

Expedition *Tech*

Pioneering a new path



IOS MAM SETUP GUIDE

iOS Version: 14.0.1 | Intune | Example Device:
Apple iPhone 11

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.



iOS MAM Setup Guide

There are **3 stages** to complete this process.

- 1) **Install and configure Outlook**
- 2) **Install VUMC approved apps**
- 3) **Complete registration**

Heads up! The setup process will take approximately 15 to 30 minutes.

Prerequisites

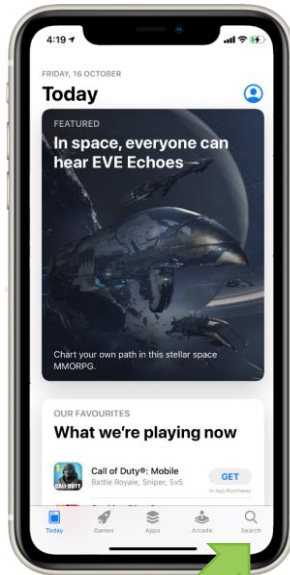
- ° **Email Address:** This is your @VUMC.org email address.
- ° **VUMC ID and Password:** You will need your VUMC credentials to sign in.
- ° **Connectivity:** You will need an active 3G or higher, or a Wi-Fi connection.
- ° **Battery:** Ensure your device has been charged and has at least 50% of battery remaining to complete the enrollment.
- ° **Apple ID:** Your Apple ID and password will be required to install apps.

1) Install and configure Outlook



Step 1

Open App Store app



Step 2

Select Search in the bottom right



Step 3

Select the search bar and enter Microsoft Authenticator then select search



Step 4

Select GET
Note: GET will be replaced by a Cloud icon if Authenticator has been installed previously.

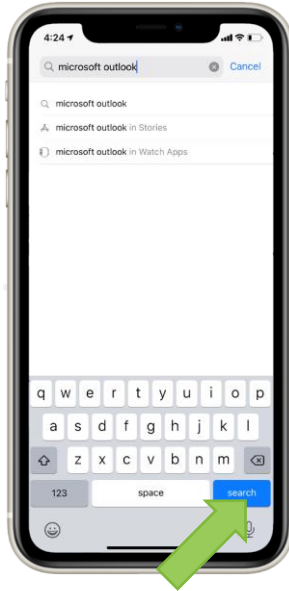


Step 5

Once installed, select Cancel in the top right

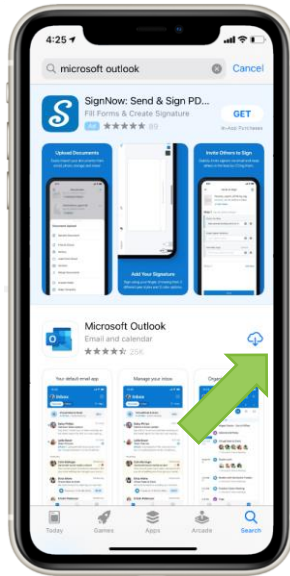
Important: Do not open or configure the Authenticator app.

1) Install and configure Outlook



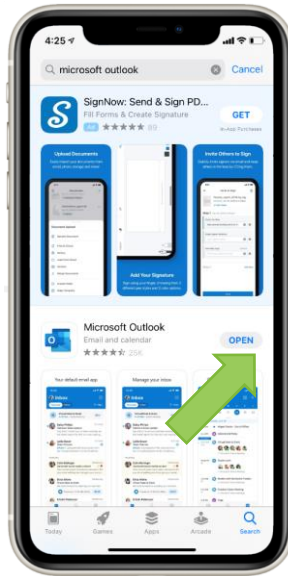
Step 6

Select the search bar and enter Microsoft Outlook then select search



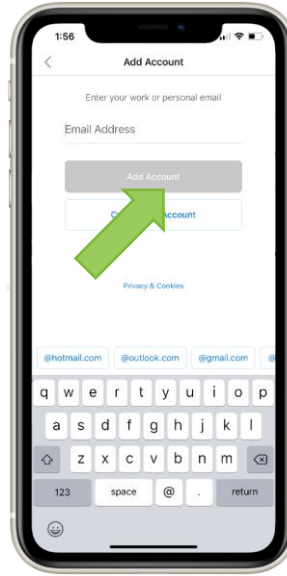
Step 7

Select GET
Note: GET will be replaced by a Cloud icon if Outlook has been installed previously.



