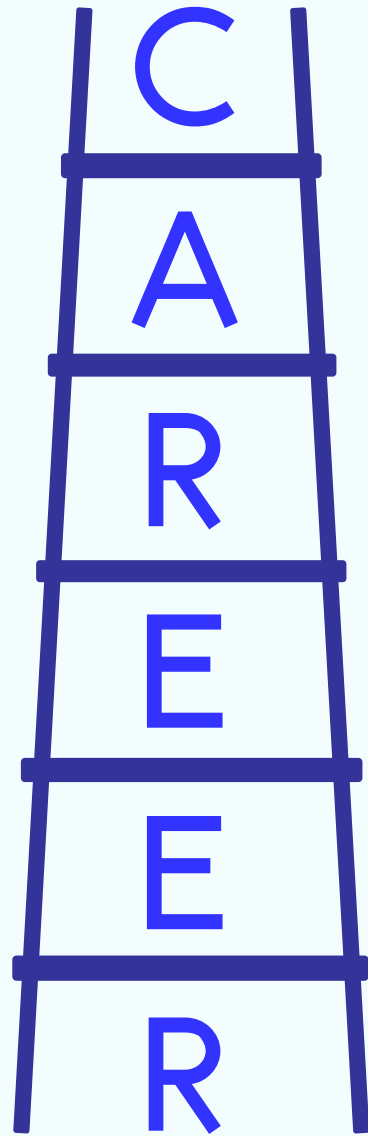


Tarsha Badjie, CHOC - Float
Laura Burch, CHOC - Southern
Chanele Collett, CHOC - Rutherford
Ayda Eshak, CHOC - DOT 4 Ortho
Lacey Flippen, CHOC - Southern Clinics
Taisha Garcia, Rutherford
Manal Gorgy, CHOC – Beechwood
Angel Habib, CHOC – Float
Kimberly Hanna, CHOC Jackson
Lauren Hirstreet, CHOC - Diabetes
MaKayla Johnson, CHOC - DOT 4 Urology
Morgan Manns, CHOC - Ortho
Selene Mendez, CHOC - Rutherford
Lora Mitchell, CHOC - Southern
Ebony Thomas, CHOC - Urology



Aretha Blair, CHOC - OHO
Paula Ciero, CHOC - OHO
Nicole Morrison, CHOC - Southern
Jessica Nassiri, CHOC - Rutherford
Riley Neal, CHOC - Southern Clinics

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2023 VMG MEDICAL *Assistants* Advancements

Advanced as of September 1, 2023



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Kenisha Anderson, VICC OHO Breast Center
Kelly Arnold, Gallatin Primary Care
Tarsha Badjie, Float Pool
Luis Barrera, VHVI MCE / OHO
Winter Bates, Ortho
Rania Boutrus, Heart and Vascular
Jeff Brown, WIC Bellevue
Kristie Burnett, Vanderbilt Primary Care North
April Campbell, VHVI Murfreesboro
Jacqueline Campbell, Breast Center (OHO)
Daisy Denton, VHVI MCE / OHO
Ann Dickinson, VHVI OP LEB-FKY-Pack-Go Dept
Suzanne Drooger, VHVI OP Lebanon
Mitchell England, General Surgery / ECL
Julie Figgins, Center for Women's Health-Lebanon
Linda Henry, CWH OHO
Nancy Ibrahim, VHVI Franklin
Chiquita Jones, VHVI MCE Clinic 3
Jazmin Ledezma, VHVI MCE OHO Clinic 2
Jessica Lowery, Colorectal Surgery
Maha Naseif, VHVI MCE/OHO Clinic
Ayana Person, Float Pool
Paula Ruiz, VHVI OP
Kimberly Sanders, CWH
Leslie Simmons, CWH Lebanon

Marcie Smith, HIRISE
Jennifer Sweat, CWH
Leonela Tamayo, VHVI MCE / OHO
Arie Wibowo, MedPeds NOHO Primary Care
Tanya Williams, Vanderbilt WIC Clinic
Victoria Yeager, Trauma Clinic
Susan Yunker, Department of Psychiatry



Gladys Davis, OHO CWH
Julie Figgins, CWH Lebanon
Suzi Girgis, VHVI MCE OHO
Renata Hawtrey, Breast Center
Valen Humphrey, Brentwood WIC
Kanchan Karki, OHO Breast Center
Jessica Nassiri, Smyrna Primary Care Clinic
Tasha Tyler, WIC Mt. Juliet
Cindy Woodard, Internal Medicine South OHO

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**TRAINING PROGRAM
COHORTS**

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The Medical Assistant Program is a partnership between Nashville State Community College (NSCC) and Vanderbilt University Medical Center (VUMC), in the Center of Allied Health. This program provides a unique opportunity for students to pursue a health career that is in high-demand and also work as a Medical Assistant at VUMC.

Enrolled students complete a rigorous didactic curriculum at NSCC with courses in medical terminology, anatomy and physiology, clinical procedures, and administrative management. Course work is reinforced through hands-on clinical application of content learned at VUMC medical clinics and under the supervision of preceptors. Students gain skills in communications, taking vital signs, assisting with clinical examinations, and performing assigned medical laboratory procedures.

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MA Trainee Cohort 2

Jennifer Clancy
Andrew Crutcher
Latifa Dasilva
Sylvia Jordan
Cing Kim
Chantis Maples
Keyisha Murphy
Carrie Pugh
Brandi Rinker
Amber Steward
Arianna Walker
Solange Djergou Yonli



MA Trainee Cohort 3

Lorie Bishop
Ronesha Booker
Latasha Darnell
Desiree Davila
Tiara Giles
Evon Habib
Eric Nixon
Courtney Porter
Chloe Serafin
Diamond Summers
Leanne Tosney

MA Trainee Cohort 4

Lansdon Bartlett
Lisa Hamer
Chakoia Hardin
Devon Harmon
Jordan Hancock
Randal Inman
Sydney Keith
Malika Lindsley
Shateka Lucas
Lakiya Pierce
Angel Trivedi
Opal Trivedi

MA Trainee Cohort 5

Deandre Beal
Madison Blosser
Pau Cing
Brittany Farrell
Tanija Harris
Vanessa Hernandez
La Risa Jones
Xander Lanning
Helen McCabe
Vung Niang
Sophia Scharosch
Elise Smith
Myah Thompson

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