ACCESSING IMPAX ON WIN10
Between August 25th - October 13th

If you are needing to utilize IMPAX on a new Windows 10 CWS between the dates of August 25th and October 13th, you will be able to access IMPAX via the main Win10 CWS desktop and the Legacy CWS VDI:

Before either of these desktops can recognize the CD drive, you must do one of the following:

1. Close eStar VDI:

How to tell you're in the eStar VDI

Select Disconnect or Restart VDI in order to close your eStar VDI workspace
2. Disconnect the USB connection manually. Make sure all of the devices under the “Connect USB Device” dropdown are deselected/unchecked. If there is a checkmark next to the device, click the device to disconnect the USB device:

After you complete these steps launch IMPAX from your location choice. Then insert CD/DVD. IMPAX will recognize the CD/DVD and allow you to read the images. This will follow the same workflow as seem before the Windows 10 upgrade.