

# When Can I Get My COVID-19 Vaccine?

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We're following the direction of both the Centers for Disease Control and Prevention (CDC) and the Tennessee Department of Health on how and when to give the vaccine to different groups. This is also based on how much vaccine supply we have on hand.

- We're only giving the Pfizer vaccine. It's given in 2 doses 21 days apart.
- When you get your first shot, your second shot will automatically be scheduled for 21 days later.

## Here's what you need to know now

- **We'll reach out to you when it's your turn to get the vaccine.** We'll send you a message through your My Health at Vanderbilt Account (MHAV) to let you know it's time for you to schedule your vaccine. MHAV is our online patient portal.
- If you already have your MHAV account:
  - check your notification preferences to make sure you're set up to get email notices
  - log in to your account to make sure you remember your password and have access.
- If you don't have an MHAV account, start one now. Go to [MyHealthAtVanderbilt.com](https://MyHealthAtVanderbilt.com) to sign up. If you have trouble setting up your account, signing in, or scheduling your vaccine, call the HELP desk at (615) 343-4357.
- When it's your turn, you'll be able to easily schedule your vaccine appointments in MHAV.
- You must schedule your vaccine in advance. We can't accept walk-ins. This is based on the direction of the CDC and the Tennessee Department of Health, as well as how much vaccine we have available.

## We're committed to giving the vaccine to all our patients who want it

Thank you for understanding that we aren't able to schedule family members to get their vaccines at the same time. We'll contact each family member as soon as it's their turn to get the vaccine.

## There may be other places where you can get your vaccine

When it's your turn to get the vaccine, Vanderbilt may be just one of your options. Contact your local health department or go to their website to learn about other places where you might be able to get the vaccine.

## Learn more about the vaccine

To find out more about the COVID-19 vaccine, you can:

- Go to our website to see common questions and answers about the vaccine at [VUMC.org/coronavirus/covid-19-vaccines](https://VUMC.org/coronavirus/covid-19-vaccines)
- Watch our Vaccine 101 videos: [VUMC.org/coronavirus/covid-vaccine-videos](https://VUMC.org/coronavirus/covid-vaccine-videos)
- Call our COVID-19 hotline at (888) 312-0847.