


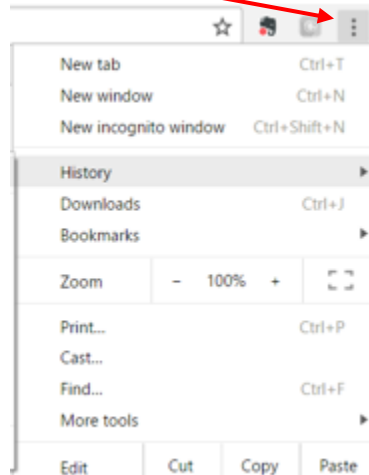
Google Chrome



Clear Cookies and Cache

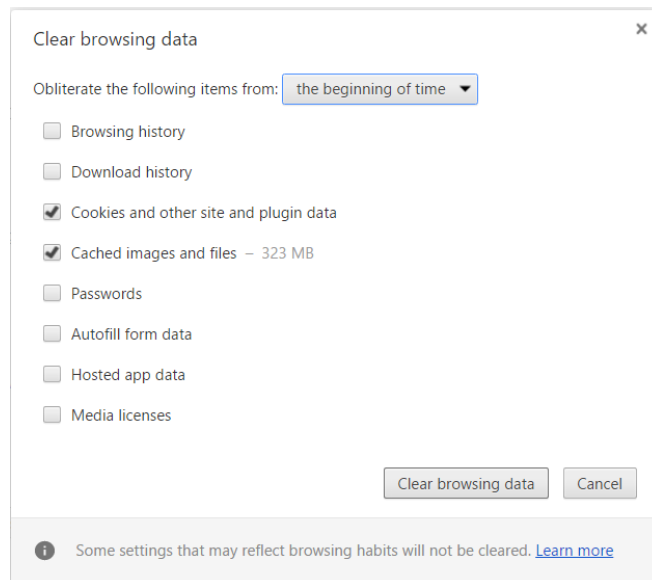
Step 1: Open browser.

Step 2: Click on the “Menu”  button in the upper-right corner of the Chrome window, select “History” and then select “History” again.




Step 3: Click on “Clear browsing data.”

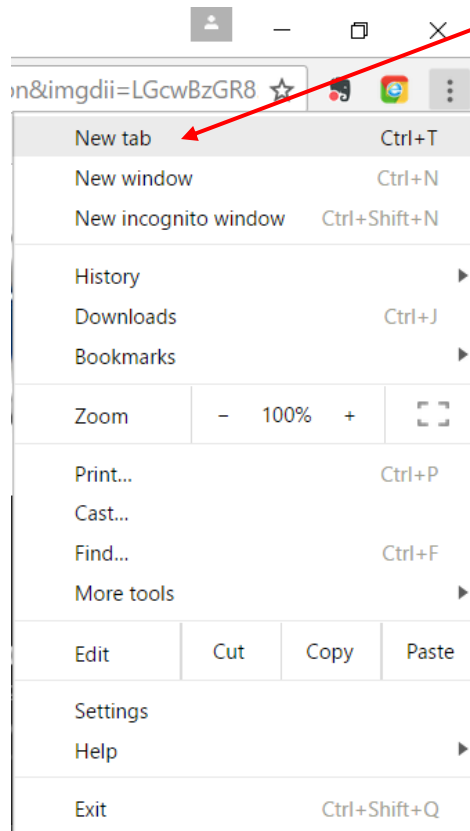
Step 4: Beside “Obliterate the following items from,” select “the beginning of time” from the drop down menu. Make sure “Cookies and other site and plugin data” and “Cached images and file” are checked.



Step 5: Click on “Clear browsing data.”

Open Another Tab

Step 1: Click on the “Menu”  button in the upper-right corner of the Chrome window and select “New tab.” This will add another tab within the browser for you to access other websites.




