

Hand Hygiene Mobile App User Guide – iOS

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System Requirements

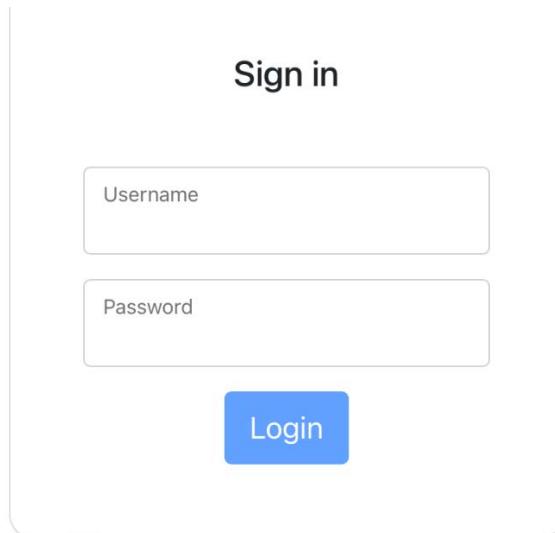
This mobile app will work for both Android and iOS users.

PREREQUISITE – You must be on the VUMC Employee Network or utilizing VPN to access the Hand Hygiene Mobile App.

Adding site to Home Screen

iOS User

- 1. Launch Web Browser:** Launch any web browser (Chrome or Safari) on your device.
- 2. Enter Web Address:** Enter the following website address in the search bar:
<https://handhygiene.app.vumc.org>
- 3. Enter Credentials:** You will be asked to authenticate with your VUMC ID and Password during the process:

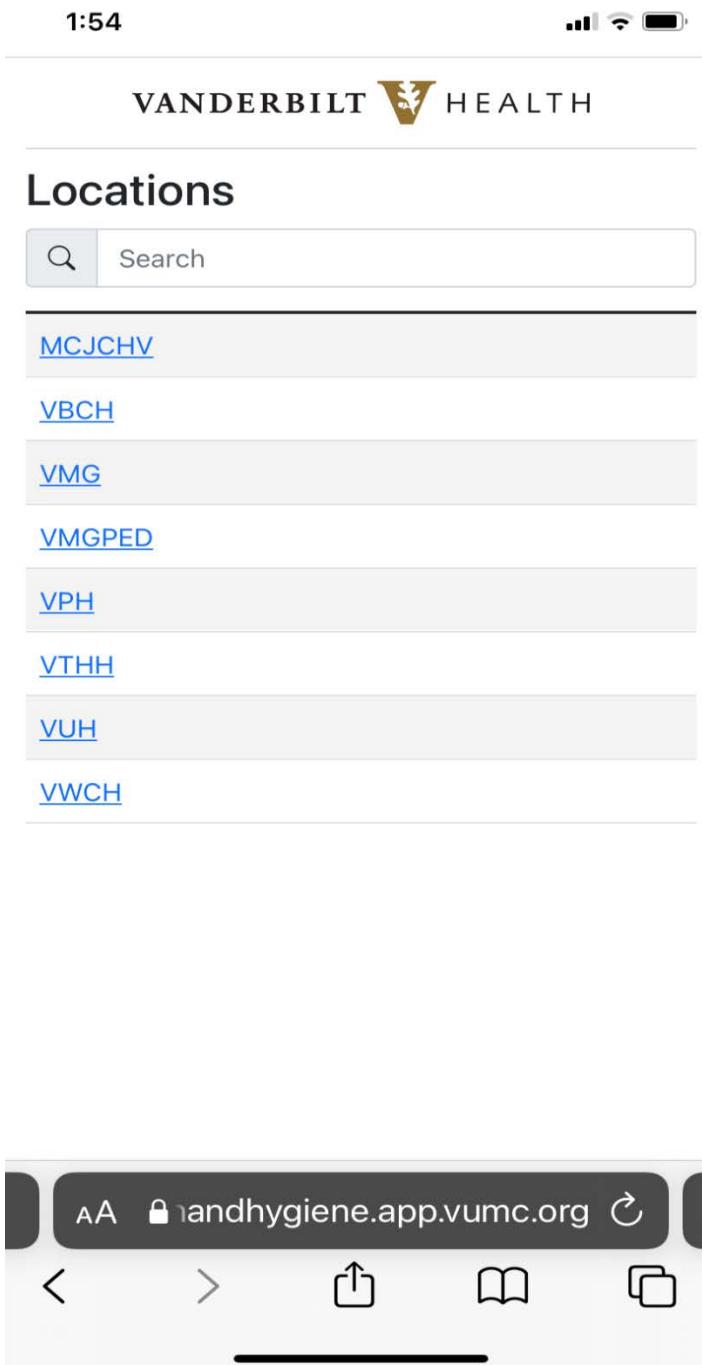


4. **Create Password:** You will be asked to set up a 5-digit passcode to access the application quickly for future use. You will use this passcode each time you return to the mobile app.