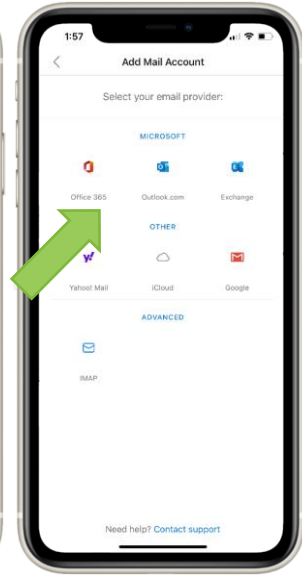
Step 8

Once installed, select OPEN



Step 9

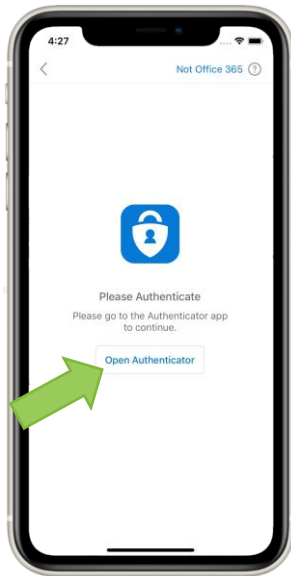
Enter your VUMC email address then select Add Account



Step 10

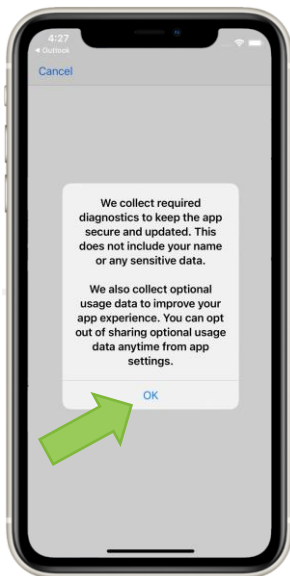
Select Office 365

2) Install and configure Outlook



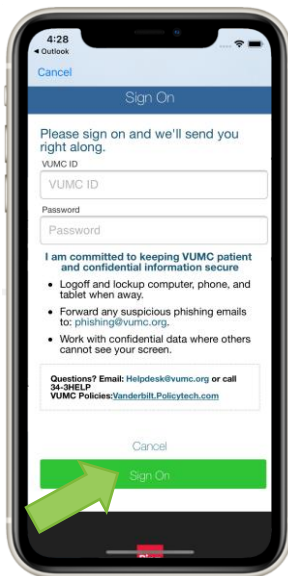
Step 11

Select Open Authenticator



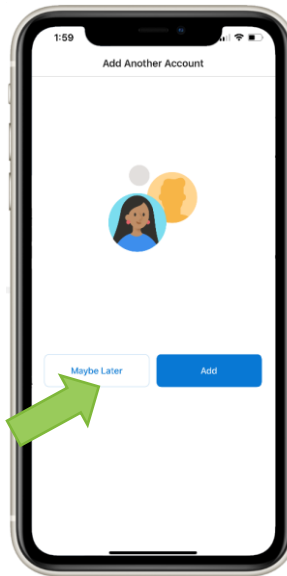
Step 12

Select OK



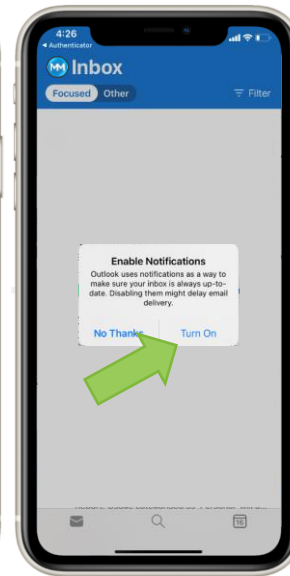
Step 13

Enter your VUMC ID and Password then select Sign On



Step 14

Select Maybe Later



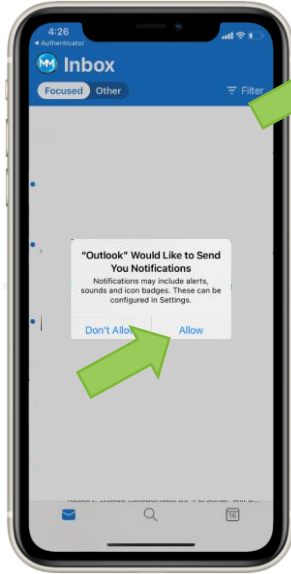
Step 15

Select Turn On



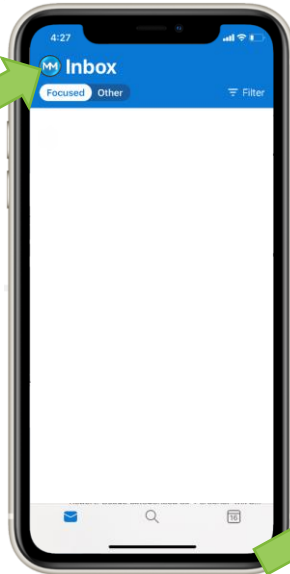
If prompted you will need to complete stage 3 and then come back to this step.