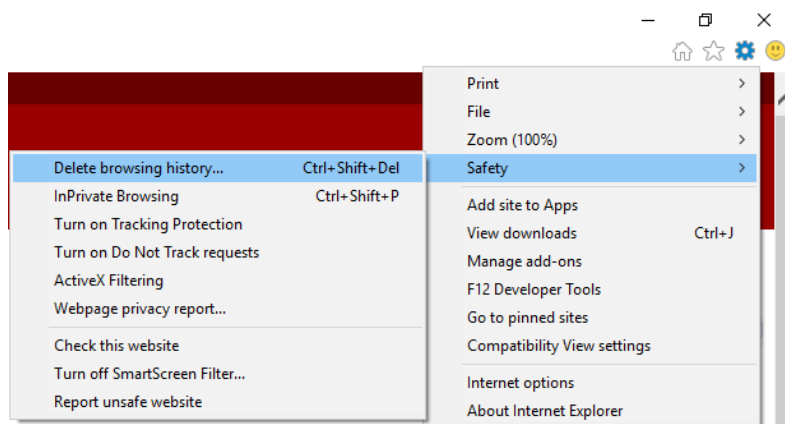
Internet Explorer



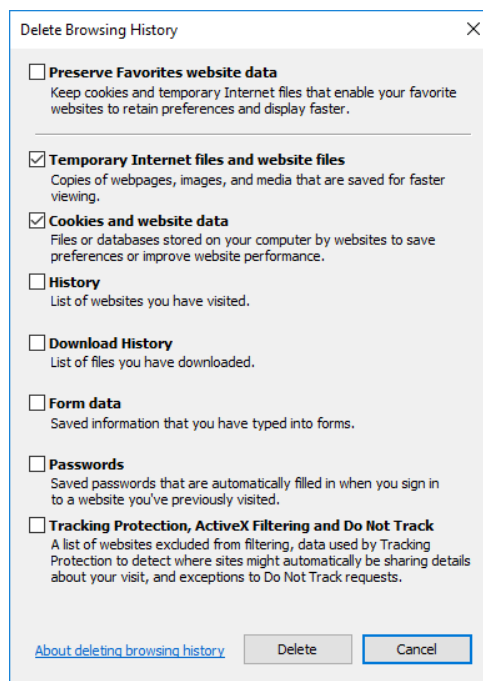
Clear Cookies and Cache

Step 1: Open browser.

Step 2: Click on the “Menu”  button in the upper-right corner of the Internet Explorer window, click “Safety” and then “Delete browsing history.”




Step 3: In the menu (shown below), make sure to uncheck **“Preserve Favorites website data,”** but remember to check **“Temporary Internet files and website files”** and **“Cookies and website data.”**



Step 4: Click on the **“Delete”** button.

Open Another Tab

Step 1: Click on the icon  to open another tab within Internet Explorer.




