

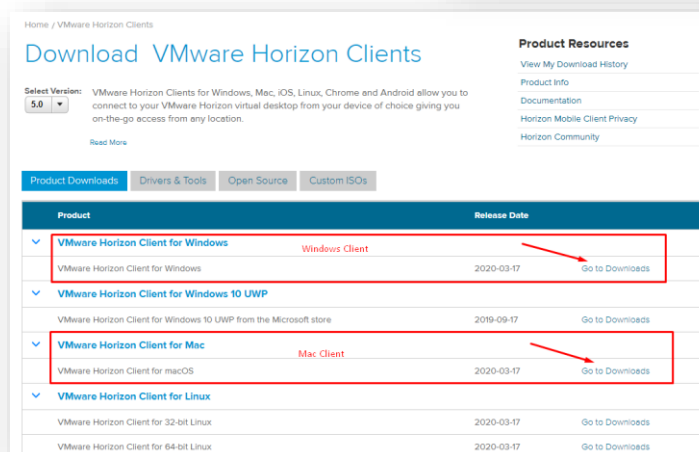
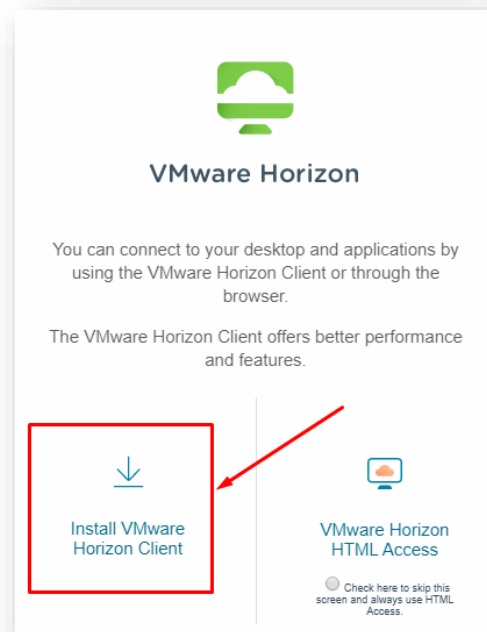
# Install VMWare Horizon

This requires administrative permissions on your workstation. For a VUMC-managed device, contact the VUMC IT/NTT Help Desk at 615-343-HELP/3-4357 for assistance.

## Download the Horizon Installer

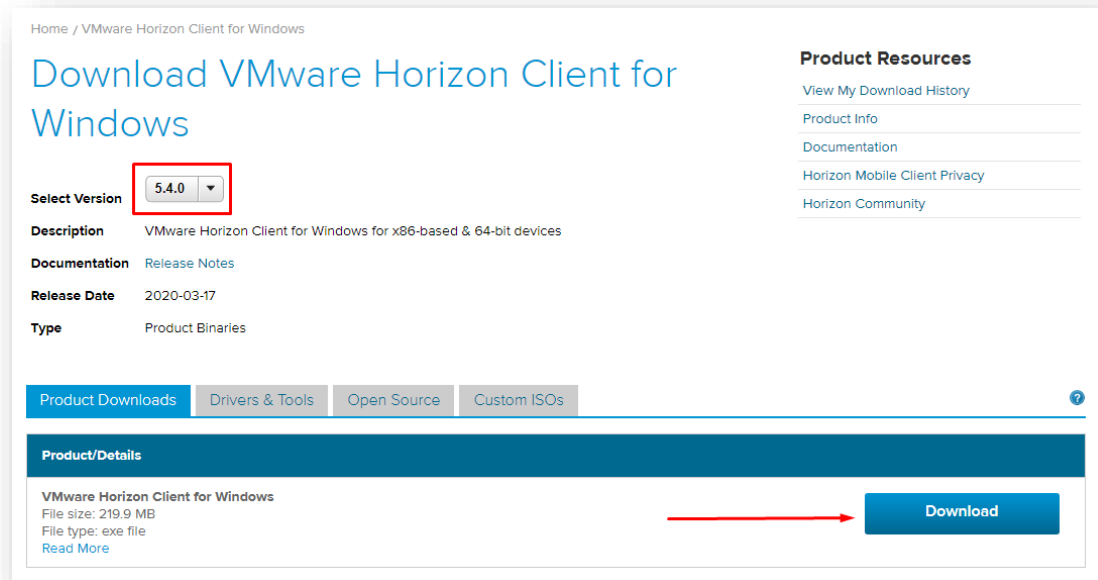
1. The Horizon Client installer can be downloaded from <https://virtual.vumc.org/>. Select 'Install VMware Horizon Client'.

