

Five Pillar Leader NOMINATIONS - Sample

Date	1/10/2010
Nominee Name	Jane Doe
Phone	0-0000
Department	VMG
Position	Manager
Nominee's Manager/Chair	John Deere
Nominated by	Suzie Q.
Your phone	0-0000

Examples:

People	Jane is a dedicated leader; I call her our fearless leader, to our department and to the Medical Center. She always has compassion and is always willing to listen to faculty, staff, families, and patients no matter how much is on her plate at any time of day (and night)! Our community survey scores and departmental retention rates reflect the culture of teamwork that she has helped build. She regularly rounds in the department and follows up with requests and suggestions.
Service	She has many services, areas that she is responsible for and somehow spends time with each area on a weekly, sometimes daily basis. We are currently working on the new service goal of seeing new patients within 15 days. She has motivated the entire team and requested feedback on ideas of how to meet this goal. So far we accomplished the goal 75% of the time.
Quality	One of her strengths is she feels quality of service to patients, staff and faculty is of utmost importance and will stand firm on the quality of our department and the hospital as a whole. Our team is very proud of our Five Star PRC award. This was our first year to receive the award and we are working very hard to make sure it's not our last!
Innovation	Jane has posted an innovation board in our area. Whenever a team member has an idea for process improvement and innovative ideas, they are captured on the board. Once a month at staff meetings the ideas are read and there is a plan in place for each viable idea. The team is taking ownership on ways to improve how we do our work. So far about five ideas have been implemented and are increasing the quality of our work.
Growth & Finance	Jane came to Vanderbilt about a year before our area moved and expanded. She oversaw the changes and growth with precision. She convened a multidisciplinary team to oversee the move to our new space and worked with the team and the designers on ways to improve the work flow. We now see about 50% more patients than we did just a few years ago. She is very budget conscious and always is thinking of ways to cut percentages from our budget, even when she is not asked to do so, and this is making it still workable for the unit, staff and faculty of our department.
Credo	She deals with several staff/faculty issues on a daily basis and demonstrates confidentiality for all issues that she is involved with. She is very respectful of her colleagues, staff and faculty. No task is too small for her. If help is needed she will jump in every time. Just last month while I was working I twisted my ankle. She took me to occupational health and then once I was taken care of she went back and covered the rest of my shift since we were already understaffed due to illness. I have seen her go out of her way for others on staff and for visitors and patients, treating them as she would wish to be treated. I am grateful to have such a wonderful leader.