

ExpeditionTech

Transition Support Tools

Communications



Communications include a combination of MyVUMC articles, in person leader sessions and emails, and implementation specific email series to ensure those impacted know what to do and when.

Websites



The main [ExpeditionTech website](#) is home to our *Program Navigator* driving you to initiative specific guides, FAQs, and videos, and ensures that those impacted know how to do what is expected.

Feedback



Feedback is solicited after each pilot and at the end of each Base Camp session. Discussion and polling help us to understand the effectiveness of the program and adjustments are made as needed.

Basic Education



Basic education is provided for each initiative impacting the VUMC workforce. ExpeditionTech partners with Microsoft educators to provide weekly sessions introducing the tools. Sign up periods to be announced via MyVUMC.

FAQs



Frequently Asked Questions (FAQs) have been developed for each active initiative and will be augmented on an iterative basis. Go to the [Program Navigator](#) for more information.

BaseCamp



[BaseCamp](#) is a weekly virtual touch base for ExpeditionTech initiatives. Anyone can join Fridays at 2:00 pm, for the duration of the program, for the opportunity to learn from experts and ask questions.

Mailboxes



Initiative specific mailboxes are created to provide those impacted with a means to submit questions and/or feedback for written response. Addresses are communicated in project communications.

Technical Support



For technical support assistance, call the VUMC IT Help Desk at 615-343-HELP (4357) or submit a [Pegasus Ticket](#) and indicate that you need assistance with ExpeditionTech.

