

# VUMC IT Notice About Cell Service

On Tuesday, October 10, 2023, AT&T service will not be available from 8:00 p.m. to 6:00 a.m. During the outage, your cell phone service, push-to-talk feature, and other smart devices may not work.

## ***Why will service be down?***

It's because of construction on campus.

## ***How long will it take?***

It's scheduled to take 10 hours.

## ***What devices will it affect?***

Only AT&T devices will be affected. If you have another cell phone carrier, your device won't be affected.

## ***How can I make sure my device still works during this time?***

Turn on Wi-Fi calling, and connect to the VUMC guest wireless network.

## ***Will I be able to connect to a wireless network?***

Yes. The wireless networks won't be affected.

## ***Who do I call for help?***

Call the VUMC help desk at (615) 343-HELP.