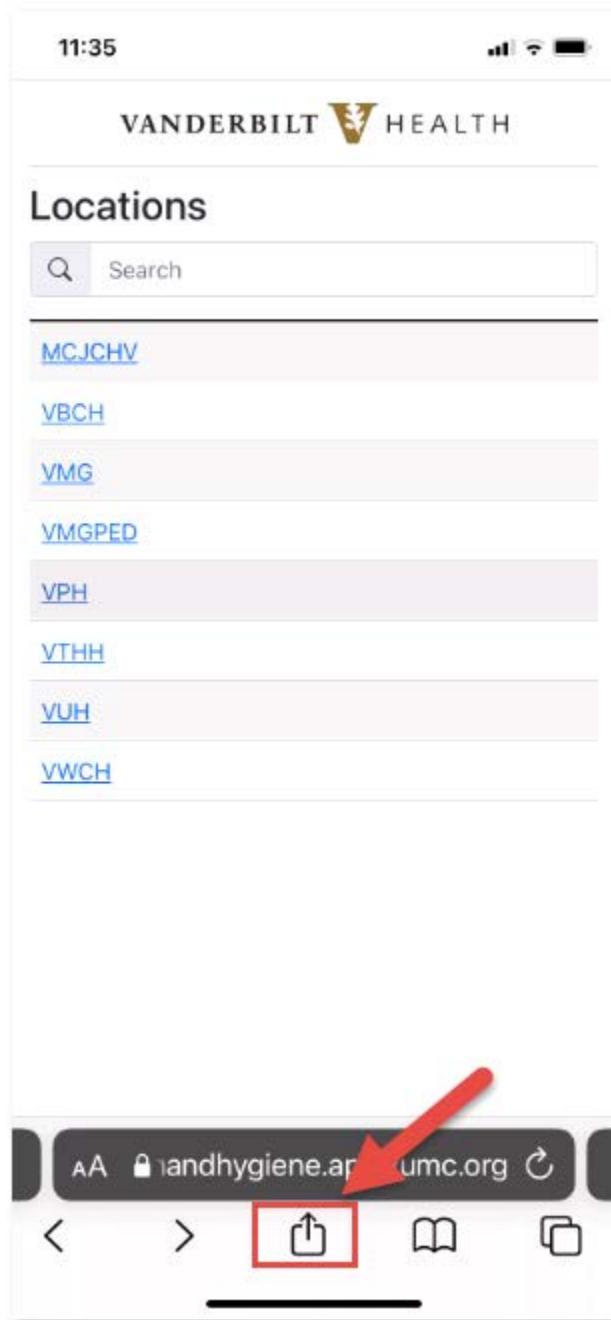


5. Add to Home Screen:

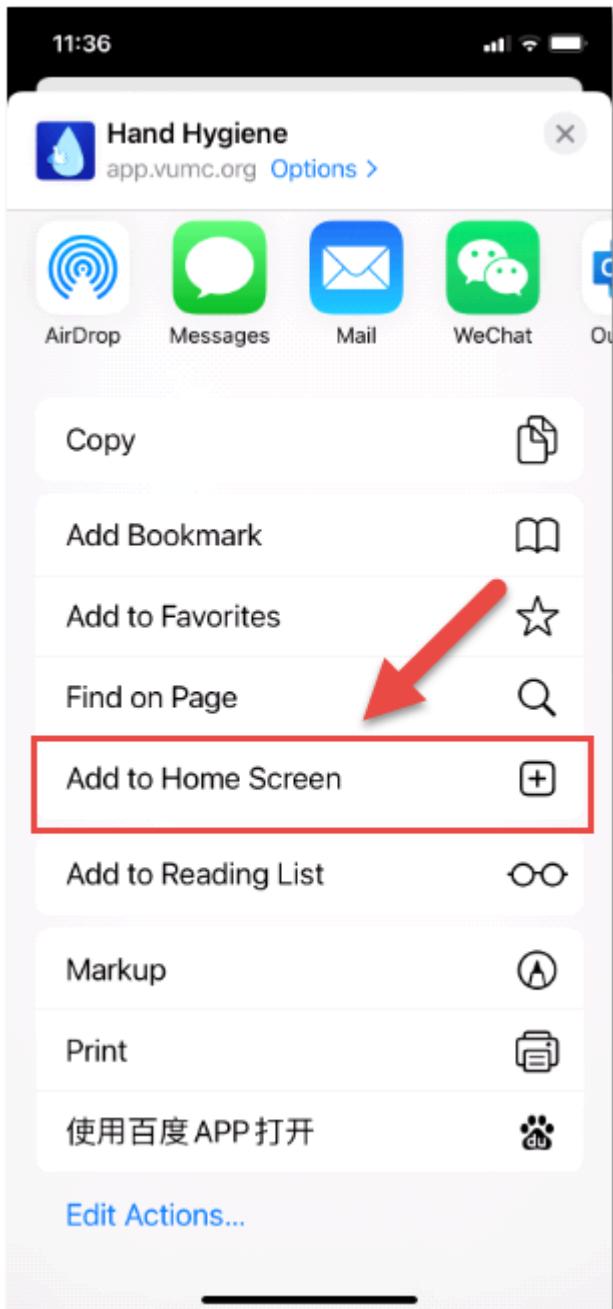
A. Once you create your password, you will