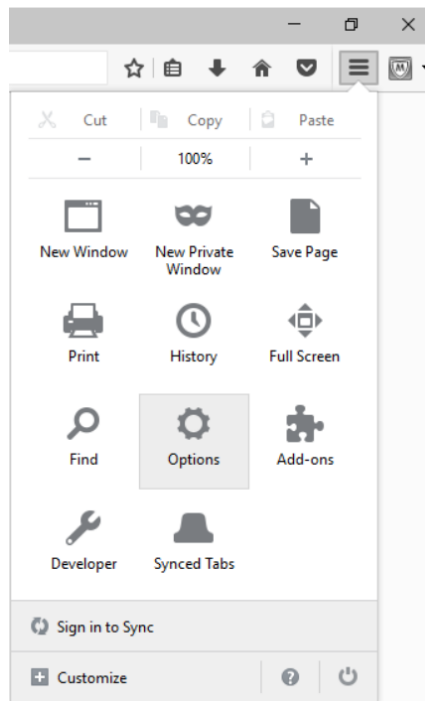
Mozilla Firefox



Clear Cache

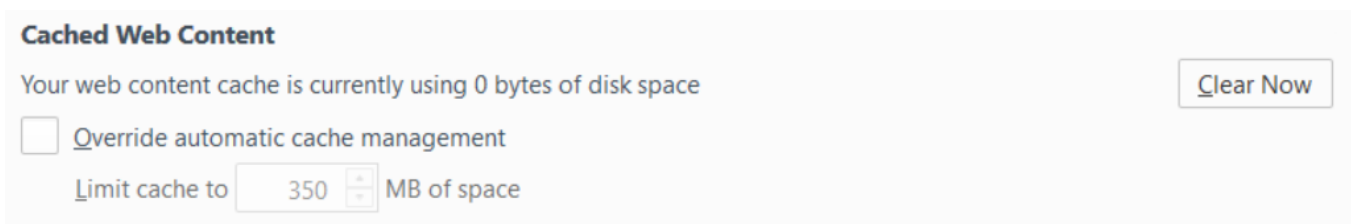
Step 1: Open browser.

Step 2: Click on the “Menu”  button in the upper-right corner of the Firefox window, then click on “Options.”




Step 3: Click on the “Advanced” tab on the left side of the pop-up menu. Select the “Network” tab.

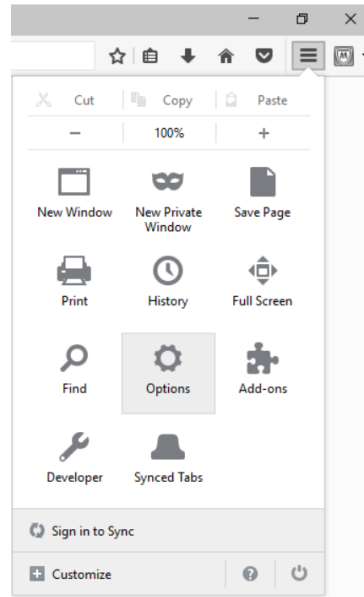
Step 4: Click on the “Clear now” button to completely clear the cache in the Firefox browser.



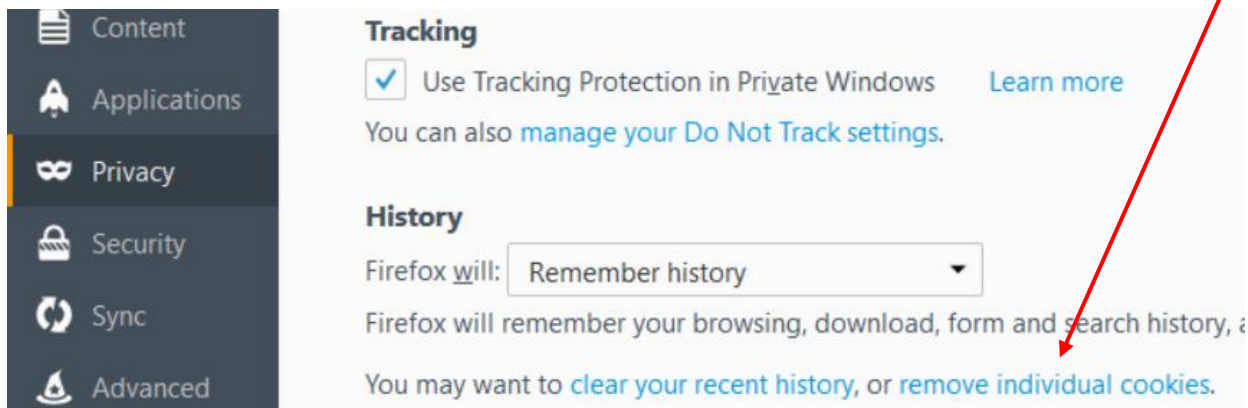
Clear Cookies

Step 1: Open browser.