2) Install and configure Outlook



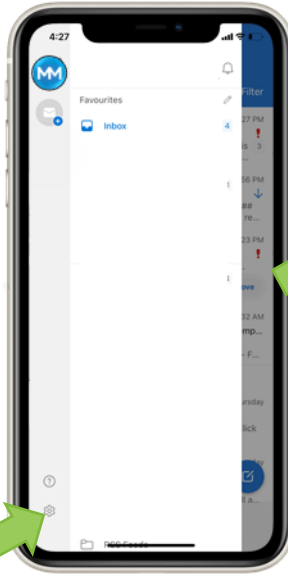
Step 16

Select Allow



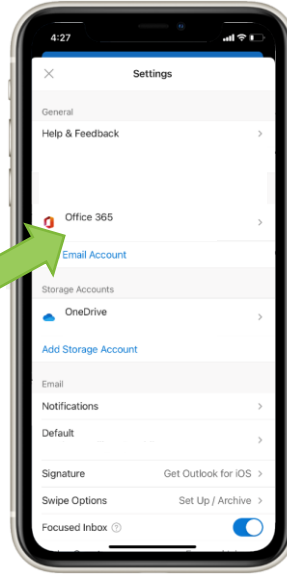
Step 17

Select profile icon in the top left corner



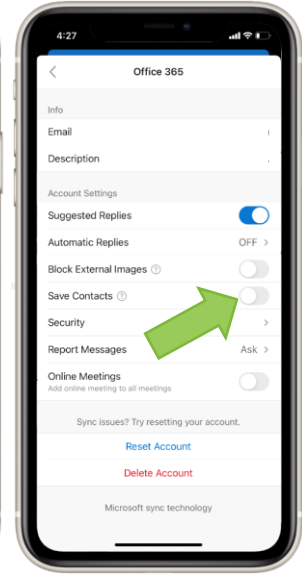
Step 18

Select Settings cog wheel in the bottom left



Step 19

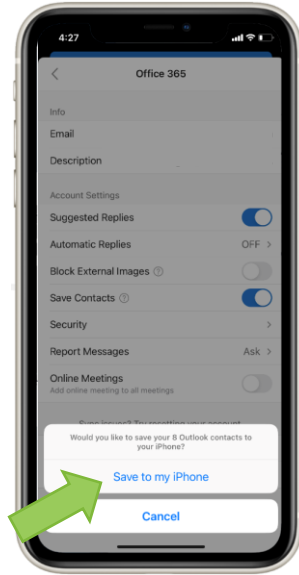
Select Office 365 VUMC email account



Step 20

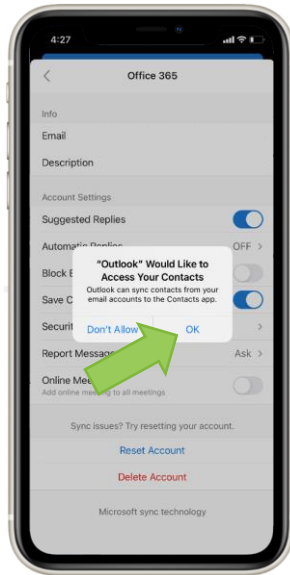
Select Save Contacts toggle to turn on

2) Install and configure Outlook



Step 21

Select Save to my iPhone



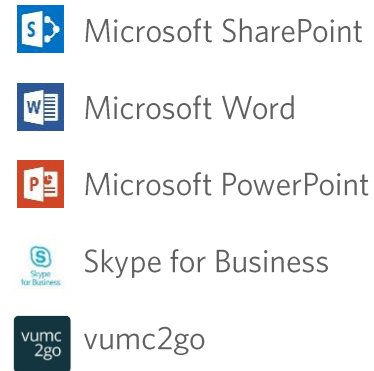
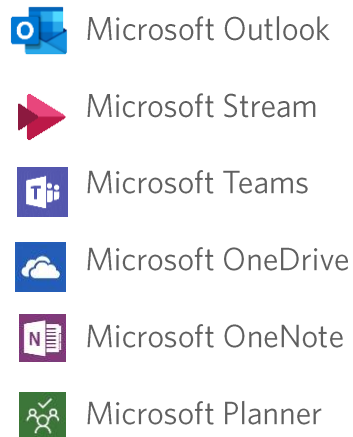
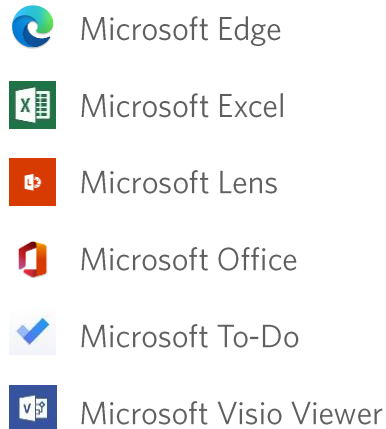
Step 22