be prompted to the “Locations” screen:



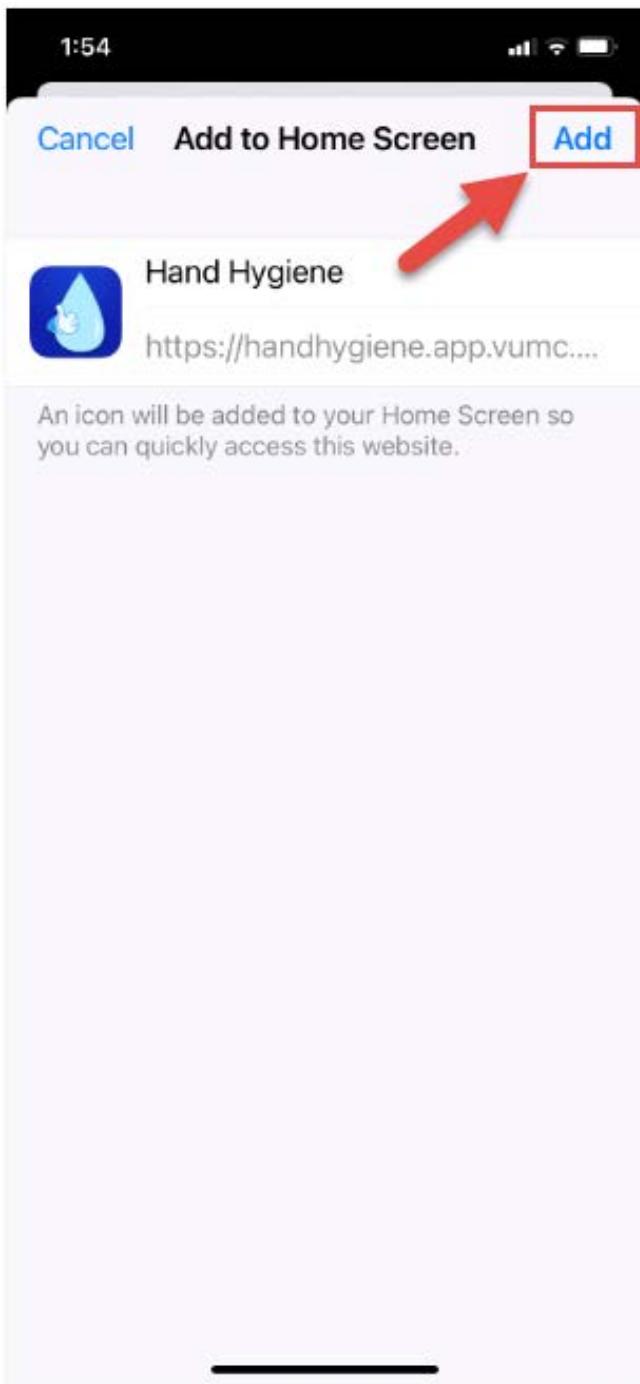
B. Click the upload icon in the bottom of the 'Locations' screen:



