Expedition*Tech*

Pioneering a new path



ANDROID MAM SETUP GUIDE

OS Version: 10 | Intune | Example Device: Samsung Galaxy A30

Note: This device guide is based on the above listed device and operating system version, steps may differ for different device or operating system versions.



Android MAM Setup Guide

There are 3 stages to complete this process.

- 1) Install and configure Outlook
- 2) Install VUMC approved apps
- 3) Complete registration

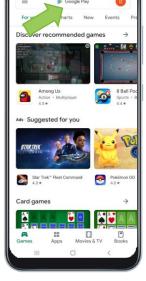
Heads up! The setup process will take approximately 15 to 30 minutes.

Prerequisites

- ^o Email Address: This is your @VUMC.org email address.
- ° VUMC ID and Password: You will need your VUMC credentials to sign in.
- ° Connectivity: You will need an active 3G or higher, or a Wi-Fi connection.
- ^o Battery: Ensure your device has been charged and has at least 50% of battery remaining to complete the enrollment.
- ^o Google Play ID: Your Google Play Store ID will be required to install apps.

1) Install and configure Outlook











Step 1

From the home screen open the **Play Store**

Step 2

Select the **Search bar** at the top of the screen

Step 3

Enter Microsoft Outlook into the search bar and select it from the result list

Step 4

Select Install

Note: The app may take a couple of minutes to install

Step 5

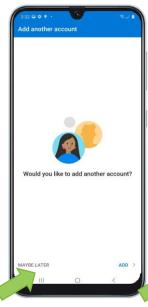
Select Open

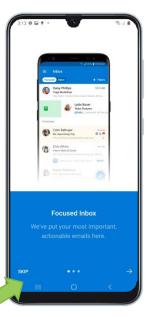
1) Install and configure Outlook











Step 6
Select ADD
ACCOUNT

Note: Some screens may differ depending on the device and app version

Step 7

Enter your VUMC email address then select CONTINUE

Step 8

Enter your VUMC ID and Password then select Sign On

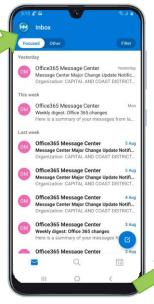
Step 9

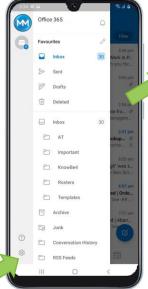
Select MAYBE LATER

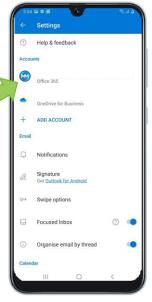
Step 10

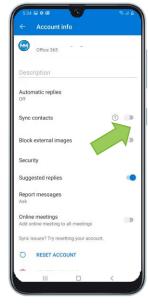
Select SKIP

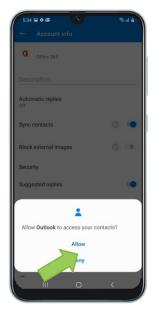
1) Install and configure Outlook











Step 11

Select your **profile** (top left off screen)

If prompted

you will need to complete stage 3 and then come back to this step.

Step 12

Select **Settings** (the cog icon, bottom left of screen)

Step 13

Select your VUMC Office 365 email account

Step 14

Select Sync contacts toggle

Step 15

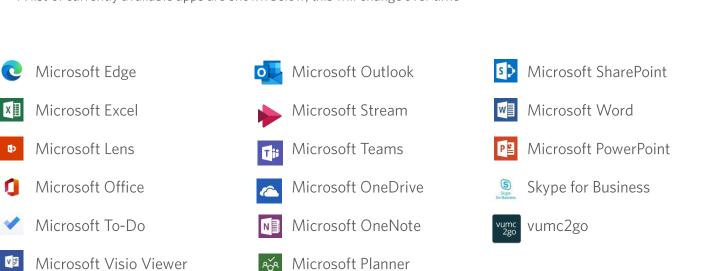
Select Allow



Stage 2 complete, please continue to Stage 3

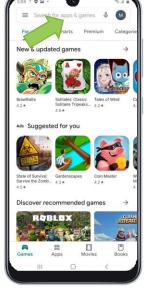
2) Install VUMC approved apps (as required)

- To protect VUMC Data, to open any files you receive via email or data you wish to open requires an approved app can be used
- Each app will need to be installed individually and will require the same PIN that was / will be created in Stage 3 of this guide. An example of how to install an App is shown in this section, repeat as required for each app as you need them
- A list of currently available apps are shown below, this will change over time



2) Install VUMC approved apps - Example





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Step 1

From the home screen open the Play Store

Step 2

Select the Search bar

Step 3

Enter the app name into the search bar, then select it from the result list

Step 4

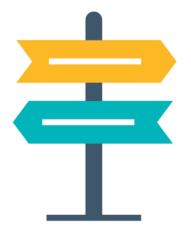
Select Install

The app will download and install.

Reminder: when opening the app, you will need to enter the PIN created in Stage 3

Stage 2 complete, please continue to Stage 3

3) Complete registration



When prompted please complete the last stage to complete your registration

If you have not been prompted, you will be provided a date via email when this final registration stage needs to be completed.



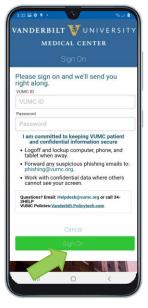
Step 1
Select Get the app

3) Complete registration











Step 2
Select Install

Step 3

Once installed, press the **home** button

Important: Do not open or configure the Intune Company Portal app.

Step 4

Swipe up from the middle of the screen to display all apps then open the **Outlook** app

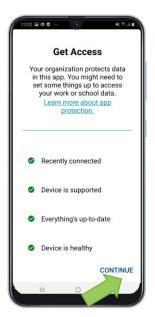
Step 5

If prompted, enter your VUMC ID and Password then select Sign On

Step 6

Select Register

3) Complete registration







Step 8
Create a PIN, then select Send

Note: This PIN will be required for all VUMC apps



Step 9
Confirm PIN and select Send



Registration Completed!



NEED HELP?

- Call the ExpeditionTech Help Desk at 615-343-HELP (4357) and select Option 5.
- Help Desk Hours are 8:00 a.m. to 10:00 p.m. Mon Thur & 8:00 a.m. to 5:00 p.m. Friday
- Outside of Help Desk hours call 615-343-HELP (4357) or submit a <u>Pegasus ticket</u> and indicate that you are having an issue with BYOD enrollment.