Select 'Go to Downloads' under VMware Horizon Client for Windows (unless you are installing on another operating system in which case, subsequent steps will vary).

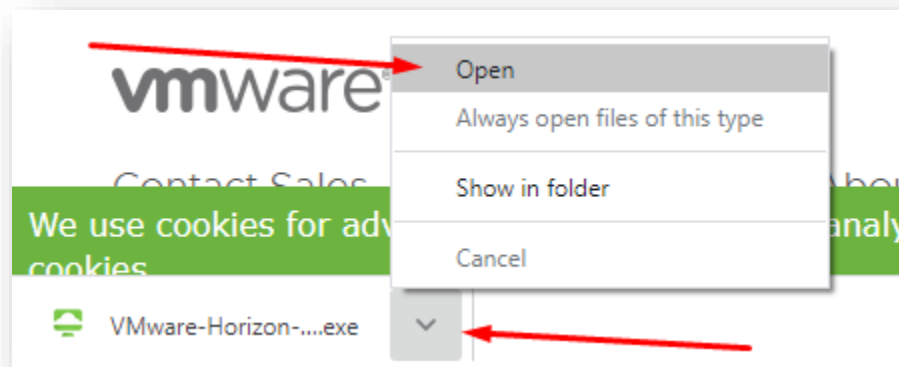


The current version shown may be 5.4 or higher. At the time of this writing, it shows 5.3.

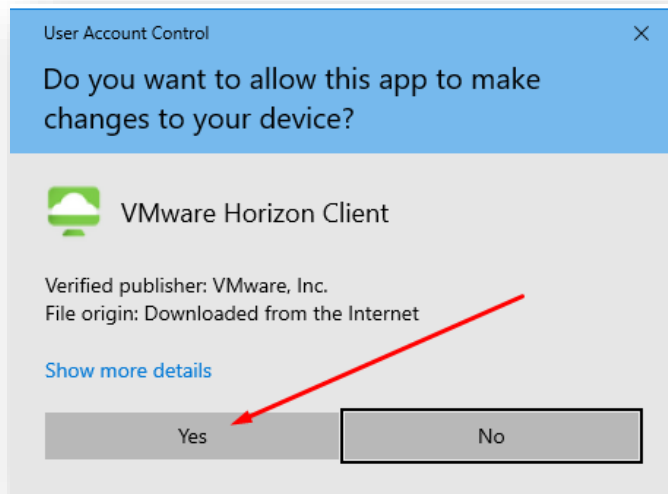
2. Click 'Download.'



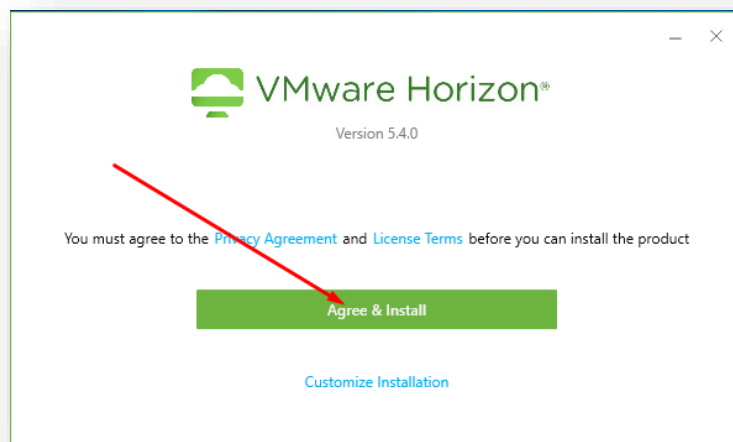
3. Once the download is complete, click "Run" (if on Chrome, click the .exe file in the bottom left then click "Run").