C. Once the below options appear, you can click “Add to Home Screen”:



D. A message box will then pop up. Click “Add”.

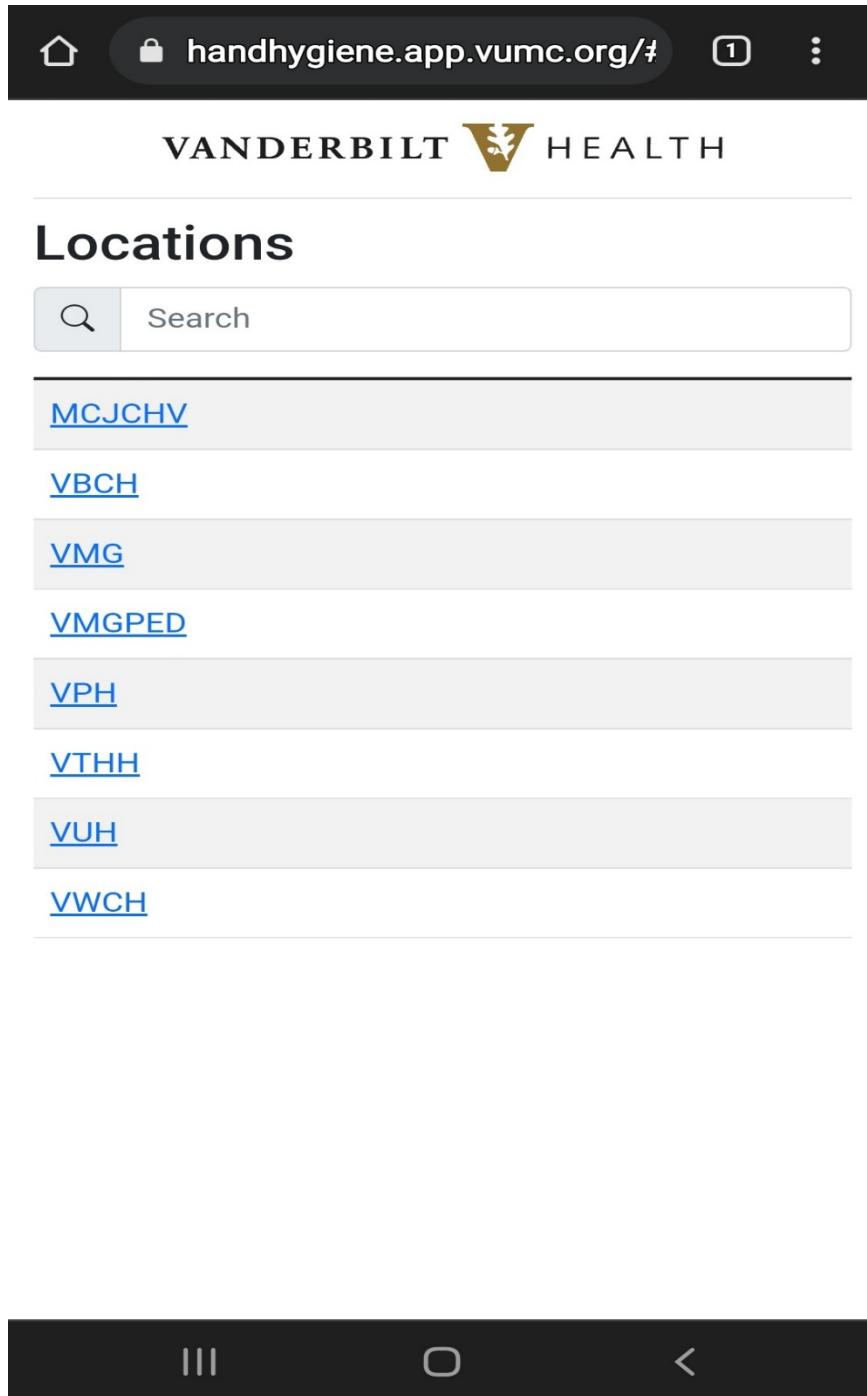


E. You should then see the below app icon (Hand Hygiene) on your home screen:



Observation Entry

1. Launch: Click the Hand Hygiene mobile app icon on your device home screen.
2. The “Locations” page will open. Select the location you are observing:



The image shows a mobile application interface for "Hand Hygiene". At the top, there is a dark header bar with a house icon, a lock icon, the URL "handhygiene.app.vumc.org/#", a refresh icon with the number "1", and a three-dot menu icon. Below the header is the "VANDERBILT HEALTH" logo, featuring a stylized "V" with a leaf-like pattern. The main content area is titled "Locations" in a large, bold, dark font. Below the title is a search bar with a magnifying glass icon and the placeholder text "Search". A list of locations is displayed as a vertical scrollable menu, each item in a light gray box with blue underlined text: MCJCHV, VBCH, VMG, VMGPED, VPH, VTHH, VUH, and VWCH. At the bottom of the screen is a dark navigation bar with three white icons: three horizontal lines, a square, and a left arrow.

