

# ACCESSING IMPAX ON WIN10

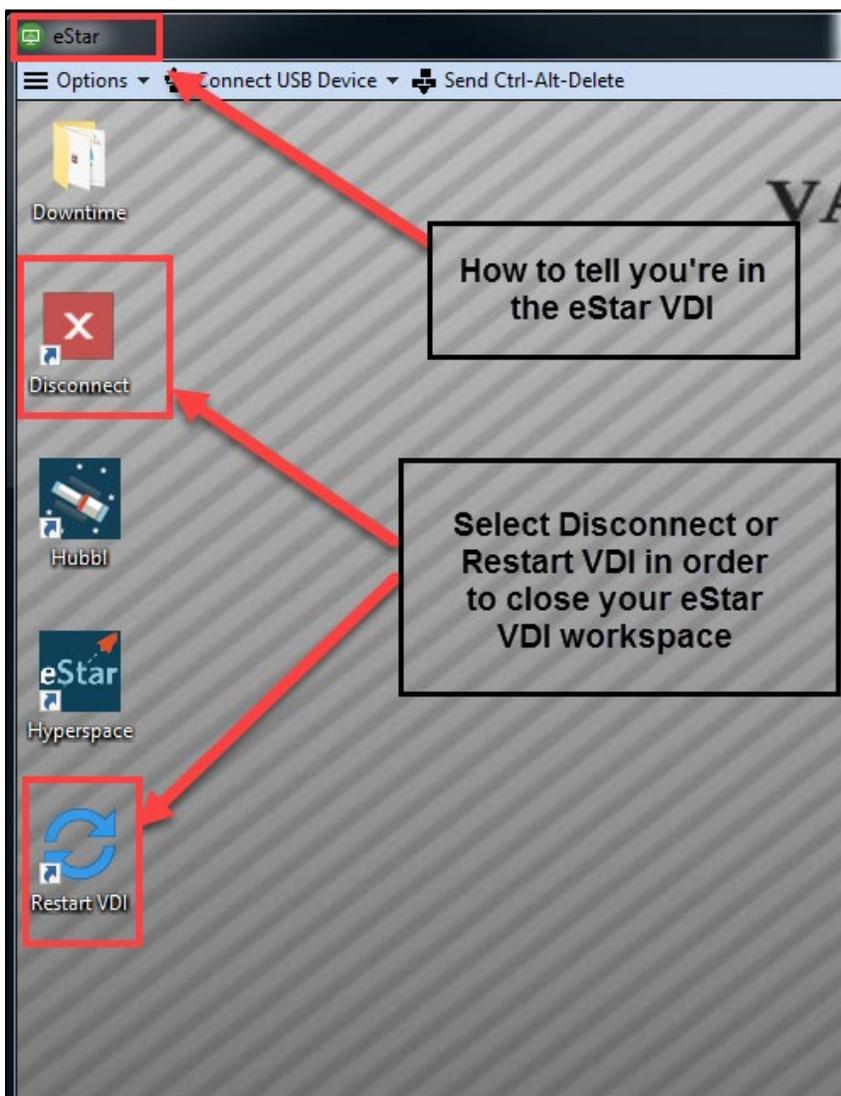
Between August 25th - October 13<sup>TH</sup>

If you are needing to utilize IMPAX on a new Windows 10 CWS between the dates of August 25<sup>th</sup> and October 13<sup>th</sup>, you will be able to access IMPAX via the main Win10 CWS desktop and the Legacy CWS VDI:



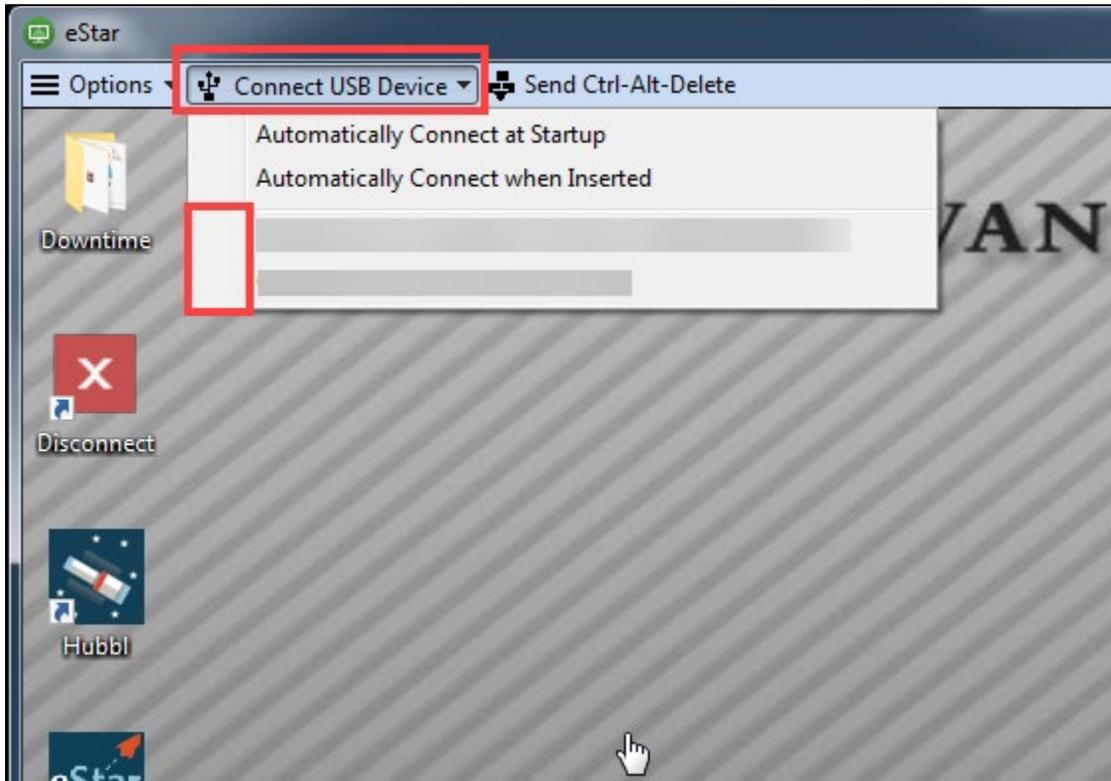
Before either of these desktops can recognize the CD drive, you must do **one** of the following:

1. Close eStar VDI:



**OR**

2. Disconnect the USB connection manually. Make sure all of the devices under the “Connect USB Device” dropdown are **deselected/unchecked**. If there is a checkmark next to the device, click the device to disconnect the USB device:



After you complete these steps launch IMPAX from your location choice. Then insert CD/ DVD. IMPAX will recognize the CD/DVD and allow you to read the images. This will follow the same workflow as seen before the Windows 10 upgrade.