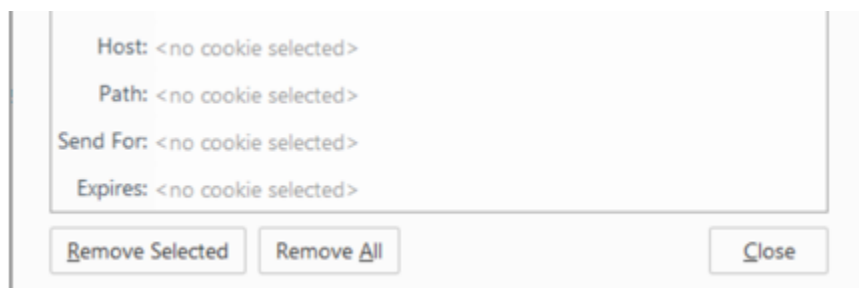
Step 2: Click on the “Menu”  button in the upper-right corner of the Firefox window, then click on “Options.”




Step 3: Click on the “Privacy” tab on the left side of the pop-up menu. Then click on “remove individual cookies.”

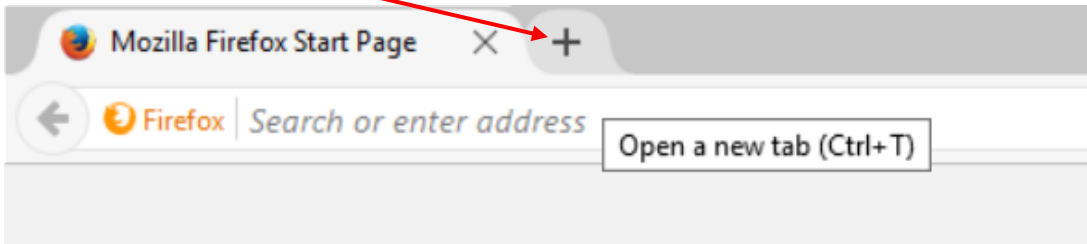


Step 4: Click “Remove All” then “Close.”



Open Another Tab

Step 1: Click on the icon  to open another tab within Mozilla Firefox.



Safari



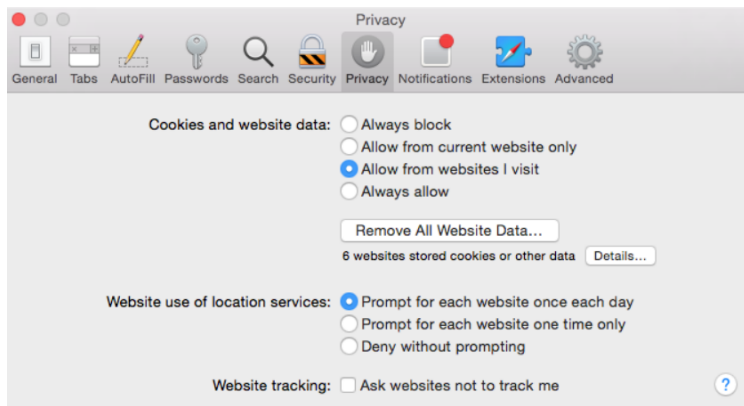
Clear Cookies and Cache

Step 1: Open browser.

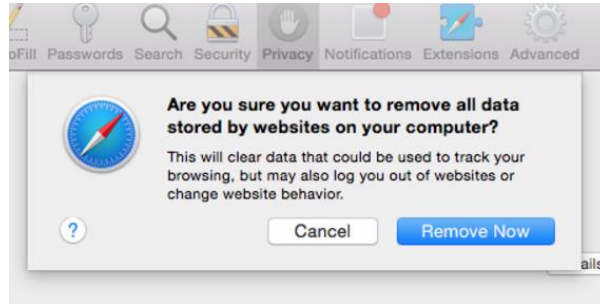
Step 2: Click "Safari" in the upper-left side of the screen and select "Preferences."



Step 3: In the menu that appears, click on the "Privacy" tab, then select "Remove All Website Data."



Step 4: Another menu will appear. Click **“Remove Now.”**



Open Another Tab

Step 1: Click on **“File”** in the upper-left corner of the screen, then select **“New Tab.”**