3. Next the “Pod” screen will appear. Select the pod you are observing:

VANDERBILT  **HEALTH**

Pod

 Search

[Home](#) / [VUH](#)

[VUH - 10 North Trauma Care](#)

[VUH - 10T3 Myelosuppression/Stem Cell Transplant Unit](#)

[VUH - 11 North Hematology/Oncology](#)

[VUH - 11 South Burn Unit](#)

[VUH - 3 RW Medicine](#)

[VUH - 4 East](#)

[VUH - 4 North Labor and Delivery](#)

[VUH - 4 South GYN OR](#)

[VUH - 4 South L&D OR](#)

[VUH - 4 South Obstetrics](#)

[VUH - 4 South PACU/Holding](#)

[VUH - 5 North Cardiovascular ICU](#)

[VUH - 5 RW Palliative Care](#)

[VUH - 5 South Cardiovascular ICU](#)



4. Next the “Roles” screen will appear. A full listing of the roles of individuals observed will be displayed on the screen. Choose the role of the individual you are observing:

The screenshot shows a mobile application interface for selecting a role. At the top, there is a navigation bar with a home icon, a lock icon, the URL "handhygiene.app.vumc.org/#", a refresh icon with the number "2", and a more options icon. Below the navigation bar is the Vanderbilt Health logo. The main content area is titled "Roles" and contains a search bar with a magnifying glass icon and a "Search" placeholder. Below the search bar is a breadcrumb navigation: "Home / VUH / VUH - 3 RW Medicine". To the right of the breadcrumb is a vertical list of roles, each with a blue underline: "Activity Coordinator", "Aesthetician", "Ambulance Personnel", "Anesthesia Technician", "Anesthesiologist", "Any Other Resident/Intern", "Any Other Student", "Audiologist", "Behavior Consultant", "Care Partner", "Case Manager", "Cast Room Technician", and "Certified Athletic Trainer". To the right of this list is a vertical color selection menu with ten items: "All" (selected, highlighted in blue), "Dark Blue", "Dark Green", "Gold", "Light Blue", "Light Green", "Pink", "Red", "Turquoise", and "White".

5. You can filter the roles by the color of the badge on the right of the screen.
Select the role of the individual you are observing:

The screenshot shows a mobile application interface for Vanderbilt Health. At the top, there is a navigation bar with a home icon, a lock icon, the URL "handhygiene.app.vumc.org/#", a refresh icon with the number "2", and a more options icon. Below the navigation bar is the Vanderbilt Health logo. The main content area is titled "Roles" and includes a search bar with a magnifying glass icon and the placeholder "Search". Below the search bar is a breadcrumb navigation showing "Home / VUH / VUH - 3 RW Medicine". A list of roles is displayed, including "Case Manager", "Certified Nurse Midwife", "ED Nursing", "Lactation Specialist", and "Nursing". To the right of this list is a vertical "Badge Color Filter" menu. This menu is highlighted with a red rounded rectangle and a green arrow pointing to the "Light Blue" option, which is highlighted with a blue background. The menu options are: All, Dark Blue, Dark Green, Gold, Light Blue (selected), Light Green, Pink, Red, Turquoise, and White.

Badge Color Filter
All
Dark Blue
Dark Green
Gold
Light Blue
Light Green
Pink
Red
Turquoise
White

6. The next screen is the “Observation” form for you to complete.

- You will select whether the observation is “Before Entry” or “Upon Exit”
- You will then select either “Hand Hygiene Performed” or “Hand Hygiene NOT Performed.”
 - If “Hand Hygiene NOT Performed” is selected, it will allow you to add “Counseling Performed”. You would select this if you performed a “cup of coffee” conversation regarding the non-compliant observation.
- There is also an option for “Contact Precautions” if the patient room is a contact precautions room.
 - If this selection is checked, there are selections for “Gown Worn” and “Gloves Worn.”
- Once you fill out the form, click the submit button.



