**VUMC Software Store Ordering Guide**

The VUMC Software Store accepts two payment methods – cost center and credit card.

* Products that appear in the Software Store under the **Departments** tab use the Cost Center payment method.
* Products that appear in the Software Store under the **Faculty/Staff** tab use the Credit Card payment method.

Use the steps below to place an order under the **Departments** tab. You can use the same general process for placing orders by credit card.

1. Use your VUNet ID and ePassword to sign into the VUMC Software Store at [www.vumc.org/it/softwarestore](http://www.vumc.org/it/softwarestore).
2. Click **Departments**.
3. Filter the product list by clicking one or more sub-tabs. For example, to order an Adobe subscription, click **Adobe** and then **Subscription** to view the list of Adobe subscription products.
4. Alternatively, you can search for a specific product by using the **Product Search** box at the top of the screen. Be aware that the product search feature is not tab specific. For example, if you search for SPSS, you will find the SPSS products that appear under the **Departments** and **Faculty/Staff** tabs.
5. Click on the name of the product you wish to buy.
6. Select the platform (Windows, Mac, Linux, etc.) from the **Choose a platform** drop-down menu. Some products may not feature this menu.
7. Click Add to Cart to place the product in your shopping cart.
8. Click Back to Shopping if you wish to continue shopping.
9. Repeat steps 3-7 to add more products to your cart.
10. Click the shopping cart in the upper right corner of the screen to view the contents of your cart.
11. Select the recipient for the order.
    1. Click **I am placing this order for myself** if you are placing the order for yourself. The download will go into your Software Store account.
    2. Click **I am placing the order on behalf of** if you are placing a proxy order on behalf of another person. Enter the VUNet ID of the end user in the **Username** box. The download will go into the Software Store account of the end user. Note that you can specify more than one VUnet ID in the Username box if you wish to place a bulk order for multiple end users.
12. Specify the order quantity. If you are placing a proxy order for multiple people, specify **one** as the order quantity. The store will multiply the order quantity by the number of users in your user list.
13. Click the green **Check Out** button when you are ready to check out.
14. Review the Licensing Terms and click **Accept**.
15. If prompted, answer any questions for the order you are placing.
16. Click **Next**.
17. If prompted, enter your name and address. The Software Store uses this information for billing if you are paying with a credit card. We ignore the information if you are paying with a cost center.
18. Enter your cost center as a ten-digit number without spaces in the **Account Number** box.
19. Click **Continue** to complete your order.

The Software Store will send you an Order Placed Requiring Approval email. The email will contain a summary of your order and your order number. Forward the email to your Software Store Order Approver and ask this person to approve the expense. If you do not know the name the approver for your cost center, please contact [software.store@vumc.org](mailto:software.store@vumc.org), or call 615-875-7990.

The Software Store will send you an order receipt by email after your Software Store Order Approver approves the order. You may download your order after you receive your order receipt.

See the **VUMC Software Store Downloading Guide** on our website for the steps you can use to download your order.

If you have questions, please contact [software.store@vumc.org](mailto:software.store@vumc.org), or 615-875-7990.