**VUMC Software Store Downloading Guide**

Follow these steps to download software purchased through the VUMC Software Store.

1. Use your VUNet ID and ePassword to sign into the VUMC Software Store at [www.vumc.org/it/softwarestore](http://www.vumc.org/it/softwarestore).
2. Click **Your Account/Orders** in the **Hello** drop down menu at the top of the screen.
3. Click the **View Details** button.
4. Click the **Download** button.
5. Click the **Download SDM** button.
6. When the SDM has finished downloading, double-click the downloaded file and follow the on-screen prompts to install it.
7. Click the **Download .SDX** button on the Download Instructions page. If the SDM does not launch automatically once the .SDX file is downloaded, find and double-click the .SDX file to launch it manually.
8. Click the **Start Download** button next to each item on your order that you wish to download.

If you have questions, please contact [software.store@vumc.org](mailto:software.store@vumc.org), or 615-875-7990.