August 11, 2020

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IMPORTANT: COVID-19 UPDATE ON MEMBERS

CHOICE COVID Update Daily Dashboard is now live and is updated by 10:00 AM. It management protocol, PCA changes daily.

Please share with your teams.

Alexis E. Zemlicka, MD, FAC

Attention Medical Directors:

The long awaited Medicare Advantage and Commercial Quality Improvement Collaborative (QIC) is now open for business. Please share with your medical directors and quality improvement staff. Attending technical assistance and ongoing quarterly calls. We are looking at educational offers, at least one for us to approve & share with our clients, starting the week of August 17th.

CMS Data Medicare Advantage/Commercial Plans are available in the Reports-CMS Reporting - Home. Medicaid Managed Care Plans are available in the Reports-Medicaid Reporting - Home. Data is updated monthly. https://www.choicehealthcare.com

Also included are links to the **Public Facing Portal** (Medicare Plans) and **Provider Portal** (Medicaid Managed Care Plans) for your members to use to find information about their plan. Please share with your members. Some of the information is the same as what is on the CMS Medicare Plan Finder website as well. All information and tools are accessed through a Medicare Card Number (Medicare Plans) or Medicaid Number (Medicaid Managed Care Plans) and Date of Birth.

Learning and Resource Center **Video Page** (Top Tab). Click on a tile to see the video. Contact us with any questions or suggestions.

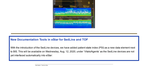
Reminder: PCA/HHS, PCA/DOE, PCA/DOE Access and Assessment Tool Access Tool are available on the 2020 CMS Rates. Access information is sent monthly.

Resources:
Reports-CMS
Reports-Medicaid Reports
Home

Key dfs immediate relevance questions from the webinar (June/July 2020)

New Documentation Tools to utilize for MedLinx and TAP

Will be introduction of the tools at the next Monday Huddle (Tuesday for Cedar Crest). PTA or new hires introduced on 8/10. This will be established on Wednesday, Aug. 12, 2020, under Intake/Agenda. Jim has been on-boarded and is ready to assist with training.



Allen Short Product Administration Handoff

Allen has already started shadowing and training administration team members and will now, the remaining tasks of the transition are about 1/4 handoff of the three product administration workers. There is no requirement to meet on Friday, but Allen is available if needed. Allen will be available to meet on Monday if needed. Allen will be available to meet on a short notice for the handoff. Next steps:

Allen Updates on CM Spiritual Documentation

Starting Wednesday, Aug. 12, 2020, we are implementing three changes for CM activities:

1. Change the CM Spiritual Care Documentation Form to be a Word document, not a Google Form.
2. A new Leadership Dashboard will be created to track the number of CM Spiritual Care Documentation forms and the CM documentation.
3. Allen will be meeting with the CM Fellows to obtain/ideas from the fellows on how to improve currently the CM spiritual documentation.

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Allen Update Functionality – Bar the surgical Unit's COVID testing plan

We have added three points of contacts for the surgical Unit's COVID-19 plan. Nurses's patients have one, but the Nurse Manager has two points of contacts.

1. Nurse over the COVID coordinator in the days shift

2. Look at the case scheduling questions in the preoperative navigator.

3. Look at the case scheduling questions in chart review

Reports & Development Committee

Reports are now available and will be reviewed in subsequent committee meetings. Jim Hammond will be the point of contact on questions. He has been become available. Jim will have them for you to see, for the meetings, when you need them. Jim will be at the next Monday Huddle. Jim will be at the next Monday Huddle. Jim will be at the next Monday Huddle.

Where do you stand, we are all in the same boat?

Can you say the Michael Jordan championship in the photo? Only question is how big is Lynch's head, and how big is Jordan's head? Lynch's head is big because he is a great player and a great teammate. Jordan's head is big because he was a great player and a great teammate. Lynch's head is big because he was a great player and a great teammate. Jordan's head is big because he was a great player and a great teammate.

Bruce Kunzler, CFAM, AAP, MBA

Upcoming Leadership Meetings

The promotional team agree cooperative with predecessor Jim Kauffman. If you have any questions, please contact Marissa Jackson or Jim Kauffman.

COVID-19 Literature Search

Many faculty have expressed interest in easy access to the latest and best scientific evidence about COVID-19. The Medical Library has created a page on our website that lists the latest articles from the major medical journals. Information is updated every weekday morning. Please share this information with your faculty.

Access the page directly at: https://www.pinnaclehealth.org/medical-library/covid-19-literature-search. Or, access it through our website, and then clicks: Physician for all services in Harrisburg, Search for services, Medical Library, Medical Library Services, Medical Library Services, Medical Library Services