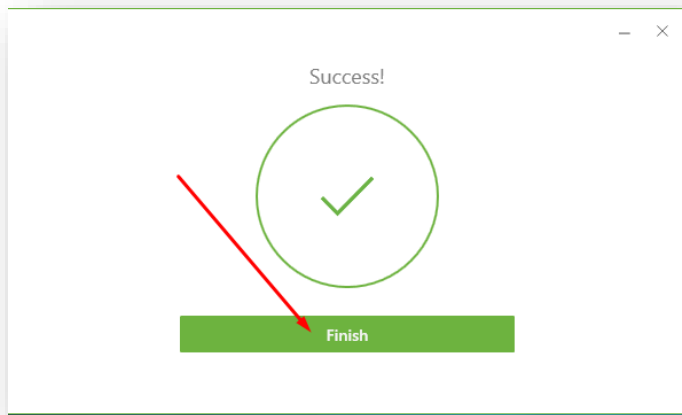
4. You may be prompted to allow the application to install, click **Yes**.



5. Click 'Agree & Install.'

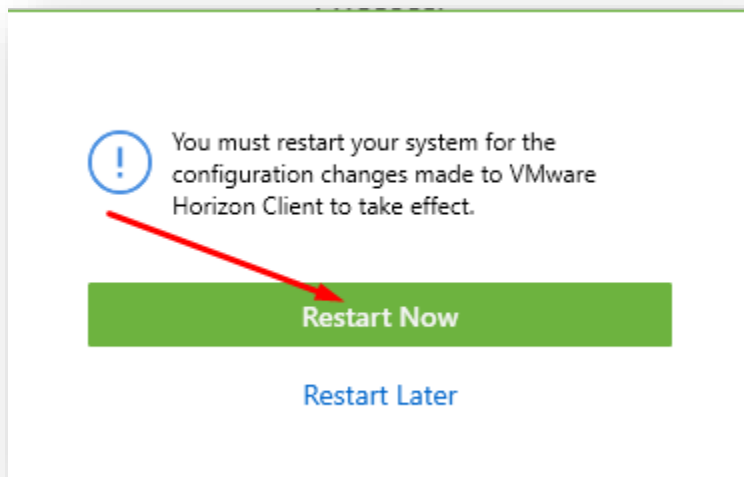


6. Click 'Finish.'

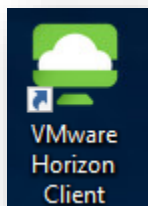


7. You will be prompted to reboot. Select 'Restart Now.'

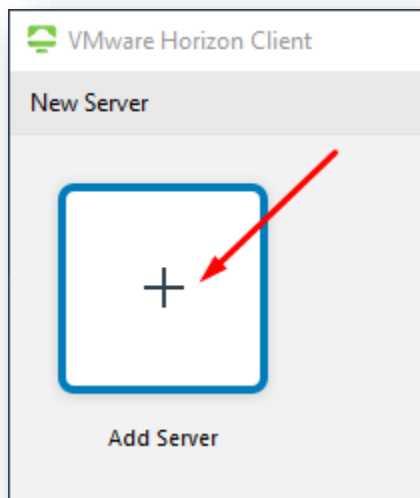
\*\*\*SAVE YOUR WORK BEFORE CLICKING RESTART NOW\*\*\*



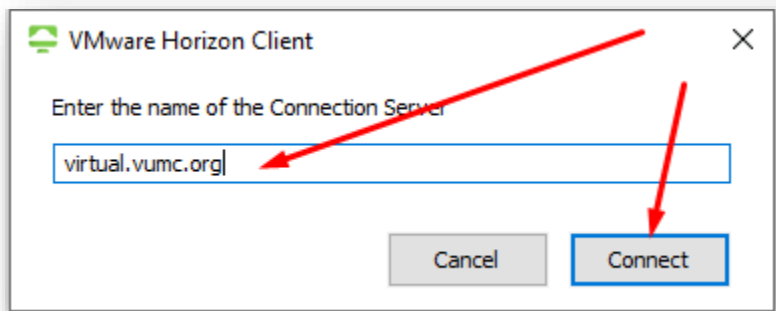
8. You should see a desktop icon for VMware Horizon Client. There will also be a Start Menu.



