

Vanderbilt Interpreter Services Overview

VUMC Staff Interpreters available onsite in Arabic & Spanish at the following locations:
VUH, VCH, VPH & OHO

For other **spoken foreign languages**, please utilize our telephonic interpretation providers or video interpretation (see below for information.)

For **ASL interpreters** or other signed languages, please contact Bridges directly (see below for information.)

If you dial the **VCH or VUH pager** for Spanish or Arabic and you do not receive a response within 10 minutes, *please proceed with video or telephonic interpretation.*

How to access Vanderbilt Interpreter Services:

We offer limited, onsite Spanish interpretation after-hours; video and telephonic interpretation are available 24 hrs. a day / 7 days a week, including holidays.

Main Office Number:	2-7378 (615-322-7378) Option 1, ask for Jenna Spohn, AA
Office Hours:	Monday-Friday 8:00am-4:30pm
American Sign Language (ASL):	615-248-8828 (Bridges) amy@bridgesfordeafandhh.org
VCH Pager (Spanish peds – main campus only):	615-835-0507
VUH Pager (Spanish adult – main campus only):	615-835-9798
VUH & VCH Pager (Arabic – main campus only):	615-835-7676
Telephonic Interpretation:	2-7378, option 2 (you will need your LL client ID available) 615-322-7378 if dialing from mobile phone/Lync/Skype
Language Line Client IDs:	(adult inpatient client ID-218443 / adult outpatient client ID 218469 / peds client ID-218442)
Director Contact Information / Feedback on telephonic interpretation:	hope.collins@vumc.org 6-0837 (615-936-0837 direct line)
Interpreter Services website:	https://www.vanderbilthealth.com/information/interpreter-services-staff-information

Main Campus Onsite/Pager Coverage

Language	Coverage Days	Times
Arabic	Monday – Friday	8am-4:30pm
Spanish	Monday, Thursday	7am-9:30pm
Spanish	Tuesday, Wednesday, Friday	7am-4:30pm
Spanish	Saturday	10am-6:30pm
Spanish	Sunday	10am-6:30pm

OHO Onsite/Pager Coverage

Language	Coverage Days	Times
Arabic	Monday – Friday	8am-4:30pm
Spanish	Monday – Friday	8am-4:30pm

Call 2-7378 option 1 & ask for Jenna Spohn or email jenna.spohn@vumc.org
M-F 8-4:30 with onsite coverage questions or special scheduling requests.