Observation

[Home](#) / [VUH](#) / [VUH - 3 RW Medicine](#) / Case Manager

[Before Entry](#) [Upon Exit](#)

Hand Hygiene Performed
 Hand Hygiene NOT Performed
 Counseling Performed

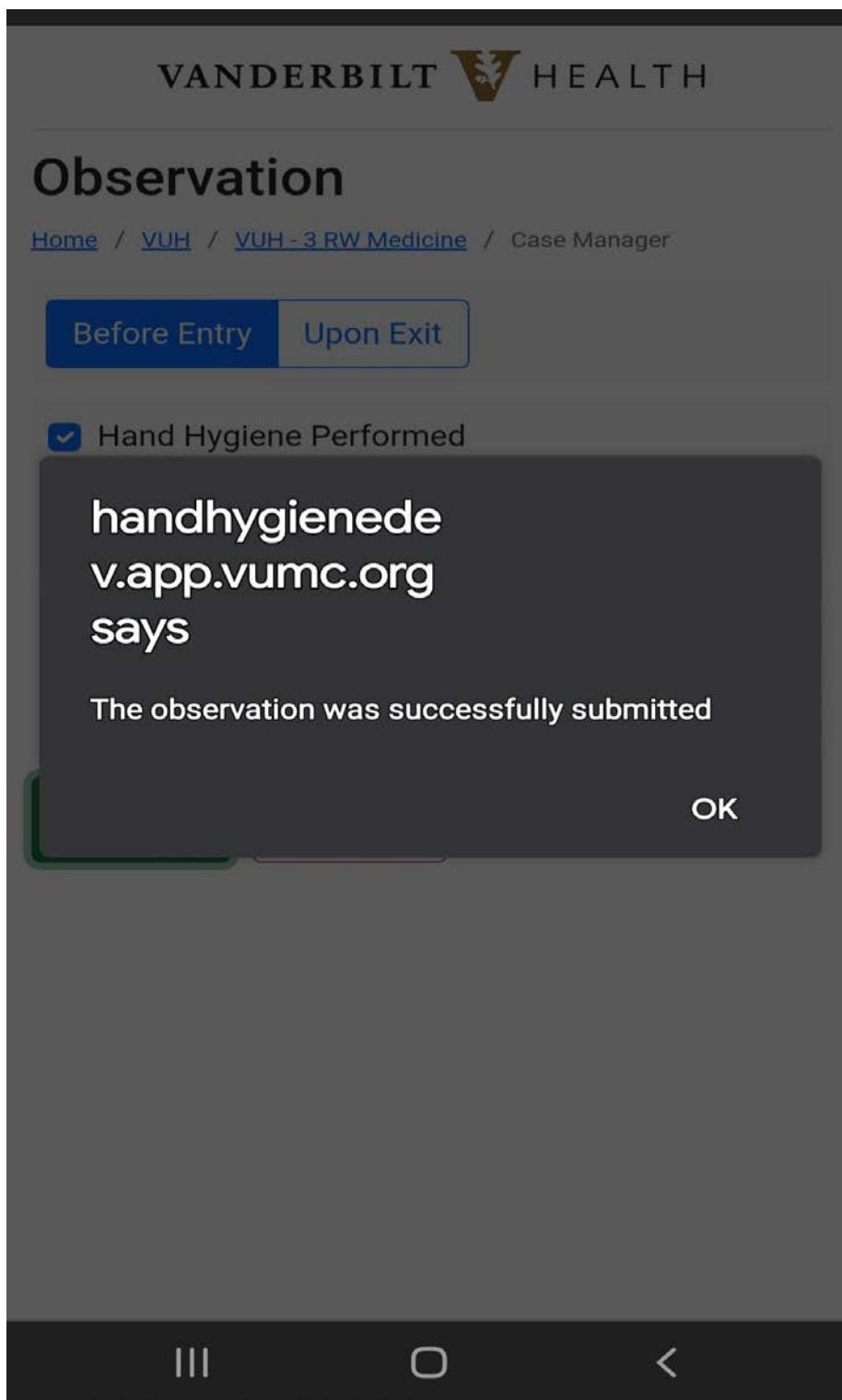
Contact Precautions
 Gown Worn
 Gloves Worn

[Submit](#)

[Cancel](#)



7. A message will pop up to confirm the record has been successfully submitted.



Key Points

1. Before submitting an observation, if you navigate to a previous screen the work will not be saved. You need to navigate back to the observation form, fill out the form and then click submit.
2. If during an observation you switch to another web browser/app (other than the Hand Hygiene Mobile App), you will be prompted to enter your password when you return to the Hand Hygiene Mobile App.
3. You must be on the VUMC Employee Network or utilizing VPN to access the Hand Hygiene Mobile App.