

# Multi-factor Authentication (MFA)

## Protect your own information and VUMC data

### What is MFA?

Have you ever gotten a text message on your phone with a code that needs to be entered to login to a system? That's MFA. You know your username and password, but the code contained in the text adds another layer of protection to the authentication process. If someone steals your username and password but doesn't have your phone, they will not be able to impersonate you and access the system.

MFA allows for an extra layer of security when you want to access certain VUMC resources and protects your data and the data of our patients from cyber attackers.

### What MFA is not

When you install the MFA software on your personal phone, it will never track your location or the data you have stored on your phone. Further, the applications and sites you visit are not monitored.

### Timing for MFA at VUMC

Enrollment in MFA begins on November 1. Beginning on November 19, 2018, MFA will be required for all VUMC employees to access certain areas of C2HR.

### MFA Choices

Our recommended MFA choice is to download the MobilePass MFA application to your smartphone. If you do not have a smartphone, you can elect to have texts sent to your cell phone. For those employees who do not have a cell phone, an e-token (hard token) is available. Finally, employees who do not have a cell phone, or access to a computer, Human Resources will have access to kiosks at 2525 West End Avenue to assist with enrollment.

### Enrollment Assistance

#### November

- 8 - Light Hall North Lobby / 1 pm to 4 pm
- 9 - Light Hall North Lobby / 1 pm to 4 pm
- 14 - Children's Hospital - Room 2104 / 1:15 pm to 4 pm
- 15 - Children's Hospital - Room 2104 / 1:15 pm to 4 pm
- 28 - OHO - 1st Floor Conf. Room / 1:30 pm to 4:30 pm
- 29 - OHO -1st Floor Conf. Room / 9 am to 12 pm

#### December

- 10 - Children's Hospital - Room 2104 / 9 am to 11 am
- 11 - Children's Hospital - Room 2104 / 9 am to 11:30 pm
- 13 - Green Hills Office - 3rd Floor Lobby / 10 am to 2 pm

More events will be added. Check the website for details.

For more information, go to: <https://www.vumc.org/enterprisecybersecurity/mfa>