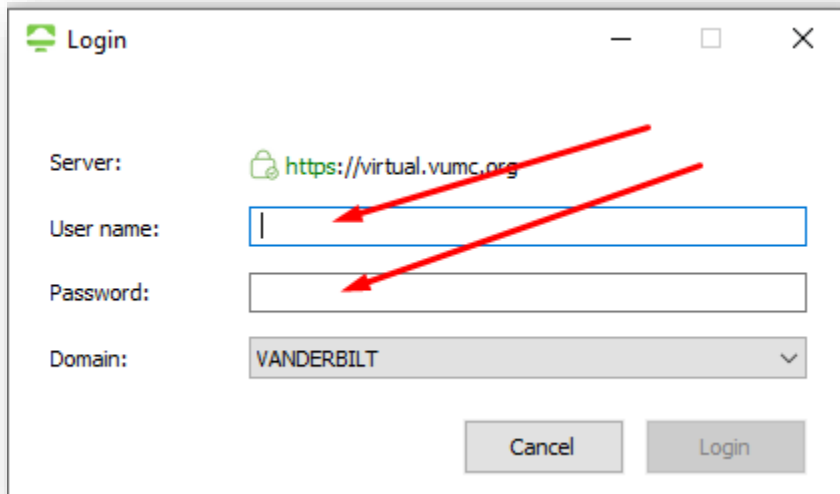
9. When you open “VMware Horizon Client” it will need to have some configuration added.



10. For the name of the Connection Server put “virtual.vumc.org” (Do not use quotes) then click **Connect**.

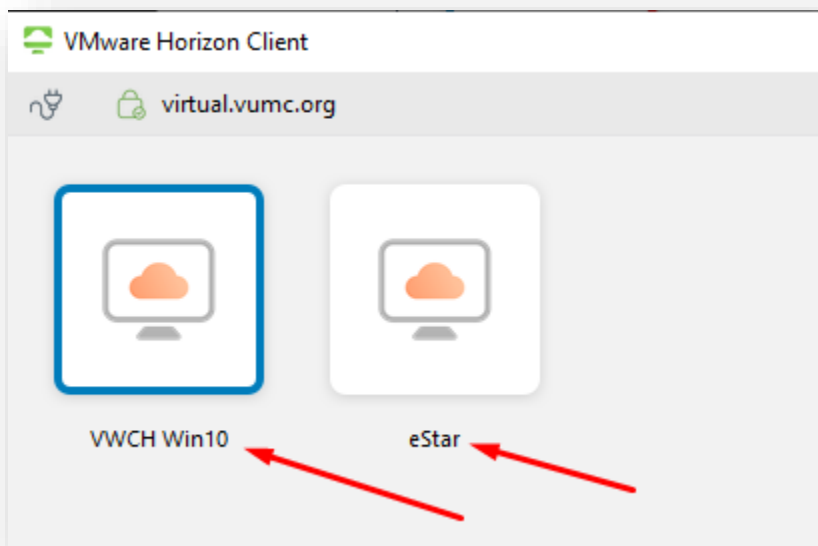


11. Now you can login with your VUMC ID and Password.



A screenshot of a Windows-style login window titled "Login". It contains the following fields: "Server:" with the URL "https://virtual.vumc.org" and a lock icon; "User name:" with an empty text box; "Password:" with an empty text box; and "Domain:" with a dropdown menu showing "VANDERBILT". At the bottom right are "Cancel" and "Login" buttons. Two red arrows point to the "User name:" and "Password:" fields.

12. Depending on what your access is, you will see different "Pools."



13. If you have an issue, please contact the VUMC IT/NTT Help Desk at 615-343-HELP/3-4357 or submit a Pegasus Ticket.