Select OK

Stage 2 complete, please continue to **Stage 3**

2) Install VUMC approved apps (as required)

- To protect VUMC Data, you will need to install an approved app to allow you to open files you require.
- Each app will need to be installed individually and will require **the same PIN** that was / will be created in **Stage 3** of this guide. An example of how to install an App is shown in this section, repeat as required for each app as you need them
- A list of currently available apps are shown below, this will change over time

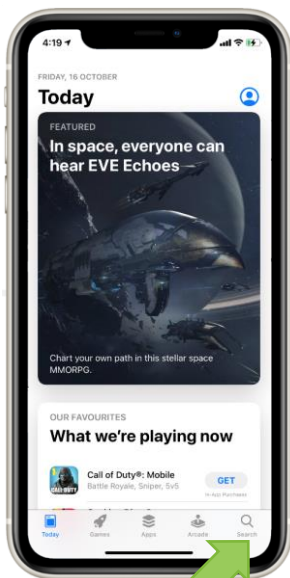


2) Install VUMC approved apps - Example



Step 1

From the home screen open the App Store



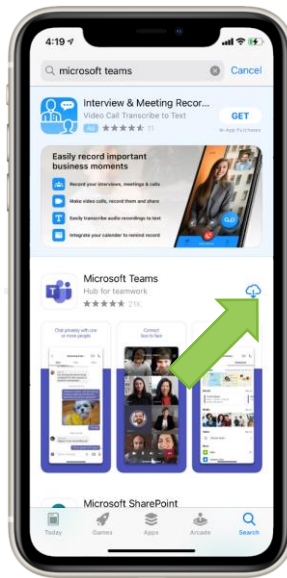
Step 2

Select Search



Step 3

Enter the app name into the search bar, then select it from the result list



Step 4

Select GET to install.



Step 5

The app will download and install.

Note: GET will be replaced by a Cloud icon if Outlook has been installed previously.

Reminder: when opening the app, you will need to enter the PIN created in Stage 3

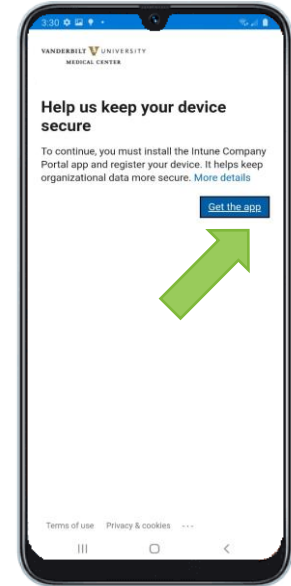
Stage 2 complete, please continue to **Stage 3**

3) Complete registration



When prompted please complete the last stage to complete your registration.

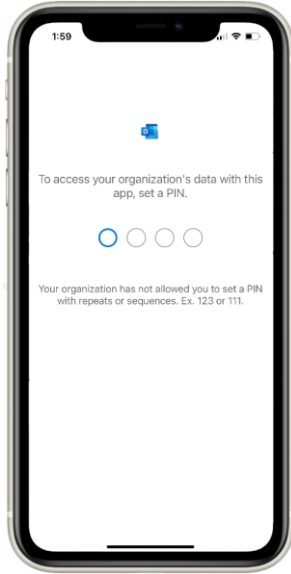
If you have not been prompted, you will be provided a date via email when this final registration stage needs to be completed.



Step 1

Select Get the app

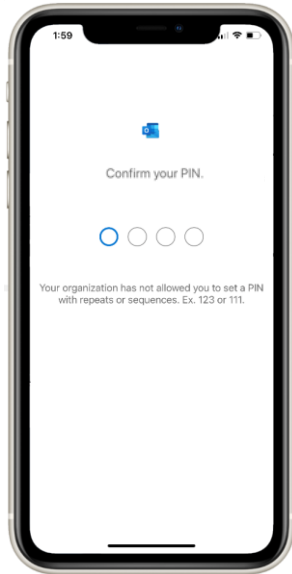
3) Complete registration



Step 2

Create a PIN

Note: This PIN will be required for all VUMC apps



Step 3

Re-Enter your chosen PIN



Registration Completed!



NEED HELP?

- Call the ExpeditionTech Help Desk at 615-343-HELP (4357) and select Option 5.
- Help Desk Hours are 8:00 a.m. to 10:00 p.m. Mon - Thur & 8:00 a.m. to 5:00 p.m. Friday
- Outside of Help Desk hours call 615-343-HELP (4357) or submit a [Pegasus ticket](#) and indicate that you are having an issue with BYOD enrollment.