

For other **spoken foreign languages**, please utilize our telephonic interpretation providers or video interpretation (see below for information.)

# Vanderbilt Interpreter Services Overview

For **ASL interpreters** or other signed languages, please contact Bridges directly (see below for information.)

**VUMC Staff Interpreters available onsite\* in Arabic & Spanish at the following locations:  
VUH, VCH, VPH & OHO**

If you dial the **VCH or VUH pager** for Spanish or Arabic and you do not receive a response within 10 minutes, *please proceed with video or telephonic interpretation.*

## How to access Vanderbilt Interpreter Services:

**We offer limited, onsite Spanish interpretation after-hours; video and telephonic interpretation are available 24 hrs. a day/7 days a week, including holidays.**

<b>Main Office Number/Video:</b>	<b>2-7378 (615-322-7378) Option 1, ask for Sarah Whittle AA</b>
<b>Office Hours:</b>	<b>Monday-Friday 8:00am-4:30pm</b>
<b>American Sign Language (ASL):</b>	<b>615-248-8828 (Bridges)</b>
<b>VCH Pager (Spanish peds - main campus only):</b>	<b>615-835-0507</b>
<b>VUH Pager (Spanish adult – main campus only):</b>	<b>615-835-9798</b>
<b>VUH &amp; VCH Pager (Arabic – main campus only):</b>	<b>615-835-7676</b>
<b>Telephonic Interpretation:</b>	<b>2-7378, option 2</b> (you will need your LL client ID available) 615-322-7378 if dialing from mobile phone/Lync/Skype
<b>Language Line Client IDs:</b>	<b>(adult inpatient client ID-218443/adult outpatient client ID 218469/peds client ID-218442)</b>
<b>Feedback on telephonic interpretation:</b>	<a href="mailto:hope.collins@vumc.org">hope.collins@vumc.org</a> 6-0837 (615-936-0837 direct line)
<b>Director Contact Information:</b>	<a href="mailto:hope.collins@vumc.org">hope.collins@vumc.org</a> 6-0837 (615-936-0837 direct line)
<b>Interpreter Services website:</b>	<a href="https://www.vanderbilthealth.com/information/interpreter-services-staff-information">https://www.vanderbilthealth.com/information/interpreter-services-staff-information</a>

### Main Campus Onsite/Pager Coverage

Language	Coverage Days	Times
Arabic	Monday – Friday	8am-4:30pm
Spanish	Monday, Thursday	7am-9pm
Spanish	Tuesday, Wednesday	7am-4:30pm
Spanish	Friday	7am-4:30pm
Spanish	Saturday	10am-6pm
Spanish	Sunday	10am-7:30pm

### OHO Onsite Coverage

Language	Coverage Days	Times
Arabic	Monday – Friday	8am-4:30pm
Spanish	Monday – Friday	8am-4:30pm

\*Limited onsite availability at this time due to COVID. Call 2-7378 option 1 & ask for Sarah Whittle or email [sarah.a.whittle@vumc.org](mailto:sarah.a.whittle@vumc.org) M-F 8-4:30 with onsite coverage questions or special scheduling requests.