

September 2023

COMPLIANCE *pulse*

WELCOME TO THE SEPTEMBER EDITION OF THE VUMC COMPLIANCE PULSE

The Office of Compliance & Corporate Integrity (OCCI) uses this platform to update you on important compliance topics and announcements. This month, we want to highlight the importance of Speaking Up.

See Something, Say Something

It is everyone's responsibility to ensure we model our Credo and Code of Conduct each and every day. This means everyone must seek out, be aware of, and follow the policies and business requirements in your area. Everyone must speak up about potential unethical, illegal, or unsafe activities at VUMC.

How to Report

Compliance violations or unethical conduct may be unintentional and can occur anywhere, at any time. There are several ways to report or to just ask a compliance question:

- Speak with you supervisor. If you are not comfortable with this, you have other options.
- Contact [VUMC's Compliance Office](#). For facility specific contact information, see the [Compliance Office Quick Contact Guide](#).
- Visit the [Integrity Line website](#) (available 24 hours a day, 7 days a week). You do not have to give your name, although you may be asked to check back to provide additional information or to answer questions.

All reports are confidential and shared only on a need-to-know basis.

Allegations of harassment or discrimination should be reported directly to Human Resources, but may also be reported to the Integrity Line. If you have observed a patient care or safety incident, alert VUMC as soon as possible using the [Veritas incident reporting system](#). You may also report these concerns via our Integrity Line if you are not sure how to use Veritas.

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Non-Retaliation

VUMC protects anyone who reports a compliance concern from any form of retaliation. This includes both concerns raised to supervisors, sent to the Compliance Office, or reported via the Integrity Line. For more information, see [VUMC Policy: False Claims Act and Whistleblower Protection](#).

Additional Resources

For detailed contact information of your reporting options, access the [Compliance Reporting tip sheet](#).

If you have any questions, contact the Compliance Office as compliance.office@vumc.org or visit the [OCCI website](#).