

ACCESSING IMPAX ON WIN10

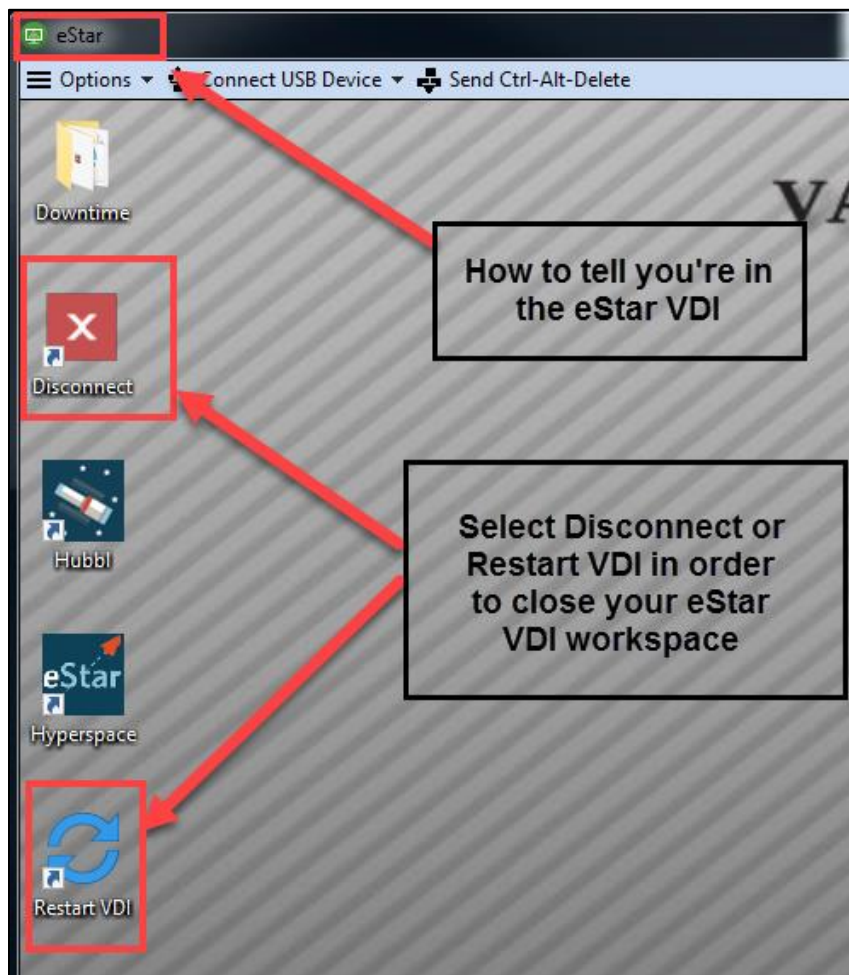
After October 13th, IMPAX will be added to the eStar and vCWS (Win10) virtual desktops. IMPAX will then be available in the following environments:

- WIN10 CWS
- Legacy vCWS
- vCWS (Win10)
- eStar



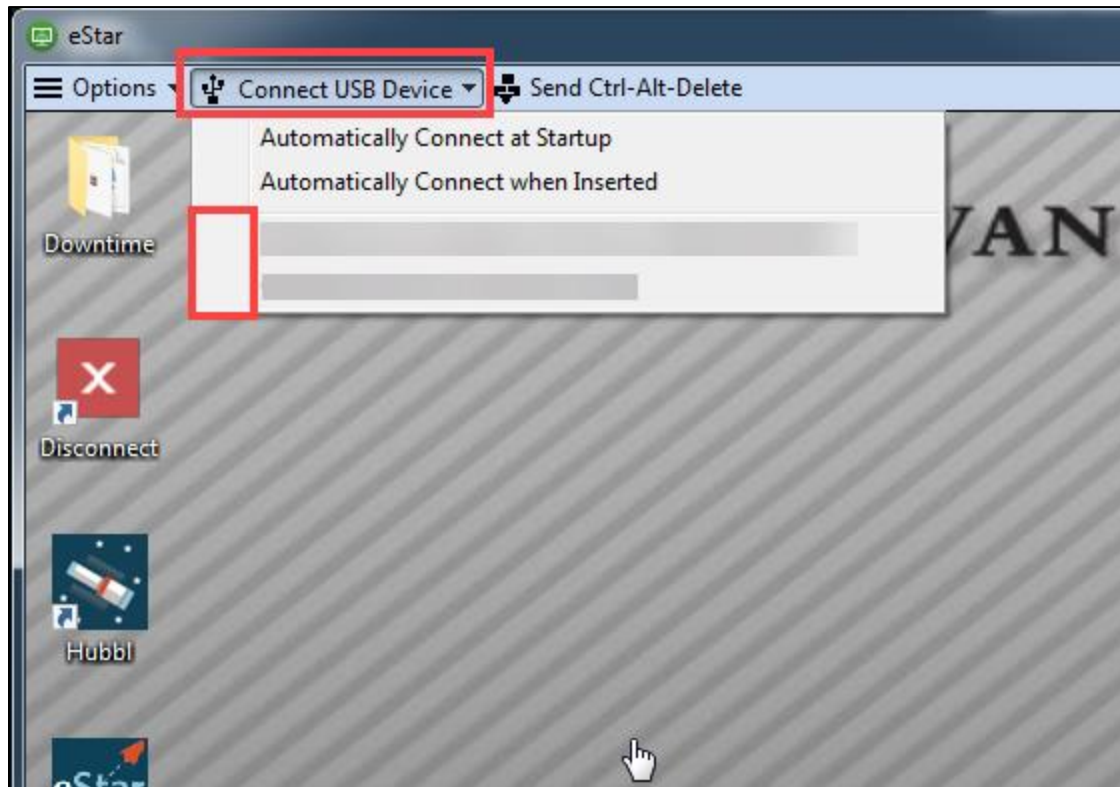
IMPAX will automatically load a CD/DVD in the eStar environment. If you are needing to view a CD's images in IMPAX in another environment outside of eStar, you must do **one** of the following:

1. Close eStar VDI:



OR

2. Disconnect the USB connection manually. Make sure all of the devices under the “Connect USB Device” dropdown are **deselected/unchecked**. If there is a checkmark next to the device, click the device to disconnect the USB device:



After you complete these steps launch IMPAX from your location choice. Then insert CD/ DVD. IMPAX will recognize the CD/DVD and allow you to read the images. This will follow the same workflow as seen before the Windows 10 upgrade.